

Strategies and Technologies for **Un**ited and **R**esilient Critical Infrastructures and Vital Services in Pandemic-Stricken Europe

# D6.2 Cyber-physical resilience tool and training guide V1

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# List of Acronyms

Abbreviation / acronym	Description
API	Application Programming Interface
BERT	Bidirectional Encoder Representations from Transformers
BGL	BlueGene/L supercomputer
BPMN	Business Process Model and Notation
CERCA	CybEr Risk assessment CAlculator
CI	Critical Infrastructure
CPR	Cyber Physical Resilience
CPU	Central Processing Unit
СТІ	Cyber Threat Intelligence
CUDA	Compute Unified Device Architecture
D6.1	Deliverable number 1 belonging to WP 6
D6.2	Deliverable number 2 belonging to WP 6
D6.3	Deliverable number 3 belonging to WP 6
DB	Database
EC	European Commission
EC2	(Amazon) Elastic Compute Cloud
FN	False Negative
FP	False Positive
FTP	File Transfer Protocol
GB	Gigabyte
GPU	Graphics Processing Unit
GUI	Graphical User Interface
HDD	Hard Disk Drive
HDFS	Hadoop Distributed File System
HTTP	Hypertext Transfer Protocol
ІСТ	Information and Communications Technology
IP	Internet Protocol (address)
JSON	JavaScript Object Notation
MISP	Malware Information Sharing Platform
REST	Representational State Transfer
SIEM	Security Information and Event Management
SQL	Structured Query Language
SSD	Solid State Drive
TIE	Threat Intelligence Engine
ТР	True Positive
VM	Virtual Machine
VPN	Virtual Private Network
WP	Work Package

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### Executive Summary

This deliverable publicly presents the concept of the cyber-physical resilience (CPR) tool, which was initially presented in deliverable D6.1. The CPR tool is the main output of Work Package 6 (WP6). The goal of the tool is to improve critical infrastructure (CI) cyber-physical security capabilities under extreme situations such as a pandemic. The tool will be validated by multiple CI deployments from different sectors.

The deliverable starts with a description of CPR tool architecture and deployment. There are four modules in the tool. Namely, the anomaly detection, threat intelligence, risk assessment, and incident reporting modules. The modules will be integrated to improve CI cyber-physical security.

The anomaly detection module underwent testing in a lab environment with publicly available data relevant to the use cases and commonly used in the domain of log-based anomaly detection literature. The most relevant indicators are its speed and predictive accuracy. Log-based anomaly detection system showed a high throughput, processing over two thousand log messages per second. Regarding predictive accuracy on the benchmark datasets, it showed a very high recall rate, exceeding 0.9 in some cases and staying above 0.8 in others. However, precision proved to be more sensitive to the datasets and their split methods. In the optimal scenario, our system achieved a precision score of 0.93. The remaining modules were not evaluated during the first year of the project, marked with lower priority as they are not artificial intelligence (AI) tools which need to be measured with different metrics. In the following, as the integration of the different modules within the CPR tool will be progressing, the evaluation will be extended until completing the whole tool, being able to test the whole performance.

Next, possible legal issues are presented and addressed. There are no known problems in the current state of the pilots. This section will be revised in the following iterations of the Cyber-physical resilience tool and training guide.

Following that, the four pilot trials are presented. The pilot trials are focusing on CI and will be used to validate the tool with data from CI partners in the SUNRISE project. Two of the pilots cover public administration and water use cases in Italy. The other two pilots cover telecommunication and transport use cases in Slovenia.

Finally, the user manual for the modules is presented. It covers a step-by-step guide to set up and manage the modules. The manual is enhanced with screenshots from actual demo deployments.

The main outputs of this deliverable are testing and user manual. This is the first version of the cyberphysical resilience tool and training guide, which will be further improved in the following iterations D6.3 and D6.5. Deliverables D6.4 and D6.6 will present a cyber-physical resilience pilot report.

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### 1 Introduction

### 1.1 Purpose of the document

The purpose of D6.2 is to publicly present the cyber-physical resilience (CPR) tool, initially presented in D6.1 - *Cyber-physical resilience conceptualization* [1]. The deliverable presents the tool's architecture and deployment process. Next, it showcases the outcomes of the tests conducted on the submodules in a lab environment on public datasets. The modules were tested with regard to predictive performance and throughput, both of which hold significant importance in the assessment of cybersecurity tools relevant to critical infrastructure (CI). After that, possible legal issues and pilot trials are discussed. Finally, it presents a user manual and training guide.

### 1.2 Relation to other project work

This deliverable reports the results of ongoing tasks *T6.1 Cyber-physical security risk assessment, T6.2 Al-powered log monitoring,* and *T6.3 Incident response and threat intelligence sharing.* It provides results of lab environment tests and usage guidelines for the initial cyber-physical resilience tool modules presented in D6.1. This includes anomaly detection (LOMOS), threat intelligence (TINTED), risk assessment (CERCA), and incident reporting (AIRE). The tool follows requirements from D3.1 – *Requirements and designs V1* [2]. Deliverable D6.2 is the initial version of the *Cyber-physical resilience tool and training guide*, which will be iterated in D6.3 and D6.5.

### 1.3 Structure of the document

This document is structured in 6 major chapters and annex.

**Chapter 1** presents the purpose of this (D6.2) deliverable, its relation to other project work, and its structure.

**Chapter 2** presents the overview of the Cyber-Physical Resilience Tool. The focus is on the architecture and deployment of the four modules.

**Chapter 3** presents the evaluation results of lab experiments. The anomaly detection module was tested in the scope of predictive accuracy and processing speed to measure the performance of its models. On the other hand, the rest of the modules were not tested in the first year as they do not incorporate AI algorithms.

**Chapter 4** is dedicated to describing possible issues regarding pilots due to legal restrictions related to CI.

**Chapter 5** presents four CI pilot trials related to public administration, water, telecommunication, and transport.

Chapter 6 outlines the main findings of this deliverable and provides conclusions.

**Annex** offers a user manual for the modules presented in previous chapters. The manual is in the stepby-step form with screenshots from demo deployments.

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# 2 Cyber-Physical Resilience Tool

### 2.1 General Context

The CPR tool contains four modules, which are introduced in the sections below. The modules are:

- Anomaly detection module utilizes machine learning for log-based anomaly detection.
- Threat intelligence module integrates pertinent threat intelligence information from each CI sector.
- Risk assessment module factors in diverse indicators for conducting risk evaluations.
- Incident reporting module is responsible for automating the reporting process to the relevant authorities in the event of a security incident.

The modules are designed to allow integration of legacy systems that are currently used by Cl.

### 2.2 Architecture

The CPR tool is designed to enhance the resilience of critical infrastructures (CIs) during pandemics by considering both technical and human aspects. It comprises of four modules: Detection, Threat Intelligence, Risk Assessment, and Incident Reporting. The tool's architecture and data flow are illustrated in Figure 1.



Figure 1. Overall architecture of the CPR tool

The Detection module oversees CI assets and generates security events and low-level alerts. It comprises two main components: an anomaly detector named LOMOS, which uses application logs and raw data to train an AI in recognizing normal system behavior and triggering alerts for deviations, and a SIEM called Wazuh<sup>1</sup>, which identifies event sequences related to known threats and raises alarms correlating LOMOS' output. These alerts and events are sent to the Risk Assessment and Incident Reporting Modules.

<sup>&</sup>lt;sup>1</sup> <u>https://wazuh.com</u>

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The Risk Assessment Module evaluates incoming input to assess the risk associated with the system's assets. The outcome is a risk report that quantifies cyber risk exposure in monetary terms. This report includes the likelihood of incidents based on real-time cyber environment data and the financial impact of protecting different digital assets. It is also sent to the Incident Reporting Module, which evaluates events and alarms from the SIEM to determine security incident presence and severity for potential reporting to authorities. This module also ensures the orderly completion of reporting steps.

The Threat Intelligence Module has two primary roles: secure sharing of Cyber Threat Intelligence (CTI) information and enhancing external threat intelligence data. It employs a common MISP<sup>2</sup> instance to share relevant attack and threat information. After a security incident and notifying authorities, CIs may choose to share this information with others. Input from the Incident Reporting Module is integrated, ensuring appropriate context in the information flow. Before sharing, data can be encrypted or anonymized. The module employs a threat score generated by the Threat Intelligence Engine (TIE) module, using heuristics on incoming external events to provide context-aware data to the Risk Assessment module.

#### 2.2.1 Anomaly Detection

The main part of the anomaly detection module is LOMOS, which is a self-supervised machine-learning system for log-based anomaly detection [1]. Conceptually the LOMOS workflow consists of four main parts, see Figure 2. The first one is the log parser, which extracts events (log templates) from raw log messages. The second part is the anomaly detector trainer, which trains the model on historical log messages in a self-supervised fashion. The third part is the anomaly detector, which uses the model from the previous step, and new data pre-processed with the log parser, to compute anomaly scores on per per-log basis. The anomaly scores are displayed in the dashboard. A single LOMOS deployment can process multiple log sources with different models.



Figure 2. Anomaly Detection Module overview.

**Log parser** is capable of automatic event extraction from raw log messages. The events are often also called log templates. In LOMOS log templates are extracted with Drain [3]. It is a state-of-the-art online log parsing method, which can parse logs in a streaming and timely manner. Drain uses a fixed depth parse tree, which encodes specially designed parsing rules. The parser can be incrementally trained to add new log templates at any time in the future. However, the anomaly detection model usually needs retraining in such a case.

Log templates are input for the **anomaly detector trainer**. Currently, the LogBERT [4] model is implemented and extended. LogBERT is appropriate method because it is a self-supervised machine-learning method for window log-based anomaly detection. Therefore, it does not need labelled data for training. The log templates, more specifically, their IDs, are grouped into time or index-based windows. Sequences of IDs are input into the BERT-like [5] transformer model. The trained model has a fixed vocabulary, therefore new log templates cannot be added without retraining the model. Because the model is trained in a self-supervised fashion on normal data, it does not need per-log labelling for training. The model is expected to be robust enough so that even a small number of

<sup>&</sup>lt;sup>2</sup> <u>https://www.misp-project.org</u>

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anomalies in training data should not impact its performance significantly. However, the cleaner the training data is, the better the model will be. GPUs are needed to train a model like LogBERT.

The **anomaly detector** employs a model obtained from the anomaly detector trainer. New raw data is first processed with the trained log parser and then passed to the anomaly detector which pulls the trained model from the model registry. Anomaly detection can be executed either on demand or scheduled on a periodical basis. **We extended the idea from the LogBERT method to assign anomaly scores on the per-log level.** When it comes to inference, CPUs are suitable for the majority of use cases. However, GPUs are also supported for inference in case of a need for very high throughput.

The **LOMOS dashboards** provide interactive visualizations of the extracted log templates and logs with anomaly scores. It offers also control panels for model learning and inference. The dashboard guides administrators through the process of training a model and running inference. First, the log parser has to be trained. This is done on a selected period from historical data. The administrator can explore extracted log templates and fine-tune hyper-parameters if needed. In the next step, the administrator trains the model. This is the most hardware resources-consuming step. Afterward, the model is ready to be deployed. The administrator can execute one-time or periodic inference. The latter one is executed based on a given interval. The administrator can monitor logs and anomaly scores in the dashboard. The administrator can also set rules in the dashboard, to get alerts in case of high anomaly scores. The notification about the alert can be sent to an email, Slack, or Microsoft Teams.

The architecture stays the same as presented in D6.1. The architecture diagram is presented in Figure 3. It consists of five main parts. The workflow presented in Figure 2 is distributed through different components. Log data storage is a log source in the workflow diagram. The log parser is contained in the LOMOS Parsing component. LOMOS Anomaly detection is used for anomaly detection trainer and anomaly detector. The jobs are executed by Celery CPU and GPU workers. The results are then presented in the Dashboard. All the components are dockerized, and as such, easy to deploy.



Figure 3. LOMOS architecture.

The main part is **LOMOS** itself, which consists of the LOMOS Controller, LOMOS parsing, and LOMOS anomaly detection modules developed in Python. LOMOS Controller is the main component, which

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orchestrates the work. It can execute log parsing and anomaly detection jobs on Celery CPU and GPU workers. The LOMOS Controller exposes REST API, through which it gets requests for training or inference jobs. It is also used to view and manage period jobs.

**Celery services** are another important part of the system. Celery is used to distribute learning and inference jobs on CPU and GPU workers. Celery includes a web dashboard called Celery Flower, a scheduler Celery Beat, and Redis which is used for communication between the components. Celery and Redis are free and open source.

The third part is dedicated to **experiment tracking and model registry**. It consists of three services. Namely, Postgre DB for storing all the tabular data, FTP server for storing artifacts, and MLflow as a dashboard and access REST API. All of them are free and open source. MLflow offers official Python API which enables developers to seamlessly integrate it in systems. It is used to log training parameters and metrics like loss and other evaluation metrics. Artefacts like weights of the trained model or tabular and visual outputs can also be stored. All the values and artifacts can be retrieved by the experiment's unique identifier.

Logs are stored in the **Log data storage** part, in Elasticsearch indices. Kibana is deployed for managing and exploring Elasticsearch. Elasticsearch is well suited for handling log data, as it can store documents in JSON format. Elasticsearch supports automatic index rollover based on time or index size. The data can be moved through different phases, and later stored in a format which optimized for low storage requirements, rather than for query speed. Old data can also be automatically deleted to keep space for new logs. There is an official Python client for Elasticsearch. The original Elastic is not free anymore for commercial use, so we use the alternative OpenSearch which is licensed under Apache 2.0 and as such free and open source.

The final part is **Dashboard**. The actual dashboard is developed in Grafana, which is a free and opensource analytics and interactive visualization web application. By default, it does not support input forms. We extended it and developed the LOMOS Dashboard backend in Python. Now we support LOMOS configuration forms in the dashboard. This enables users to configure and run the training and inference processes through a web dashboard. The LOMOS dashboard backend passes the requests to the LOMOS controller which executes the jobs.

#### 2.2.2 Threat Intelligence

The threat intelligence module (TINTED) allows the secure exchange of CTI information and provides additional context for the calculation of cyber risk. It is divided into several layers such as the authentication layer, the transport layer, and the privacy and enrichment layer, as shown in Figure 4.



Figure 4. TINTED architecture.

The **MISP Instance** serves as the transport layer of the platform, facilitating the exchange of Cyber Threat Intelligence (CTI) information between different users and organizations. MISP's fundamental

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philosophy revolves around the idea of widespread information sharing. However, this approach can introduce risks, as the shared CTI might contain sensitive organizational information that attackers could exploit. TINTED addresses these concerns by offering enhanced sharing capabilities, introducing greater granularity to sharing options. With TINTED, it becomes possible to control who can access specific information and the duration of their access.

**Keycloak**, an open-source platform, facilitates the efficient and secure implementation of user authentication and authorization processes. Leveraging Keycloak's functionalities, TINTED ensures that user interactions with the platform remain secure and tailored to their appropriate level of access.

**MongoDB**, as the persistence mechanism within the tool, oversees data storage. This database handles a variety of information, including configuration details for the tool, such as the MISP instance it interacts with and user-specific settings (e.g., user passphrases); user information and data vital for the platform's smooth operation, such as events submitted by specific users; and infrastructurerelated information necessary for the proper functioning of the TIE (Threat Intelligence Engine) module.

At the core of TINTED's architecture is the **Orchestrator**. This central component is responsible for facilitating communication among different modules and capabilities of the tool. Additionally, it provides users with an API (Application Programming Interface) to interact with the tool's features and functionalities.

The **WEB-GUI** (Graphical User Interface) acts as an intermediary between users and the Orchestrator API. In addition to simplifying tool usage, the WEB-GUI integrates authentication and authorization mechanisms through Keycloak. This integration ensures secure access to the tool's features and data.

Regarding the privacy-preserving modules, TINTED has the **Encryption module** that introduces the capability to encrypt MISP attribute values and the **Anonymization functionality** which enables the anonymization of specific attribute types.

The **Threat Intelligence Engine** (TIE) constitutes a critical component with two subcomponents: the ZMQClient and the HeuristicEngine. The ZMQClient subscribes to a ZMQ queue within the MISP instance, receiving notifications whenever an event is uploaded. It then forwards these events to the HeuristicEngine, which calculates a corresponding score for each event based on various heuristics.

#### 2.2.3 Risk Assessment

The risk assessment module (CERCA) consists of different submodules, see Figure 5, which finally produce a report that is sent to the incident reporting module, where they are evaluated to determine whether a security incident exists and whether it is critical enough to be reported to the authorities.

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Figure 5. CERCA architecture.

The **WEB-GUI/API** submodule plays a crucial role in facilitating tool configuration. Users can configure the tool by completing various forms that provide details about the entity's infrastructure and pertinent business information.

The **Indicator Value Generator** submodule operates in tandem with the configuration generated by users through the WEB-GUI/API submodule. It also leverages information from the RabbitMQ queue, which includes alarms, events, vulnerability reports, and indicators of compromise sourced from the threat intelligence module. With this amalgamation of data, the submodule either generates new indicators or modifies existing ones, depending on whether it's the initial iteration or not. Once this stage concludes, the generated indicators are dispatched to the Triggering Detector.

The **Triggering Detector** submodule comes into play when changes occur in the indicators or risk models. It triggers the activation of the Risk Model Executors.

The **Risk Model Executors** submodule is responsible for executing algorithms implemented as Dexi and R scripts. It receives three primary inputs: the indicators, the information about the assets with its corresponding mapping to the CIA triad and an instance of the risk model. As an outcome, it generates reports per target and risk. These reports serve as output and are subsequently relayed to the Aggregator.

The **Aggregator** submodule plays a pivotal role in consolidating information. It compiles the generated reports into a comprehensive global report, which is then forwarded to the Dashboard for visualization purposes.

**PostgreSQL**, serving as the underlying database, is instrumental for data storage. It houses configuration details and past results that have been generated by the system.

Concerning the static information that is used as input, the questionnaire serves as a pivotal input, offering business indicator values that pertain to the infrastructure profile and environment. Designed to encompass the broader aspects of the business and the company's ICT culture, the questionnaire contains model-specific inquiries tailored to the targeted vulnerabilities.

Additionally, the configuration of targets supplies critical data, including IP addresses, ports, and an estimation of potential economic loss should an incident compromise the organization's

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confidentiality, integrity, or availability. Complementing this, risk models provide an interpretive framework for risk patterns, considering specific risks within predefined assumptions.

On the other hand, the dynamic information stream consists of various elements that offer real-time insights. Alarms, sourced from the monitored infrastructure, provide immediate notifications about anomalies or potential threats. Events, another integral input, capture significant occurrences within the monitored environment.

Moreover, CERCA assimilates vulnerability reports arising from rigorous penetration tests and vulnerability scans targeted at the platform's defined objectives. Lastly, indicators of compromise contribute a crucial layer of threat intelligence, originating from the MISP instance and meticulously processed by the Threat Intelligence Engine (TIE) module.

Finally, the outputs generated by the CERCA system are a culmination of the processed inputs, yielding a comprehensive assessment of risks and vulnerabilities.

The Global Report encapsulates a holistic evaluation of risk across the entire infrastructure, providing a bird's-eye view of the organization's threat landscape.

For a more granular perspective, the system generates Reports per Target and Risk. These individualized reports are tailored to specific targets, factoring in the specific risk considerations under scrutiny.

Furthermore, the system offers Reports per Model, tailoring insights to the selected risk models, thereby presenting a nuanced understanding of the organization's vulnerabilities.

Lastly, Reports per Target cater to each target being assessed, offering a detailed overview of the risk associated with each one.

#### 2.2.4 Incident Reporting

The incident reporting tool known as AIRE is a central component within this domain. Designed with modularity in mind, AIRE's asset structure consists of various services, see Figure 6, that enable flexibility and adaptability to accommodate diverse regulations and potential regulatory changes.



Figure 6. AIRE architecture.

The AIRE engine is comprised of two Springboot microservices: **aire-reports-generators** and **aire-workflow-enforcement**. Acting as an intermediary, the **aire-thehive-plugin** bridges the gap between

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the AIRE engine and the open-source Security Incident Response Platform, TheHive. The overarching architecture also integrates an Incident Register Database for comprehensive data storage, and the aire-dashboard web application provides a user-friendly interface to configure and interact with the asset.

The **aire-workflow-enforcement** service plays a pivotal role by orchestrating the incident reporting workflow. This workflow adheres to a Business Process Model and Notation (BPMN) framework. This service efficiently manages and enforces various stages within the common incident reporting process. It encompasses tasks ranging from incident registration and related data gathering to the creation of reports intended for supervisory authorities. Throughout these phases, distinct user roles are involved, and a 4-eye principle is applied, ensuring managerial oversight to prevent inadvertent reporting. The integration of TheHive into this workflow is facilitated through the aire-thehive-plugin service and REST APIs.

Conversely, the **aire-reports-generator** service focuses on managing registered security incident data and tailoring it to different report templates mandated by Competent Authorities. By accessing the Incident Register database, this service adapts the stored information to generate output report files. To facilitate this, the Apache POI library is utilized for Microsoft document formats (Excel and Word), while the Apache PDFBox library is employed for PDF documents, both of which operate under the Apache License v2.0.

#### 2.2.5 Dashboard

The CPR tool is designed to consolidate the diverse modules into a central dashboard, presenting pertinent information for each monitored asset within the Critical Infrastructure. This dashboard offers an initial view divided into distinct sections, each aligned with a module. These sections encompass real-time charts and tables that succinctly summarize CI metrics and status. Further granularity is provided through dedicated component views, granting users access to detailed information, configuration options, and actionable insights. Although customization is anticipated based on pilot requirements, a proposed default view addresses common use cases.

At the dashboard's top, the CERCA section takes precedence. CERCA, focused on risk assessment, features a listing of monitored assets accompanied by risk scores. These scores, color-coded to denote severity, offer a snapshot of asset conditions, with direct links to comprehensive risk reports for individual assets.

Following this, a section is dedicated to the LOMOS module. It encompasses a general chart illustrating anomaly events per minute within the past day. Additionally, a listing of recent anomaly events is presented, each item offering direct access to detailed event information.

The subsequent section compiles information from the Security Information and Event Management (SIEM) module. The default SIEM is Wazuh for the WP6 tool, adaptable to pilot-specific SIEM deployments. This section potentially features a chart displaying alarms per asset over the past month. A list of recent alarms, linked to their detailed views, complements this visual data.

Transitioning to the TINTED module, a chart showcases event types received within the last day (extended if the event count is low). A corresponding list displays relevant events received for the current infrastructure, offering direct access to detailed views for each event.

Concluding the dashboard layout, the AIRE module – responsible for regulatory reporting – presents a list of ongoing reports alongside tasks necessary for reporting completion. This list is thoughtfully organized based on impending deadlines, streamlining the reporting process.

The CPR tool's dashboard unifies the diverse modules, providing an encompassing view of CI performance while enabling deeper dives into specific module functionalities, ultimately enhancing decision-making and operational efficacy.

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### 2.3 Deployment

#### 2.3.1 Pre-requisites

All the modules are containerized using Docker. Consequently, the deployment environment must have Docker (version 20.10.14 or newer) and Docker-Compose (version 1.29.1 or higher) to facilitate component deployment.

- Installation of docker: <u>https://docs.docker.com/install/linux/docker-ce/ubuntu</u>
- Installation of docker-compose: <u>https://docs.docker.com/compose/install</u>

Testing of the application has been conducted on Ubuntu 20.04 LTS and Ubuntu 18.04 LTS operating systems.

#### 2.3.2 Anomaly Detection Module

#### 2.3.2.1 Hardware requirements

LOMOS requires a GPU for training the neural network (transformer) model used for anomaly detection. GPUs are not mandatory for inference; however, they significantly improve the throughput. The hardware requirements depend on the mode:

- Training mode:
  - 8 core CPU.
  - 64 GB RAM.
  - 1x GPU (11 GB+ VRAM).
- Inference mode:
  - 8 core CPU.
  - 32 GB RAM.

There should be enough disk space to store at least three copies of log data, to enable normal system operation.

#### 2.3.2.2 Installation procedure

The system has two configuration files, one for secrets, and another one for the rest of the parameters. The secrets are located in a separate file to enable sharing and storing non-sensitive configuration parameters in a repository. Example of the nonsensitive parameters configuration file:

```
# Configuration
SERVER IP=10.44.18.214
# Docker
DOCKER RESTART=unless-stopped
DOCKER LOGGING MAX SIZE=5g
DOCKER LOGGING MAX FILE=4
# Celery
CELERY BROKER URL=redis://${SERVER IP}:6379
CELERY RESULT BACKEND=redis://${SERVER IP}:6379
CELERY REDIS SCHEDULER URL=redis://${SERVER IP}:6379
REDBEAT REDIS URL=redis://${SERVER IP}:6379
FLOWER PORT=5555
# Flask
LOMOS CONTROLLER URL=http://flask:25000
# Grafana
GRAFANA URL=https://${GRAFANA USER}:${GRAFANA PASS}
@${SERVER IP}/grafana
GRAFANA URL NO CREDENTIALS=https://${SERVER IP}/grafana
GRAFANA BACKEND URL=https://${SERVER IP}/grafana-backend
```

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```
GRAFANA BACKEND API PORT=25001
# FTP
FTP PUBLIC HOST=${SERVER IP}
FTP 20=20
FTP 21=21
# MLflow
MLFLOW PORT=5000
MLFLOW TRACKING URI=http://${SERVER IP}:${MLFLOW PORT}
# LOMOS
INFERENCE DEVICE=cpu
LOMOS PARSING VERSION=
LOMOS ANOMALY DETECTION VERSION=
LOMOS ELASTIC VERSION=
# Nginx
HTTP PORT=80
HTTPS PORT=443
API PORT=25000
# Elasticsearch
ELASTICSEARCH PORT=9200
ELASTICSEARCH URL=http://${SERVER IP}:${ELASTICSEARCH PORT}
KIBANA PORT=5601
KIBANA URL=http://${SERVER_IP}:${KIBANA_PORT}
```

To deploy the system, execute the *deploy.sh* bash script. The script sets up the environment and starts the system with docker-compose. The components are grouped into three groups. The first one is actual LOMOS – the controller, workers, celery services, and dashboard. The second one is model registry – Mlflow with FTP server and Postgre database. The third group consists of Elasticsearch and Kibana. The script can start a new Elasticsearch and model registry deployment, or hook to an existing one.

#### 2.3.3 Threat Intelligence Module

#### 2.3.3.1 Hardware requirements

The suggested hardware requirements are as follows:

- CPUs: 4 or more.
- RAM: 6GB or more.
- Disk space: 64GB or more.

#### 2.3.3.2 Installation procedure

The configuration details for the tool are found within the .env file. It is crucial to verify the accuracy of this information prior to deploying the tool.

In the overarching configuration segment, the DEBUGGING\_FLAG and TUNNELING\_FLAG indicators must both be set to 0. These flags determine whether the tool is being deployed on a production server. The subsequent part focuses on the individual configurations of specific tool modules. This involves defining container names and the associated ports they utilize. The TIE configuration segment is particularly noteworthy, as it holds environment variables essential for proper tool functioning:

- MISP\_URL: This refers to the URL of the MISP instance, particularly relevant if the MISP instance is located outside of the docker deployment.
- MISP\_SERVICE\_NAME: In cases where the MISP instance is part of the same docker deployment, this variable designates the service name of the MISP instance container.

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- MISP\_API\_KEY: This API key is indispensable for interactions with the MISP instance.
- ► ZMQ\_CONTAINER\_NAME: The zmq\_client module connects to the ZMQ Server, which is situated within the MISP instance. Thus, this variable contains the name of the MISP Instance container.
- ZMQ\_CONTAINER\_PORT: This variable stores the port at which the zmq server is active, enabling the zmq\_client to subscribe to the queue.

For the configuration of Keycloak, the appropriate adjustments should be made within the *docker/app/controller/keycloak\_controller.py* file.

Ultimately, deploying the tool is straightforward and accomplished with a single command:

docker compose --env-file .env up -d -build

#### 2.3.4 Risk Assessment Module

#### 2.3.4.1 Hardware requirements

The suggested hardware requirements are as follows:

- CPUs: 2 or more.
- RAM: 16 GB or more.
- Disk space: 30 GB or more.

#### 2.3.4.2 Installation procedure

To appropriately set up and deploy the Risk Assessment module, the following applications must be installed [6]:

- The Risk Assessment Engine, which serves as the central element of the tool. It's responsible for executing rules and performing risk assessments. This component is developed as a Python application with multi-threading capabilities.
- The Graphical Interface, which functions as the visualization part of the tool. It's created using the Django framework for Python. This interface offers a control dashboard to exhibit input and output data concerning the security of the target infrastructure.
- The Database, serving as the storage element of the tool. It's built using SQL and contains data related to risk models, indicators, data processing activities, mitigation measures, and all security-related information about the infrastructure and its components.
- The Message broker, responsible for facilitating communication among various components using a RabbitMQ server.

A Docker container is established for each application: Dashboard (Django), Engine (Python), message broker (RabbitMQ), load balancer (Nginx), and the database server (PostgreSQL). These containers are initiated with specific port bindings on the host system, enabling access to internal application components (such as the web application or the broker) from the external network.

Immediately after launching the Dashboard web application, a script is run to populate use case data. This data sourced from JSON files located within the is directory "rae dashboard/rae dashboard/dashboard/db test data/". This script, in turn, utilizes an internal Python function called "load initial data()" to parse and load the existing JSON files into the database tables. The local SQLite3 database is stored in the file "rae\_dashboard/db.sqlite3", and this file is fully compatible with SQLite tools.

In essence, each of the four application directories encompasses source code, configuration files, and a Docker file. This Docker file defines the base image, dependencies, source deployment, and a startup script (commonly referred to as an entry point) for the respective application.

Before creating the Docker containers, the Python script "*parser\_configurator.py*" (located in the root of the sources) needs to be executed. This script copies specific configuration files, environment files

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containing necessary variables, and cryptographic certificates utilized by the applications for secure communication. This preparation is essential for subsequent dockerization:

sudo python3 parser\_configurator.py

To simplify the creation and execution of the Docker containers, a configuration file named "dockercompose.yml" is included in the root directory of the code. This file facilitates building the containers, launching them, or stopping the services:

sudo docker-compose up --build --detach --force-recreate

sudo docker-compose down # to stop the running containers

Additionally, the accompanying script "*manage\_docker\_compose.sh*" can achieve the same outcomes:

chmod 755 manage\_docker\_compose.sh

sudo ./manage\_docker\_compose.sh up build

sudo ./manage\_docker\_compose.sh down

Creating container images from scratch might take some time due to dependency installation. However, these images will be cached at the layer level, leading to quicker recreation of containers in the future. Furthermore, cached images can be exported or uploaded to third-party repositories, like a Docker registry. To obtain a list of currently cached images:

sudo docker images

Alternatively, a config file named "*docker-compose-images.yml*" has been provided. This script relies solely on existing system images and constructs and launches containers using those images, requiring no source files:

sudo docker-compose -f docker-compose-images.yml up --detach

#### 2.3.5 Incident Reporting Module

AIRE component requires a user account with sudo privileges.

#### 2.3.5.1 Aire-reports-generator service

To the deploy the module we need to follow these steps:

Run the following commands in the directory containing the *docker-compose.yml* file to construct and deploy the Docker image:

sudo docker-compose build && docker-compose up -d

Below is the content of the *docker-compose.yml* file:

```
services:
    dashboard:
        build:
        context: ../dashboard/aire_dashboard
        dockerfile: ./Dockerfile
        args:
            DOCKER_DJANGO_DEBUG: "False"
        command: gunicorn config.wsgi:application -c
./config/gunicorn_configuration.py
        volumes:
            - ../cs4e-media:/usr/src/app/aire_dashboard/media
        expose: # exposed internally to other Docker services
            - 5602
        env_file: ../dashboard/aire_dashboard/.envs/.env
        container name: aire dashboard
```

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```
restart: unless-stopped
    depends on:
      - db
    networks:
      - "aire-net"
  db:
    image: postgres:12.4-alpine
    #image: postgres:11.2-alpine
    volumes:
      - postgres data:/var/lib/postgresql/data/
    env file: ../dashboard/aire dashboard/.envs/.env
    container name: aire database
    restart: unless-stopped
    ports:
      - 5432:5432
    networks:
      - "aire-net"
aire-reports-generator:
    build:
      context: ./aire-reports-generator
      dockerfile: ./Dockerfile
    #image: aire-reports-generator:0.1
    #ports:
    # - 8083:8083
    expose: # exposed internally to other Docker services
      - 8083
    volumes:
      - ../cs4e-media/templates:/opt/aire/config/templates
      - ../cs4e-media/reports:/opt/aire/reports
    container name: aire-reports-generator
    restart: unless-stopped
    depends on:
      - db
      - dashboard
    networks:
     - "aire-net"
volumes:
  postgres data:
  static volume:
networks:
  aire-net:
      external: true
```

▶ For log verification (with the default file location at /opt/aire/log/aire-reports-generator.log) employ the command:

sudo docker logs -f aire-reports-generator

For altering the configuration file, establish a connection with the container:

Execute:

sudo docker exec -u 0 -it aire-reports-generator bash

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Subsequently, modify the file located at */opt/aire/config/application.properties*. Upon completion, restart the container:

Use:

sudo docker restart aire-reports-generator

#### 2.3.5.2 Aire-thehive-plugin service

Execute the following commands from the folder where the *docker-compose.yml* file is to build and deploy the docker image:

sudo docker-compose build && docker-compose up -d

This is the *docker-compose.yml* file:

```
version: "3.3"
 # every container should be in the same network
 services:
   dashboard:
     build:
       context: ../dashboard/aire dashboard
       dockerfile: ./Dockerfile
       args:
         DOCKER DJANGO DEBUG: "False"
      command: gunicorn config.wsgi:application -c
./config/gunicorn configuration.py
     volumes:
       - ../cs4e-media:/usr/src/app/aire dashboard/media
     expose: # exposed internally to other Docker services
       - 5602
     env file: ../dashboard/aire dashboard/.envs/.env
     container name: aire dashboard
     restart: unless-stopped
     depends on:
       - db
     networks:
       - "aire-net"
   db:
     image: postgres:12.4-alpine
     #image: postgres:11.2-alpine
     volumes:
       - postgres data:/var/lib/postgresql/data/
     env_file: ../dashboard/aire_dashboard/.envs/.env
     container name: aire database
     restart: unless-stopped
     ports:
       - 5432:5432
     networks:
       - "aire-net"
 aire-thehive-plugin:
     build:
       context: ./aire-thehive-plugin
       dockerfile: ./Dockerfile
     expose: # exposed internally to other Docker services
       - 8081
     container name: aire-thehive-plugin
     restart: unless-stopped
```

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```
depends_on:
        - db
        - dashboard
        networks:
        - "aire-net"
volumes:
        postgres_data:
        static_volume:
        networks:
        aire-net:
        external: true
```

To check the logs (by default file /opt/aire/log/aire-thehive-plugin.log):

sudo docker logs -f aire-thehive-plugin

To change the configuration file, connect to the container:

sudo docker exec -u 0 -it aire-the<br/>hive-plugin bash

and edit file /opt/aire/thehive-plugin/config/application.properties

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# 3 Cyber-Physical Resilience Tool Methods Tested in Labs

### 3.1 Monitoring System (LOMOS)

In this section, we assess the performance of log-based anomaly detection methods. First, we present the data, the methods, and at the end, the results of the empirical evaluation. The evaluation is performed in the sense of both, predictive accuracy, and throughput.

#### 3.1.1 Data

We evaluate the methods on two public datasets, namely BGL [7] and HDFS [8], labelled by the experts responsible for the system maintenance. One of the datasets contains logs from the BlueGene/L supercomputer, while the other contains logs from multiple hundred EC2 nodes in the Hadoop Distributed File System cluster. The datasets were captured from the actual systems running in production. They capture both, software, and hardware problems. As such, they more than adequately represent behavior captured in logs in complex systems and can serve as an indication of the expected performance of the methods in our pilots. The datasets are well accepted in the log-based anomaly detection research community, as they are used as benchmark datasets in the field.

At the time of the BGL dataset release (2007), this was the largest supercomputer in the world, consisting of 131,072 CPUs and 32,768 GB of RAM. The collection of logs started on the 3rd of June 2005 and lasted for 215 days. In that time 4,747,963 log messages were collected, out of which 348,460 were anomalous. The anomalies are on a per-log level and are classified into 41 categories, including software and hardware problems. The logs were labelled by the experts responsible for the BlueGene/L supercomputer.

The HDFS dataset contains logs from the Hadoop Distributed File System cluster running on over 200 EC2 nodes. It contains 12,577,685 logs captured in two days in November 2009. The logs belong to sessions based on the block ID which is part of the log messages. The labels are binary, where the session is normal or anomalous. The authors of the dataset inspected the HDFS code and consulted with local Hadoop experts to label the data. The dataset contains 575,061 sessions, out of which 16,838 are anomalous.

#### 3.1.2 Methods

Most of the log-based anomaly detection methods follow a typical workflow, where (i) log messages are first represented in a normalized form, known as log templates or events. The log templates (ii) are then modeled as a sequence and (iii) are used for anomaly detection. Some methods skip the log template parsing part and use a pre-trained language model to semantically embed a log message.

Log-based anomaly detection methods mostly work with sequences of log messages. The sequences are generated based either on session windows or sliding windows. The latter session type can be created according to time (e.g., 5 minutes of logs) or a predetermined number of logs (e.g., 100 logs). Choosing the appropriate method for grouping logs into sequences depends on the data characteristics. If logs have session identifiers, it makes sense to use them. In this way, we ensure the logs are related to each other. Otherwise, the sliding window method should be used. The maximum window size is mostly limited by hardware limits. Another problem in very large sequences could be too much noise due to unrelated logs.

We use a state-of-the-art method for log template extraction named **Drain** [3]. Drain is a highly effective tree-based fixed-depth online log parsing method. Log template extraction is a very important step in numerous log-based anomaly detection methods. Logs are first preprocessed with provided general expressions based on domain knowledge. Even though they are not essential, they can improve the log template parsing results. At least general regular expressions for masking IP addresses, timestamps, and similar should be included. Next, new log templates are compared to the

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existing log templates. The comparison of log messages is divided into three steps. In the first step, log messages are compared by their length (number of words). In the second step, log templates are compared by the initial words through the Drain's fixed-depth tree structure. The depth of the three, and with it the number of initial words taken for comparison, is configurable. The assumption here is, that the parameters do not occur at the beginning of log messages. If no exact match is found, a new log template is formed. In the case, there are matches, the new log message is compared word by word with all the log templates in that leaf node. If the highest similarity score is above the threshold, a log template is formed only in train mode. If DRAIN is in inference mode, the unrecognized log messages are marked as an unknown log template.

For a baseline, we use an **unknown log template detector**, which is a useful model for anomaly detection in some of the use cases. The idea is to classify the before unseen events as anomalous. A system administrator is notified about it and can respond by either marking the log template as normal or adequately addressing the issue spotted by the detector. The method can handle per-log anomaly detection and per-sequence. In the latter one, we count unknown log templates. If it exceeds the threshold, the sequence is marked as anomalous. In the utmost case, a sequence is marked as anomalous if any of the log templates is unknown.

LOMOS primarily employs the **LogBERT** method [4] for log-based anomaly detection. LogBERT is a selfsupervised approach that draws the main architecture and training ideas from BERT [5]. While BERT uses subword tokens, LogBERT employs log keys (log template IDs) as tokens. This adaption involves utilizing masked language modeling training tasks to predict masked log keys. Since this task is a classification into a fixed set of classes, cross-entropy is used as a loss function. The second training objective is a volume of hypersphere minimization, where the loss function ensures embeddings are close together in the vector space. The loss for the second task is defined as the average Euclidean norm of the distance to an average embedding. The losses are weighted and added together. In the inference mode, the anomaly score is computed as the ratio of missed predictions. Random log keys are masked and predicted with the trained model. Top *g* log keys in the sense of computed probability form a candidate set. If the actual log key is not in the candidate set, the prediction is marked as missed. If the ratio of misses is above the threshold, the sequence is predicted as anomalous.

We **extended LogBERT** to be able to predict anomalies on a per-log basis. The main change is made in the data collator for the inference. Instead of masking log keys at random, we mask only the last log in a sequence. The anomaly score is computed as the relative position of the masked log key in the predicted distribution. If the first predicted log key is the actual one, the anomaly score is 0. If it is the last, the anomaly score is 1.

#### 3.1.3 Methods evaluation

Log-based anomaly detection is a classification problem with imbalanced classes, where the anomalous data is greatly outnumbered by the normal data. Although some of the datasets classify labels into multiple categories, we convert them into binary. The logs are normal or anomalous. To measure the models' predictive performance, we use labelled datasets and metrics that cope well with the imbalanced predictions, namely F1 score, precision, and recall. First, let us define TP as a true positive, FP as a false positive, and FN as a false negative. The precision is defined as

$$precision = \frac{TP}{TP + FP}, \qquad (1)$$

and recall as

$$recall = \frac{TP}{TP + FN}$$
. (2)

The F1 score is the harmonic mean of precision and recall

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# $F1 = 2 \frac{precision \cdot recall}{precision + recall}.$ (3)

We generated the sequences from BGL datasets with a sliding window with a size of 100 logs. For HDFS, we used block ID to generate the sequences based on the sessions. When evaluating the persequence anomaly detection methods on datasets with per-log labels, the sequence is anomalous if any of the logs in the sequence is anomalous. Once the sequences have been generated, they're divided into training and testing sets. We keep 40% of the data in the training set and leave out 60% for the test set. There are two prevalent strategies in the literature for dividing the data into train and test sets, namely random and chronological data split. In the random split method, sequences are divided without any particular order. On the other hand, the chronological split method ensures the original sequence order is retained. In this case, the first part of the dataset, according to the timestamps, is used for training sequences, while the latter part is reserved for testing sequences.

In Table 1 we present the results of all three methods described in the previous section. The methods are evaluated on BGL and HDFS datasets. We report the results in terms of F1, precision, and recall. There are two values in each cell, the first for random split, and the second for chronological split of the data.

		BGL		HDFS			
	(rando	m/chronologio	cal split)	(random/chronological split)			
Method	F1 Precision Recall			F1	Precision	Recall	
Unknown log							
template	<b>0.94</b> / 0.44	<b>0.98</b> / 0.29	0.91/0.91	0.26 / 0.15	1.00 / 1.00	0.15 / 0.08	
LogBERT	0.92 / <b>0.48</b>	0.93 / <b>0.32</b>	0.91/0.97	0.81 / 0.77	0.77 / 0.71	0.86 / 0.82	
LogBERT - per log	0.89 / 0.19	0.83 / 0.10	0.95 / 0.99	Labels on sequence level			

Table 1: Empirical evaluation of log-based anomaly detection methods.

The **unknown log template** method works notably well on the BGL dataset, particularly evident with a random data split. In the BGL dataset, log templates mostly have consistent labels. Meaning, that there are not a lot of the log templates that are normal and anomalous, depending on the context they appear in. This leads to a very high recall for the unknown log template predictor. Precision is high only with the random split. In the case of chronological, there are a lot of normal log templates not seen in the training process, that are therefore falsely marked as anomalous. The reason for a very low recall in the HDFS dataset is that most of the anomalous sequences do not contain any of the unknown log templates. Those that do, are practically always anomalous, which is the reason for a high precision in the HDFS dataset.

The **LogBERT** method performs well on all three datasets in both, random and chronological split settings. The only case where it performs not so well is in the BGL dataset with the chronological split. The reason for this is low precision. Specifically, in the BGL dataset, there are a lot of log templates appearing later in the dataset, hence not seen in the training phase. They are marked as unknown and as such have a very low probability of being predicted in the candidate set. Therefore, those unseen log templates get marked as anomalous, even if normal. This effect is not so strong in the HDFS dataset.

The **per log LogBERT** performs a bit worse than the normal LogBERT in the sense of precision and therefore also the F1 score. The reason for this is a much harder task, to classify each single log message as normal or anomalous. LogBERT has to classify if any of the log templates in a sequence of multiple (e.g., 100) logs is anomalous. However, by evaluating each log in the stream, it is capable of detecting more anomalies. For this reason, it has a higher recall than LogBERT.

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#### 3.1.4 Throughput

Classification performance is only one of the relevant metrics for log-based anomaly detection. Another important performance indicator is speed. In this section, we describe the results of throughput measurement experiments. We compare the throughput on two different machines. The first one, called Turbo, is highly suitable for machine learning with four CUDA-supported GPUs. The second machine is a virtual machine (VM) without GPU support. Hardware specifications of the machines are listed in Table 2. In the experiments, we test Turbo and hybrid deployments. In the first setting, everything is deployed on Turbo, while in the hybrid deployment, only the GPU worker is on Turbo and everything else is on the VM.

	Turbo	VM
CPU	48 (AMD Ryzen Threadripper 3960X 24-Core)	8 (Intel Xeon E3-12xx v)
RAM	128 GB	16 GB
DISK	M.2 SSD	HDD
GPUs	4x RTX 2080 Ti (11 GB)	None

Table 2: Hardware resources used in the throughput experiments.

For the experiments, we use the first million logs from the BGL dataset. The log-based anomaly detection can be divided into training and inference modes. First focusing on training, the training is split into two tasks. Namely, log template parser training and anomaly detection model training. We measure the speeds separately for each of the tasks. While the parser trains, it also parses the logs and writes the extracted log templates into the database. The trained parser is pushed to the model registry. As seen in Table 3 the training is much faster on Turbo, even though GPUs are not used in this step. The reason for this is faster CPU and disk.

# Table 3: Train log template parsers on 1 million logs from the BGL dataset execution time measurements.

Turbo		Hybrid
	184 s	628 s

The second part of training is anomaly detection model training. In this step, we use one or four GPUs. The training is done for five epochs with a batch size of 64 sequences having a window size of 100 logs. The results are presented in Table 4. The times are similar for Turbo and Hybrid deployments because the most time-consuming part is the actual training, which is executed on Turbo in all deployment configurations. Having multiple GPUs significantly speeds up the training process.

# Table 4: Train anomaly detection model on 1 million logs from the BGL dataset execution timemeasurements.

Turbo 4	Turbo 1	Hybrid 4	Hybrid 1	
1,126 s	3,418 s	1,125 s	3,403 s	

Training is done only on demand, initially for the system setup and when a data drift is detected. While the inference is run periodically (e.g., every 5 minutes). For this reason, the inference throughput is usually seen as more important. The inference can be executed either on GPU or even on CPU. The throughput is much higher when running the inference on GPUs, however, the CPUs are often fast enough. The inference consists of extracting log templates from new log messages and combining

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them into sequences that are passed through the anomaly detection models. We again use a window size of 100 logs for log sequences and increase the batch size to 256 for the inference. We tested seven different setups. Four of them with GPU and three with CPU workers. The GPU options have one or four GPUs. With the CPU-only deployments, we have a full Turbo deployment CPU inference worker and hybrid deployments with a CPU worker either on the VM or on Turbo.

The training speeds are reported in Table 5. There are significant differences in the speed of different deployments. The biggest bottlenecks are writing and updating database record speeds on the VM, due to HDD. GPUs also have a great impact on computation speed. If we extrapolate the numbers, the slowest option – Hybrid VM-CPU, could process more than 7.5 million logs per day, while the fastest – Turbo 4 more than 185 million logs per day.

Table 5: Anomaly detection inference on 1 million logs from the BGL datasets execution timemeasurements.

						Hybrid
		Turbo			Hybrid	Turbo-
Turbo 4	Turbo 1	CPU	Hybrid 4	Hybrid 1	VM-CPU	CPU
465 s	1,105 s	5,000 s	830 s	1,652 s	11,092 s	3,745 s

### 3.2 Threat Intelligence (TINTED)

The threat intelligence module uses MISP underneath. This platform allows users to share and store security events that contain IoCs. The way MISP is envisioned, therefore TINTED, is to facilitate the information of threat intelligence data, which should not be flooded into the platform. That way, the measurement of different metrics such as throughput, precision, recall, and F1 score does not fit with the nature of the tool because it does not make use of AI technology. D6.3 will contain an integrated version of the tool, where functional tests will be carried out to demonstrate the coverage over several use cases, tailored to the nature of the module.

### 3.3 Risk Assessment (CERCA)

The risk assessment module takes into consideration static and dynamic data. Nonetheless, the dynamic data (SIEM alerts) that it receives is thought to be a small quantity to avoid an infinite loop of production of risk score. Hence, the calculation of the metrics for the log anomaly module does not apply in this case as no AI model is used. D6.3 will feature a unified tool version in which we will conduct functional tests, that will be adapted to the corresponding module, to showcase its effectiveness across various usage scenarios.

### 3.4 Incident Reporting (AIRE)

The incident reporting module considers if security alerts and events must be elevated to the category of the incident and provides automated processing for reducing workload during the process of reporting to authorities. By design, this tool is not thought to operate with high volumes of data apart from the fact that it does not include any AI model, therefore the measurement of throughput, precision, recall, or F1 score would not make sense. D6.3 will include a consolidated tool version in which we will perform functional tests to demonstrate its efficacy across diverse usage scenarios.

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### 4 Management and What-If Analysis

Section 4 is specifically designated to outline potential legal concerns. This involves scenarios such as data sharing restrictions for CI due to legal regulations or limitations on permissible testing activities.

At this stage, no problems have arisen, although they may appear during the testing phase. This section will be revised in the next versions of this document (D6.3 and D6.5) and is closely monitored in WP9 – Management: Project Coordination.

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# 5 Pilot trials execution (feasibility analysis)

### 5.1 Proofs of concepts

#### 5.1.1 Italy: Public Administration

INS plans to test the tools developed in WP6 on a specific part of its regional infrastructure. This subset includes VPN Servers used by INS employees and the SESAMO application, which collects health-related data of citizens in the Region Friuli Venezia Giulia. Access to SESAMO is controlled through federated systems like national SPID and Electronic ID Cards. The testing process will happen in three phases:

- Phase 0 (M12): A Proof of Concept will simulate incoming logs from selected applications to identify potential threats to the systems under analysis.
- Phase 1 (M23): The tools will be deployed within INS to integrate and aggregate logs with the existing SIEM (Security Information and Event Management) system, which is the Community Edition in the testing environment. Additionally, integrations with the current MISP appliance in the INS infrastructure may be explored to enhance Cyber Threat Intelligence sharing between the Firewall and SIEM. The AIRE functionalities will be integrated to generate incident reports for managing the Incident Response process.
- Phase 2 (M34): The tools will be piloted in the operational environment of INS. The tools' output will be monitored using real data from the applications under analysis, as well as simulated data for vulnerability tests. The INS Blue Team might oversee these operations.

In summary, INS aims to test WP6 tools on a specific part of its regional infrastructure, including VPN Servers and the SESAMO application. The testing will progress through phases, beginning with a Proof of Concept, followed by integration with SIEM and MISP, and concluding with operational environment monitoring.

#### 5.1.2 Italy: Water

CAFC intends to test the tools developed by WP6 on its VPN infrastructure to detect and halt suspicious network activities. The VPN system, which has gained crucial importance due to the COVID-19 pandemic, was previously used by a limited group of technical users for a decade. However, it has now become the standard means for employees to remotely access various systems.

For the purpose of training and testing, CAFC will provide logs including network traffic, antispam filter records, antivirus data, and results from ongoing penetration tests.

The testing process will involve these key steps:

- Phase 0 (M12): A Proof of Concept will showcase the tools' ability to identify potential threats to the systems being examined through simulated incoming log data.
- Phase 1 (M23): The tools will be implemented within CAFC to demonstrate how logs are acquired and analyzed.
- Phase 2 (M34): CAFC will carry out a trial of the tools in their actual operational environment. This will involve monitoring the tools' output using real data and potentially simulating threats to the VPN infrastructure. The goal is to assess the tools' effectiveness.

To sum up, CAFC plans to test WP6 tools on its VPN system for detecting suspicious network behavior. The VPN's significance has increased due to the pandemic, and the testing will proceed through phases involving Proof of Concept, deployment, and operational evaluation.

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#### 5.1.3 Slovenia: Telecommunication

TS plans to evaluate the WP6-developed tools on a specific segment of its infrastructure associated with the VALU mobile application's accesses and activities. The testing process will follow an iterative approach, involving the following phases:

- Phase 0 (M12): The initial Proof of Concept will showcase the tools' ability to detect potential threats within the analyzed systems. This will be done by simulating incoming log data from the selected application.
- Phase 1 (M23): The tools will be implemented within TS's environment to demonstrate how logs can be integrated and aggregated between the new tools and the existing SIEM monitoring system (Community Edition) that's already in operation within TS.
- Phase 2 (M34): In this phase, TS will put the tools to the test within its operational setup. The tools' performance will be monitored using both real data from the applications under analysis and simulated data. For instance, simulated vulnerability tests using known patterns might be conducted. These activities could be supervised by TS's advanced payment and cybersecurity teams.

In summary, TS will assess WP6 tools on a specific infrastructure section linked to the VALU mobile app. The evaluation will occur in iterative stages, comprising Proof of Concept, deployment with log integration, and operational assessment with real and simulated data under the watch of specialized teams.

#### 5.1.4 Slovenia: Transport

As Slovenian transport operators (SZ-SZI), the organization plans to evaluate WP6-developed tools on a specific component of the railway infrastructure referred to as PRI. This component is the railway traffic monitoring system, known as ISSŽP. The system encompasses various services and applications designed to monitor real-time events occurring along the railway infrastructure. These events pertain to both freight and passenger transportation. Certain applications facilitate bidirectional data exchange and communication with external carriers, enabling comprehensive real-time management and monitoring of the railway infrastructure.

The testing process will adhere to an iterative approach with the following stages:

- Phase 0 (M12): The initial Proof of Concept will illustrate the tools' capability to identify potential threats within the analyzed system. This will involve simulating incoming log data from the chosen system.
- Phase 1 (M23): The tools will be implemented within SZ-SZI's environment to showcase the integration and aggregation of logs between the proposed tools and the existing railway monitoring system (ISSŽP).
- Phase 2 (M34): SZ-SZI will undertake a pilot of the tools within its operational setup. The tools' performance will be observed using both actual data sourced from the applications under examination and simulated data. This could encompass attempts to conduct vulnerability tests on the applications using recognized patterns. These activities may be overseen by SZ-SZI's technical department.

In summary, SZ-SZI, acting as Slovenian transport operators, intends to assess WP6 tools on a specific railway infrastructure asset known as PRI. This asset encompasses the ISSŽP railway traffic monitoring system with various applications. The assessment process will involve iterative stages of Proof of Concept, deployment with log integration, and operational evaluation under the potential supervision of SZ-SZI's technical department.

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## 6 Conclusions

This deliverable publicly presents the SUNRISE WP6 Cyber-Physical Resilience (CPR) tool modules and architecture initially presented in deliverable D6.1 with the sensitive dissemination level. The tool consists of four main modules. Namely, the anomaly detection module, threat intelligence module, risk assessment module, and incident reporting module.

The modules were tested in lab environments regarding different metrics relevant to the tools and use cases. For example, the F1 score, precision, and recall were used to measure predictive performance and the processing speed to have a module throughput estimation. The experiments were done with the relevant public datasets that are commonly used in the domain literature. The log-based anomaly detection system was able to process more than two thousand log messages per second. This is more than enough for the expected use cases. The system also showed a high recall, exceeding 0.9 in some cases and staying above 0.8 in others. Meaning it was able to detect most of the anomalies. Precision proved to be more sensitive to the datasets and their split methods. Depending on the setting, it was able to achieve 0.93 in the optimal scenarios but dropped to 0.31 or even a bit lower when evaluating on a per-log basis.

Next, the deliverable focuses on the piloting activities, where the tool will be tested on data coming from real use cases. The tool will be tested in four CI pilots from Italy and Slovenia, including public administration, water, telecommunication, and transport use cases. An iterative, phased approach will be maintained throughout the lifetime of the project, ensuring proper integration and testing of all the related tools.

The D6.2 is the first version of the Cyber-physical resilience tool and training guide deliverable. The content will be iterated to the next versions in D6.3 and D6.5. The pilot reports will be presented in D6.4, and finally in D6.6, illustrating the results of the iterative process adopted by the project, after extensive end-user testing.

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# Annex I Training guide and user manual

This Annex covers the training guide and user manual for all CPR tool modules.

# **I.I Anomaly Detection**

In this section, we present a step-by-step user guide for working with LOMOS. The first step is model training. The models are then used in the second step, log-based anomaly detection inference.

# I.I.I Setting up data sources

Elasticsearch is often used as a central database for logs from different components of simple or complex systems. It is highly suitable for handling large amounts of data in distributed indices in JSON format, ensuring scalability and availability. Elastic Filebeat is a lightweight agent that can be used to push log data to Elasticsearch. LOMOS is capable of directly interacting with Elasticsearch. It can read data from it, process it, and write the results back.

To set up Filebeat agents refer to the original and up-to-date documentation by Elastic<sup>3</sup>. Logs from different sources should be stored in separate indices and processed separately by the LOMOS. Elasticsearch has great support for data retention strategies. It is easy to set up the lifecycle policies in Kibana or through the REST endpoint<sup>4</sup>.

# I.I.II Training a log parser

LOMOS is capable of carrying out some preprocessing steps on the logs. Sometimes logs are stored in a raw semi-structured format. In such a case, log messages and timestamps must be extracted first. Readers may find a sample of raw BGL logs in Figure 2.

-	1117841152	2005.06.03	R26-M0-NB-C:J07-U01	2005-06-03-16.25.52.102608	R26-M0-NB-C:J07-U01 RAS KE	ERNEL INFO CE sym 10, at 0x08e30580, ma	sk 0x08
-	1117841152	2005.06.03	R26-M0-NB-C:J07-U01	2005-06-03-16.25.52.139152	R26-M0-NB-C:J07-U01 RAS KE	ERNEL INFO total of 10 ddr error(s) det	ected and corrected
-	1117841613	2005.06.03	R27-M1-L3-U18-C 2005	5-06-03-16.33.33.485305 R27	-M1-L3-U18-C RAS LINKCARD ]	INFO MidplaneSwitchController performir	g bit sparing on R27-M1-L3-U18-C bit 3
-	1117842187	2005.06.03	R22-M1-NF-C:J16-U01	2005-06-03-16.43.07.560710	R22-M1-NF-C:J16-U01 RAS KE	ERNEL INFO 1347195 double-hummer alignm	ent exceptions
-	1117842339	2005.06.03	R13-M0-NA-C:J14-U01	2005-06-03-16.45.39.736874	R13-M0-NA-C:J14-U01 RAS KE	ERNEL INFO 555 L3 EDRAM error(s) (dcr 0	x0157) detected and corrected
-	1117842359	2005.06.03	R03-M0-N9-C:J17-U11	2005-06-03-16.45.59.276250	R03-M0-N9-C:J17-U11 RAS KE	ERNEL INFO generating core.7600	
F	1117040000	2005 05 02	D10 H1 HE C. 110 U01	2005 OC 02 1C 15 50 C01151	D10 H1 HE C. 110 H01 D1C H1		

#### Figure 7. A sample of raw BGL logs.

The extraction of the relevant data can be performed by setting the regular expressions in the preprocessing step as in Figure 8.



# Figure 8. Regular expressions for extracting messages and timestamps from raw logs and the timestamp format.

We generated the regular expressions with the help of the regex101<sup>5</sup> tool (Figure 9 and Figure 10). Based only on the sample of the logs, regular expressions could be simpler; however, this would raise the risk of falsely identifying the components of the logs. In the case that the data is already structured

<sup>&</sup>lt;sup>5</sup> <u>https://regex101.com</u>

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<sup>&</sup>lt;sup>3</sup> <u>https://www.elastic.co/guide/en/beats/filebeat/7.17/index.html</u>

<sup>&</sup>lt;sup>4</sup><u>https://www.elastic.co/guide/en/elasticsearch/reference/current/getting-started-index-lifecycle-management.html</u>



in the Elasticsearch index, we can put a regular expression that matches the whole line " $^(.+)$ \$" and leave the other two fields empty.

REGULAR EXPRESSION	7 matches (1 955 steps, 1.0ms)
<pre>:/ ^(?:.+\s\d{10,}\s\d{4}\.\d{2}.\d{2}\s(?:\w{1,4}];){4,8}\s\d{4}-\d{2}-\d{2}-\d{2}.\d{2}.\d{2}.\d{2}.\d{6}\s(?:\w{1,4};){4,8}\s\w+\s\w+\s\w+\s\w+\)(.+)\$</pre>	/ gm 🗗
TEST STRING	
- 1117841152 2005.06.03 R26-M0-NB-C:J07-U01 2005-06-03-16.25.52.102608 R26-M0-NB-C:J07-U01 RAS KERNEL INFO CE:sym=10,*at-0x08c30580,*mask=0x08-	
1117441152 2085.66.03 R26-M9-NB-C:307-U01 2005-66-03-16.25.52.139152 R26-M9-NB-C:307-U01 RAS KERNEL*INFO total of 30 ddrerror(5) ddtected and corrected	-1118-C-bit-2
-11174013 2001003 AV11013 AV2-M1-NF-C:D16-U01 2003 00 00 20031313-13023 AV1 NF 12 U02 NF 16 Hot NAS KERNELISTO TATO THE STOCK AVERAGE AVER	018-C-D11-3
- 1117842339 2005.06.03 R13-M0-NA-C:J14-U01 2005-06-03-16.45.39.736874 R13-M0-NA-C:J14-U01 RAS KERNEL INFO 555*L3*EDRAM error(s)*(dcr 0x0157)*detected and correc	ted≓
- 1117842359 2005.06.03 R03-W0-W9-C:D17-U11 2005-06-03-16.45.59.276250 R03-W0-W9-C:D17-U11 RA5 KENNEL INFO generating core.7600- - 111764250 2005 0.06 C 0.0 210-W1-WC-D17-U101-2005-06-03-16.45.59.276250 R03-W0-W9-C:D17-U11-RA5 KENNEL INFO generating core.7600-	
TELEVENT TOTAL OF ALL ALL ALL ALL ALL ALL ALL ALL ALL AL	

Figure 9. Regular expression for extracting log message from a raw log.

REGULAR EXPRESSION 7	matches (1 748 steps, 0.0ms
<pre>:/ ^(?:,+\s\d{10,}\s\d{4}\.\d{2}.\d{2}\s(?:\w(1,4););}{4,8}\s)(\d{4}-\d{2}-\d{2}.\d{2}.\d{2}.\d{2}.\d{6})</pre>	
TEST STRING	
- 1117841152 2005.06.03 R2G-M0-NB-C: J07-U01 2005-06-03-16.25.52.1026008 R2G-M0-NB-C: J07-U01 RAS KERNEL INFO CE sym 10, at 0x08e30580, mask 0x08.	
- 1117841152 2005.06.03 R26-M0-NB-C: J07-U01 2005-06-03-16.25.52.139152 R26-M0-NB-C: J07-U01 RAS KERNEL INFO total of 10 ddr error(s) detected and corrected	
- 1117841613 2005.06.03 R27-M1-L3-U18-C 2005-06-03-16.33.33.485305 R27-M1-L3-U18-C RAS LINKCARD INFO MidplaneSwitchController performing bit sparing on R27-M1-L3-U	18-C∘bit∘3⊷
- 1117842187 2005.06.03 R22-M1-NF-C:J16-U01 2005-06-03-16.43.07.560710 R22-M1-NF-C:J16-U01 RAS KERNEL INFO 1347195 double-hummer alignment exceptions	
- 1117842339 2005.06.03 R13-M0-NA-C:J14-U01 2005-06-03-16.45.39.736874 R13-M0-NA-C:J14-U01 RAS KERNEL INFO 555 L3 EDRAM error(s) (dcr 0x0157) detected and correcte	d⊷
- 1117842359 2005.06.03 R03-M0-N9-C: J17-U11 2005-06-03-16.45.59.276250 R03-M0-N9-C: J17-U11 RAS KERNEL INFO generating core.7600	
-1117842359-2005.06.03 R12-W1-NE-C:J12-U01-2005-06-03-16.45.59.601151 R12-W1-NE-C:J12-U01-RAS KERNEL INFO generating core.397.	

Figure 10. Regular expression for extracting timestamp from a raw log.

The next set of parameters is related to the Drain method which extracts log templates from log messages (Figure 11):

- Similarity threshold sets the minimal Jaccard index of log message words for them to match into the same log template.
- Number of children sets the depth of the Drain search tree. It specifies how many initial words in a log must be an exact match for a log template. Increasing this number generally speeds up the Drain process. Nevertheless, a too-high value could lead to the incorrect identification of potential parameters located at the beginning of a log.
- Extra delimiters can add more characters for splitting the message string into words. For example, we can add an underscore, which will be used beside the default space character.

Drain		
Similarity threshold		
0.4		
Number of children		
4		
Extra delimiters		
[_]		

#### Figure 11. Drain parameters.

Next, we add custom regular expressions for masking complex patterns, such as IP addresses or timestamps. Drain is used for automatic parameter extraction; however, it works better if we add some general or tailored regular expressions like in Figure 12.

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Custom masks							
Mask							
Name	IP						
Regex	(( <b>∦</b> <=[^A-Za-z0-9]) ^)(\d{1,3}\.\d{1,3}\.\d{1,3}\.\d{1,3})((?=[^A-Za-z0-9]) \$)						
Remove this mask							
Mask							
Name	ТІМЕ						
Regex	((?<=[^A-Za-z0-9]) ^)((([01][0-9]) (2[0-4]))\S[0-5][0-9]\S[0-5][0-9](\.\d+)*)((?=[^A-Za-z0-9]) \$)						
Remove this mask							
Add new mask							

#### Figure 12. Custom masks for complex parameters.

The next section is used for setting the connection to Elasticsearch. We have to define the IP address, port, and credentials (Figure 13). Leave the credentials empty if they are not required by the selected Elasticsearch deployment.

Elasticsearch	
Elasticsearch host	
10.10.43.253	
Elasticsearch port	
9200	
Elasticsearch username	
lomos_user	
Elasticsearch password	

#### Figure 13. Log parser training Elasticsearch connection details and credentials.

Next, we set the source index and message column names (Figure 14).

Elasticsearch source index
bgl
Elasticsearch log column name
log

#### Figure 14. Log parser training source index.

After that, we have to select the data with the next set of parameters as seen in Figure 15. First, select the period we will use for training and the field that will be used for filtering (timestamp or id). Additional Elasticsearch filters can be used to select only the relevant data. The prefix is used to set the name of new indices and is required later in the model training step to reference the parsed data. To start the training click on the run parser button.



Elasticsearch start
2023-01-00T00:00.000Z
Elasticsearch end
2023-07-31T23:23:23.999Z
Elasticsearch interval field name
timestamp
Elasticsearch sorting field name
timestamp
Elasticsearch sorting field type
datetime
Elasticsearch additional fields to keep
['label']
Elasticsearch additional query
Elasticsearch new indices prefix
sunrise

Figure 15. Log parser training period selection and addition filters.

# I.I.III Inspecting the log parsing results

Once the log parser is trained it is used on the training data to parse the log templates and push them to a new index in Elasticsearch where the name of the index is generated based on the prefix set by the user in the previous step, source index name, and "\_logs\_structured" suffix. Another index is created which stores the unique log templates and relevant statistics describing their frequency and number of detected parameters. The suffix for this index is "\_events". The example from the previous step generates "sunrise\_bgl\_logs\_structured" and "sunrise\_bgl\_events" indices. The data is automatically accessible from the Grafana dashboard, where it can be explored through interactive visualizations. The user can evaluate if the log templates are parsed correctly and proceed with training the model or return to the previous step to adapt the parameters of the log parser and rerun the log parser training.

The first dashboard offers users an overview of the parsed log templates (Figure 16). There are two histograms in the upper row, showing the distributions of the ratio between automatically extracted parameters to the number of words and masked parameters by the regular expressions to the number of words. The number on the right side shows the number of the unique extracted log templates. The histogram below shows the distribution of log message length (number of words). Finally, there is a table of extracted log templates at the bottom, together with relevant statistics. Users can check the statistics from the charts above for each of the log templates.

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#### Figure 16. Extracted log templates overview.

Users can click on the extracted log template, to view its details, as seen in Figure 17. Besides the statistics already mentioned above, user can see actual log messages and their occurrences through time.



#### Figure 17. Log template details.

# I.I.IV Training an anomaly detection model

When the log templates are properly parsed, we can proceed to train an anomaly detection model. The first part, shown in Figure 18, is dedicated to the Elasticsearch connection settings and the name

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of the structured logs index, which was explained in the previous step. The next two fields are used for the proper sorting of the logs.

Dataset Preprocessing
Elasticsearch host
10.10.43.253
Elasticsearch port
9200
Elasticsearch username
lomos
Elasticsearch password
Elasticsearch data index
sunrise_bgl_logs_structured
Elasticsearch sorting field name
timestamp
Elasticsearch sorting field type
datetime

#### Figure 18. Model training Elasticsearch connection details, credentials, and filters.

To conclude the section related to data, we have to select the periods that will be used for training the model as shown in Figure 19. At least one period is mandatory, but multiple can be set. Such a feature becomes useful when we want to skip (potentially) anomalous data. If we are aware of an anomaly that influenced the logs, we should exclude it from the training set.

Norm Interv	a <b>l intervals</b> al			
start	2023-01-00T00:00:00.000Z			
end	2023-07-31T23:23:23.999Z			
Rem	ove this interval			
Add Elastie	new interval csearch interval field name			
time	stamp			
Interv	al type			
date	time			

#### Figure 19. Training data intervals.

The next set of parameters are machine learning hyperparameters (Figure 20). We have to set the percentage of data used for training, where the left-out data is used for validation during the training. Next, we set the maximum number of epochs and early-stop conditions. After that, we set the number of warm-up epochs, batch size, and window size. The last parameter is the name of the experiment for MLflow tracking. The correct values depend on the amount and complexity of data.

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Model Training
Train split
0.75
Max number of epochs
5
Number of early-stop epochs
2
Number of warm-up epochs
2
Batch size
64
Window size
100
Mlflow run name
test_train

Figure 20. Anomaly detection model training hyper-parameters.

# I.I.V Inspecting the training results

The training process can be monitored through the MLflow web dashboard. One of the more important indicators are train and validation losses. MLflow enables users to explore those metrics in an interactive chart. Both train and validation losses should decay similarly as seen in Figure 21.





#### I.I.VI Setting up live inference

Once the log template extraction and anomaly detection training phase are concluded, we can use the model for inference on new data. First, we load the parser configuration (Figure 22) by the MLflow experiment ID. The ID can be found in the MLflow web dashboard.

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# Anomaly Detection

#### Parser configuration

45298acd918d47d3b03276f6edcc3155

Load parser config

#### Figure 22. Pretrained parser MLflow experiment id.

Next, we set the inference task period in seconds. If we want to execute the job only once, we leave the field empty. In Figure 23 we set the job to execute every five minutes.

Task period (seconds)			
300			

#### Figure 23. Set the inference schedule period.

After that, we again set the Elasticsearch endpoint details and credentials as seen in Figure 24.

Elasticsearch host	
10.10.43.253	
Elasticsearch port	
9200	
Elasticsearch username	
lomos	
Elasticsearch password	

### Figure 24. Anomaly detection inference Elasicsearch endpoint details and credentials.

Next, we set the name of the index with logs and the name of the log message column. After that, we have to select the period of data that we will pass through the anomaly detector. We can again use timestamps, numerical index, or special keywords: "where\_left\_off" and "now". Those two keywords are useful for periodical jobs and will ensure the processing of new data at each execution. The configuration example is shown in Figure 25.

Elasticsearch source index
bgl
Elasticsearch log column name
message
Elasticsearch start
where_left_off
Elasticsearch end
now
Elasticsearch interval field name
timestamp
Elasticsearch sorting field name
timestamp
Elasticsearch sorting field type
datetime
Elasticsearch new indices prefix
sunrise

# Figure 25. Elasticsearch index configuration and data filters.

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Finally, we set the MLflow run ID of the trained model, batch size, window size, and MLflow run name as seen in Figure 26. To run the inference, click on the "Run inference" button.

Anomaly detector configuration
Existing inference mlflow run id
Load inference config
Mlflow run id for a pretrained AD model
c7d26d3233404b16bdd1bbe4323bee99
Batch size
256
Window size
100
Mlflow run name
test_predict
Run inference



#### I.I.VII Inspecting live inference results

We finally get to inspect the live results. The default dashboard is presented below, but it is highly customizable since it is based on Grafana. In the first chart (Figure 27), we show log count through time.



Figure 27. Histogram of logs through time (e.g., per day).

Next, we show the average anomaly score as seen in Figure 28.



#### Figure 28. Average anomaly score.

For a better overview of the number of anomalies, charts like those in Figure 29 are useful. This chart shows the count of logs with high anomaly scores. The threshold is customizable and set to 0.7 as a default value.

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Figure 29. Number of logs with high anomaly score (e.g., above 0.7)

The table at the bottom of the dashboard (Figure 30) shows information about timestamps, log messages, log templates, anomaly scores, and whether the log template was recognized or not.

timestamp +	unknown			
2005-07-13T06:20:38.617000+00	<u>false</u>		CE sym 33, at 0x00dbd200, mask 0x80	gQh7_YkBl25p4GsuCjCn
<u>2005-07-13T06:20:38.769000+00</u>	<u>false</u>		CE sym 33, at 0x00dbd200, mask 0x80	ggh7_YkBl25p4GsuCjCn
<u>2005-07-13T06:20:38.921000+00</u>	<u>false</u>		CE sym 33, at 0x00dbd200, mask 0x80	gwh7_YkBl25p4GsuCjCn
<u>2005-07-13T06:20:39.072000+00</u>	<u>false</u>		CE sym 33. at 0x00dbd200. mask 0x80	hAh7_YkBl25p4GsuCjCn
<u>2005-07-13T06:20:39.225000+00</u>	<u>false</u>		CE sym 33. at 0x00dbd200. mask 0x80	hQh7_YkBi25p4GsuCjCn
<u>2005-07-13T06:20:39.378000+00</u>	<u>false</u>		CE sym 33. at 0x00dbd200. mask 0x80	hgh7_YkBl25p4GsuCjCn
<u>2005-07-13T06:20:39.530000+00</u>	<u>faise</u>		total of 21 ddr error(s) detected and corrected	hwh7_YkBl25p4GsuCjCn
2005-07-13T06:27:32.845000+00	true	0.99	ciod: Error loading /home/glosli/src/ddcMD/ddcMD1.1.14/bin/ddcMDbglV: invalid or missing program image. Exec format error	iAh7_YkBl25p4GsuCjCn
2005-07-13T06:27:32.881000+00	true	0.99	ciod: Error loading /home/glosli/src/ddcMD/ddcMD1.1.14/bin/ddcMDbglV: invalid or missing program image. Exec format error	iQh7_YkBl25p4GsuCjCn
2005-07-13T06:27:32.918000+00	true	0.99	ciod: Error loading /home/glosli/src/ddcMD/ddcMD1.1.14/bin/ddcMDbglV: invalid or missing program image. Exec format error	igh7_YkBl25p4GsuCjCn

#### Figure 30. Table of logs with anomaly scores.

Grafana enables users to focus on the periods of interest (e.g., periods with high anomaly scores) by simply selecting the period in any of the charts. This creates a time-based filter. Also, filters based on any other field are supported. For example, users can select to show only logs with anomaly scores above 0.7. Users can then inspect the logs in the table can react appropriately to address the issues found by the system.

# I.II Threat Intelligence

The interaction within the threat intelligence module can be done through two paths: the graphical user interface and the API.

#### I.II.I WEB-GUI

The WEB-GUI shows a login form (Figure 31) that verifies the credentials against the ones stored in Keycloak.



#### Figure 31. TINTED Login.

Supposing that we have logged in as *Alice* for the first time, then we have to configure the platform. We have to indicate different parameters related to the MISP instance such as the URL and the API key (Figure 32), apart from the passphrase for encryption and other information about the events shared within MISP (Figure 33).

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TINTED Events Share Configuration About					Account -
	System Configuration MISP Instatu- La MISP Instance L MISP Instance A MISP Instance A MISP Self	Sharing Configuration nor URL: Joer API Key: dmin API Key: signed: Figure 3	Not Test Connection 2. System Configuration	CShow Key CShow Key ON.	
Events Share Configuration About					Account =
	System Configuration	Sharing Configuration			
	Threat I	Level:	High	÷	
	Analy Zip Passp	sis: ohrase:	Initial	∽ ⊡Show Key	

Figure 33. Sharing Configuration.

After configuring the required parameters, we will be redirected to the main page. In this case, as it is the first time that we access the platform we will observe the absence of events (Figure 34).

Events Share Configuration About									Account •
	Informatio	n Received	Shared Infor	mation					
	O	Id	Info	Date	Organisation	Published	Access Until		

# Figure 34. Events on the main page (currently empty).

Moving onto the Share webpage, we can see the fields that are available, illustrated in Figure 35.

For the purpose of this guideline, we are going to show how it looks like the process of sending an event from *Alice* to *Bob*.

To initiate the process, a JSON file that follows the MISP event structure is submitted. This file serves to extract the attributes within it, allowing for the selection of desired privacy treatments, which include encryption, anonymization, or maintaining data in cleartext form. Subsequent steps involve populating information fields such as Incident Date (optional, formatted as 'YYYY-MM-DD'), Event Tags (optional keywords describing the event), and Event Info (mandatory event description).

Further actions involve choosing recipients from a Keycloak-loaded list, encompassing various user types like individuals, organizations, sharing groups, or platform roles. Dates are then selected to determine the availability timeframe for the information. Once this period elapses, the event becomes inaccessible on the platform. This information, including start and end dates and the involved users, is stored in the "sharing\_agreement" file, attached to the event as depicted in Figure 37.

Lastly, the MISP objects and attributes are contained within a dynamic table. This table is populated with data sourced from the uploaded JSON file. Figure 35 displays a MISP Event with malicious IPs as attributes. Users have the freedom to append or remove attributes while also choosing the desired transformation type. The default choice is "cleartext," which maintains data as is. Alternatively, data protection options of encryption or anonymization can be selected if desired.

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From Events Share Configuration About										Account *
			Share	e Threat Intelligence						
	JSON file wi	h MISP event								
	Choose P	ie IP.json								
	Incident D	ate: 02/15/2023 🗖	Event Tag:	Mahaara	Agentieste +	Select upto	5 tags			
				Encrypt Event Info:						
	<u>This is</u> a tes	about how to use TINTED	platform!							
		Receivers:		From Date: 02/15/2023	ι	Intil Date: 02/28/20	23 🗖			
	C	Select up to 5 receivers								
	Add More	Category	Туре	Value	Encryption	Anonymization	Clear Text	Delete		
	Edit	Financial fraud	iban	SK861100000002946007				Delete		
	Edit	Financial fraud	iban	TR5900067010000000466				Delete		
	Edit	Network activity	ip-src	46.102.156.60			٠	Delete		
	Edit	Network activity	ip-src	185.82.218.211	•			Delete		

# Figure 35. Information Sharing Form.

After sharing the event, we can observe how it has arrived to the MISP instance. Figure 36 shows that the field Event info is encrypted and if we access the event itself (Figure 37) we also see the different privacy transformations that have been carried out.

List Events		Events																			
Add Event																					
DEST cheet		* previous	resst +																		
HEDT CHEN																					
List Attributes		Q My	Events O	ig Events	D-												E	Inter value to sea	rch	Event in	o v Filter
Search Attributes		1 1 Cre	ater org	Owner org	ID	Clusters	Tags	#Attr.	#Corr. Creato	user	Date	Info								Distribution	Actions
View Proposals Events with propo	osais	D 🗸 ATO	IS SPAIN	ATOS SPAIN	8.253		Malwary     ApentTesla     bob-concordia s	5 haring	adminij	jadmin.test	2023-02-15	gAAAAABj7Mi oD6ix16TcvEh 8SCT6CtVaUv	AbiNJV:65-8s1d Seor1UpTUsWvP cTKIRWPrfGKGV	LKgyLnmsJ7KE7/ /QsX_Y4(X9t-mypl	NQW9_jDol. Qew==	WHntzRPJVXLVWk4	mMSSMQbON	BzpXmyR_BGKKZ	EJ0fgwZp-	u <	<b>K</b>
View delegation in	equests		IS SPAIN	ATO5 SPAIN	£ 196		-	2											(	Community <	1280
View periodic sun	many		NER	IDENER	7 197			42	1											Community <	1710
		TX DE	NER	IDENER.	7 196			7	1											Community <	1710
Export			NER	IDENER	7 190			7												Community <	1710
_			-					Figu	re 36	5. MI	SP in	stand	ce.								
+	= × Sco	pe toggle +	Deleted	Decay Value	score 🗛 Sig	ightingDB 🕔	Context T Related	Tags Trillen	Galaxies	Comment			Correlate	Delated Ever		East bits	IDE	Enter valu	Elebtions	Antivity	Q X
2023-02-15		Network activit	y ip-src	46.10	2.156.60			(∂+) ▲+	<b>⊗</b> + <b>≗</b> +	Comment				Q	11.5	Peeu nits		Inherit	© ₽ (0/0/0)	Activity	• • • • •
2023-02-15		Financial fraud	iban: text	gAAA ZV1ri 7u_jL	AABj7MAbo_r rFnNuUAvdW ZuOsJTEyVu9	riz6PbNIIeBRb /UqwmpXRKjZ 9lcuzfCrfaKHIIL	Wht0imy5- 1Axk8EXEMYCyqntDZ1- .NVq1UUH8w=	8+2+	(⊗+) ≞+				2	۹				Inherit	© ₽ (0/0/0)		• • •
2023-02-15		Network activit	y ip-src: text	gAAA j9whp vpm8	AABj7MAblPX Ac13GOqDI8r iDMuR-yGSIxt	Kmn1JueipyzT <sup>*</sup> iep5wMfnUMN0 RZQ==	Y2ltSMZYR_JI4pk- DTeTWU5zjVrP-	<b>⊗</b> + <b>≗</b> +	(3+)≗+				2	۹				Inherit	(0/0/0)		• 1 2 1
2023-02-15		Financial fraud	iban: text	TR59	00067010000	0004664****		⊗+ ≗+	⊗+ ≛+					Q				Inherit	100		
2023.02.15																			(0/0/0)		

#### Figure 37. Individual Event details – MISP.

As the MISP instance does not make a distinction between users it is crucial to protect the information. In this case, if Bob wants to read the specific information that has been shared with him, he just needs to log in into the platform with his credentials (as it was done in Figure 31). After that, he will see that a new event has been received in the dashboard (Figure 38).

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Events Share Configuration About							Ă	Account •
	Information	Received Shared Information						
	<ul> <li>Id</li> <li>263</li> </ul>	Info This is a test about how to use TINTED platform!	Date 2023-02-15	Organisation ATOS SPAIN	Published	Access Until 2023-02-28 23:59:59		

#### Figure 38. TINTED Information Received dashboard.

If we click on the event itself, we are able to get the information after the decryption process (Figure 39).

Events Share Configuration About					Account •
	This	is a tes	t about how to u	se TINTED platform!	
	-		Event Descript	tion	
	Share complete event	0			
	Event ID	26	3		
	UUID	00	3158t5-461t-4c5d-b3b2-tce8e66t7	3a4	
	Event Info	Th	is is a test about how to use TINTE	D platform!	
	Event Date	20	23-02-15		
	Organisation	AT	OS SPAIN		
	Tags	A	gentTesla c2 bob-concordia_sha	ring	
	Published	Tru	ie		
	# of Attribute	5			
			Attributes		
	Category	Туре	Object Relation	Value	
	Network activity	ip-src	None	46.102.156.60	
	Financial fraud	text	iban	SK861100000002946007297	
	Network activity	text	ip-src	185.82.218.211	
	Financial fraud	text	iban	TR5900067010000004664****	

#### Figure 39. Individual Event details – TINTED.

In case we want to manage the platform with a privileged role we can set up the administrator role. If the user possesses the administrator role within the platform, they will have the capability to oversee other users. Figure 40 and Figure 41 depict the distinct users registered in TINTED and the functionality to sign up a new user, respectively. This dashboard maintains a dynamic link to the data stored in Keycloak.

Events Share Configuration Admin App	About							Decount -
	Applic	ition Users	Add New User					
	0	Usernam	se Email	First Name	Last Name	Creation date	User Role	
	0	administrati	or admin@cisp.eu	CISP	Administrator	Thursday 20. May 2021	Administrator	
	0	alejandro	esteban.alej@gmail.com	Alejandro	Vega	Thursday 20. May 2021	Publisher	
	0	alice	alice@test.com	Alice	Smith	Thursday 20. May 2021	Publisher	
		bob	robert@test.com	Robert	Johnson	Thursday 20. May 2021	Publisher	
		esteban	esteban.armas@aderen.es	Esteban	Armas	Thursday 20. May 2021	Administrator	
	0	maria	maria.perez@gmail.com	María	Perez	Thursday 20. May 2021	Publisher	



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Events Share Configuration Admin App About				Account •
Applica	tion Users Add New User			
	Username:	bob T		
	Email:	email		
	Firstname:	firstname		
	Lastname:	lastnmae		
	User Role:	Select user role 👻		
	Password:		CShow Password	
	Verified Password:	password	CShow Password	
		Save		

Figure 41. Administrator Management Dashboard II.

#### I.II.II API

As mentioned earlier, the GUI represents one of the two methods through which we can interact with TINTED. Its purpose is to act as an intermediary layer between the user and the orchestrator API. Nevertheless, there exists a direct means of communicating with the orchestrator API. Presently, the orchestrator API operates as a stateless application, requiring configuration parameters inputted through the GUI to be transmitted with each request to the orchestrator API. These parameters encompass:

- Information pertinent to MISP configuration, specifically the URL of the targeted MISP instance for event sharing and its API key.
- Sharing Agreement details, outlining the sender of the event and its intended recipient. The sender must match the user authenticated in the parameters.

This approach allows us to replicate the graphical interface's functionalities using the API.

In cases where we retrieve a list of MISP attributes, we can introduce the "transformation" field to these attributes. This empowers us to determine the transformation to be applied: encryption, anonymization, or "clear-text". Additionally, API requests can incorporate an extra parameter, termed "user\_policies". This parameter permits the definition of default behaviour for attributes across one or multiple events. Consequently, we can acquire a list of events from MISP and apply a policy defined by the user. To download a list of events, we can do it through the GUI of the instance, like it is shown in Figure 42 and Figure 43, or through an API request to MISP, see Figure 44.

Eve	nts											
« pre	vious 1 2	3 4 5	5 next »									
٩		ly Events O	rg Events	<b>•</b>						Enter value to search	Event info	✓ Filter
□ ≛	Creator org	Owner org	ID	Clusters	Tags	#Att	r. #Corr. Creator user	Date	Info		Distribution	Actions
. ×			<b>?</b> 21621		Vulnerability TIE:Score-Analysis='2.76'	9	1	2023-08-04	A valuerability exists in the HCI IEC 60870-5-104 function included in certa product. The valuerability can only be exploited, if the HCI 60870-5-104 is 5 and the CAU contains the license feature Advanced security which must preconditions are fulfilled, an attacker could exploit the vulnerability by ser- time RTU500, causing the targeted RTU500 CAU to reboot. The vulnerabilit validation which eventually if exploited causes an internal buffer to overflow	in versions of the RTU500 series configured with support for IEC 62351- it be ordered separately. If these ding a specially crafted message to by is caused by a missing input data v in the HCI IEC 60870-5-104 function.	Community <	18 ∎0
1			<b>?</b> 21622		Vulnerability TIE:Score-Analysis='2.76'	9	1	2023-08-04	A vulnerability exists in HCI IEC 60870-5-104 function included in certain v The vulnerability can only be exploited, if the HCI 60870-5-104 is configure session resumption interval is expired an RTU500 initiated update of sessi restart due to a stack overflow.	ersions of the RTU500 series product. Id with support for IEC 62351-3. After on parameters causes an unexpected	Community <	±2`∎0
×			<b>?</b> 21620		Vulnerability TIE:Score-Analysis="2.67"	7		2023-08-04	External input could be used on TEL-STER Tel/Win SCADA Webinterface t directories without properly neutralizing special elements within the pathna unauthenticated attacker to read files on the system.	o construct paths to files and me, which could allow an	Community <	17 <b>1</b> 0
<b>×</b>			<b>?</b> 21619		Vulnerability TIE:Score-Analysis='2.67'	7	2	2023-08-03	All versions prior to 9.1.4 of Advantech WebAccess/SCADA are vulnerable arguments the client sent client could contain raw memory pointers for the an attacker to gain access to the remote tile system and the ability to exec	to use of untrusted pointers. The RPC server to use as-is. This could allow ute commands and overwrite files.	Community <	18 ∎0
×			<b>?</b> 21617		Vulnerability TIE:Score-Analysis="2.67"	7	2	2023-08-03	SpiderControl SCADA Webserver versions 2.08 and prior are vulnerable to administrative privileges could overwrite files on the webserver using the H create size zero files anywhere on the webserver, potentially overwriting sy	path traversal. An attacker with IMI's upload file feature. This could rstem files and creating a denial-of-	Community <	13 IO

Figure 42. Selection of multiple events in MISP instance.

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Events		Export the selec	cted events into the sele	ected format	t ×		
Litense		Export Format					
e previous 1 2 3 4 5		MISP JSON			▼		
Q 📋 🕒 My Events O	rg Events 🔲 🗝						← Filter
🔲 🛓 Creator org Owner org		Tags		Subm	Capcel		Actions
□ ×		Vulne     TIE: Score-Analysis2.76		Subi	the HCI LEC 60870-5-104 function included in o prepart: new numeritarity can only be auplicided, if the HCI 60870-5-10 3 and the CAUL coatings the license faulter Volkancide security which preconditions are fulfilled, an attacker could exploit the vulnerability by the RTU500, causing the targeted RTU500 CMU to reboot. The vulner validation which eventually if exploided causes an internal buffer to over		±2°≌⊕
□ ×		Vulnerability     9       TIE: Score-Analysis-"2.76"					± 2 € 0
2 ×		Vulnerability 7 TIE:Score-Analysis-'2.67'					1.2 ∎⊙
⊠ ×		Vulnerability 7 TIE:Score-Analysis='2.67'					1. I` ∎ ⊕
× ×		Vulnerability 7 TIE:Score-Analysis='2.67'					⊥₿∎⊚



TR-THYTD / M89-edual/sembjvd	🖺 Save 🗵 🚥
POST v https:// /events/testSearch	Send 💛
Parama Autorization Headers (10) Body + Pre-request Script Texts Settings	Cookies
© none © form-data © a-wave-form-untercoded @ raw © binary © DraghOL J3DN V	Beautify
1 [ 2 ['events': [2585], 2586], 3 ['editAttachments': fime 4 ]	T
Boy Cookes (1) Haudes (15) Test Results	( Time: 292 ms. Size: 14.3 KB Save Response ~
[respond"] [[Yeent1][ii]123449, 'dstribution']0, 'respond_emil_bot' inter '1202-12-01', 'threat_level_bit'11', indo':'[heel_bit'12', indo'''[heel_bit'12', indo':'[heel_bit'12', indo':'[heel_bit'12', indo':'[heel_bit'12', indo':'[heel_bit'12', indo'''[heel_bit'12', indo'''[heel_bit'12', indo'''[heel_bit'12', indo'''[heel_bit'12', indo'''[heel_bit'12', indo'''[heel_bit'12',	re_constit's", 'analysis's"," ('s'al-goods, moreodoto, and', 'Ong': thread-tor-and), 'Titat, servinal, re_solution, and, 'Titat, servinal, re_solution, and, 'Titat, servinal, and 's and 's and 's and 's and 's and 's and solution, 's and 's and 's and 's and 's and 's and solution, 's and 's

Figure 44. HTTP request to download MISP events.

Once we got the desired events, we have to insert them in the HTTP request that is sent to the orchestrator. The format of the request is shown in Figure 45.

-		· · · · · ·							
OST	~	http://		/share					
arams	Authoria	zation	Headers (8)	Body •	Pre-requ	est Script	Tests	Settings	
none	form-	data 🧃	x-www-form-	urlencoded	🖲 raw	binary	Graph	QL JSON	×
1	÷								
2 >	"resp	oonse":	E						
707	], T								
708 >	"sha:	ring_ag	reement": {						
713	},								
714 >	····· "misp	_insta	nce": {						
717	····},								
718 >	"defa	ault_at	tr_policies"	: [					
748	]								
	2								



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The response field is populated with the events that we have previously downloaded meanwhile the format of the *sharing\_agreement* and *misp\_instance* fields are shown in Figure 46 and Figure 47, respectively.

2    *response": [       3	
3 ↓ · · · · · · · · · · · · · · · · · ·	
4 > "Event": {	
171	
1/1 3 1/2 3	
172 I, 1/1 F	
173 172 172	
173 > "Event": {	
705 "Event": [	
706 705 705	
707],	
766 "sharing_agreement": 1	
709 "from_user": "d491e08d-6cec-4560-9187-cd3f86345f69", 707 ],	
710 "to_user": "449340a2-712a-456e-8b18-42eeafedc8d4", 708 > "sharing_agreement": 1	
711 "from_date": 1676461798.0, 713	
712	
714 > ···· "misp_instance": [	
717	
718 > "default_attr_policies": [	
748 [1] 718 "default attr policies": [	
749	
740	

Figure 46. Sharing Agreement field.

Figure 47. MISP instance field.

Concerning the user policies, Figure 48 provides an illustration of them.



Figure 48. User policies for privacy sharing.

As observed, the "user\_policies" parameter consists of a collection of distinct policies. Each policy comprises a combination of a filter and a transformation. The filter establishes a condition that must be met, while the transformation determines whether the attribute is to be encrypted, anonymized, or kept in its original form ("clear-text"). These policies are executed sequentially. When a policy's filter matches the attribute, the corresponding transformation is applied, and subsequent policies are no longer assessed. To fulfil a filter's requirements, all the specific conditions within it must align. The filter can encompass criteria related to the event, attributes, objects, or sharing agreement fields.

Within the first policy filter's "Event.info" field, the "|" operator is employed to signify an "in" condition type. This indicates that the event's "info" field should contain the substring "Suspicious IP addresses". Alternatively, using "=" followed by the "|" operator would indicate an equality condition, requiring

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the "info" field of the event to precisely match "Suspicious IP addresses". Additionally, it's noteworthy that transformation values can be set as ".", aside from the options of encryption, anonymization, and "clear-text". This specific transformation denotes that the attribute remains unaltered. This feature accommodates instances when received events already have predetermined transformations, offering the capability to introduce exceptions to established rules. In the given example, it serves as an exception for the value "200.37.55.108" concerning the subsequent policy.

Finally, the last module that TINTED has is the Threat Intelligence Engine (TIE). It acquires events from the MISP instance and generates a threat score. This score can be divided into two parts: the initial segment is public, as it is founded on open-source data, and it gauges the threat based on diverse metrics like timeliness, trending, and comprehensiveness. The second segment, which is private, encompasses the aforementioned metrics along with the relevance heuristic that factors in CI infrastructure data. To shield against potential information leaks, this segment is encrypted, particularly due to the criticality of its assessment of the infrastructure's vulnerability against threats. Exposure of this information could have severe consequences, enabling attackers to exploit vulnerabilities and target the entity. By partitioning the score, we adhere to the principle of sharing data through the public metrics while simultaneously safeguarding the organization's vital data by encrypting it. Concurrently, we augment the received event's contextual information, a highly valuable enhancement. This entire procedure is referred to as CTI enrichment, described in Figure 49.



Figure 49. TIE architecture.

The central part of TIE is the HeuristicEngine. It processes API requests containing MISP Events and computes the score by considering the following factors:

- Static data: information about the infrastructure.
- Dynamic data: events, alerts, and vulnerability assessments.
- CTI (Cyber Threat Intelligence): the received event itself.

Subsequently, this score is integrated as an Attribute, updating the MISP Event within the MISP Instance.

The second element in TIE's architecture is the ZeroMQ client. A MISP Instance can be configured with a ZeroMQ Server, which the TIE system capitalizes on. The ZMQ Client is established as part of TIE and subscribes to the MISP Instance's ZMQ queue. When a fresh event arrives, the client sends a request to the HeuristicEngine component. This action triggers the execution of heuristic functions that ultimately lead to the score computation.

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TIE does not encompass all MISP objects; instead, it concentrates on four specific objects considered highly valuable in the realm of threat intelligence: **Vulnerability**, **Domain-IP**, **BTC-Address**, and **File**. These four objects comprise a variety of attributes, including required and optional ones, which later contribute to the heuristics' calculations.

Figure 50 shows different MISP events that have arrived at the instance, and they have been processed for threat score calculation. In Figure 51 we can observe one individual event that contains a vulnerability object.

List Events Add Event	Events															
REST client	« previous 1	2 3 4 5	6 7	8 9 10	11 12 13 14	4 15 16 17 1	18 19 20	21 next a								
List Attributes	Q. My Eve	nts Org Events	<b>m</b> -											Enter value to search	Event info	v Filter
Search Attributes	Creator or	g Owner org	ID	Clusters	Tags					#Attr	#Corr.	Creator user	Date	Info	Distribution	Actions
Mew Proposals	X ATOS	ATOS	\$ 1828		🛛 Ransomware 🔇	TIE: Score-Analysis='2.42	8			3		admin@admin.test	2023-02-15	Bitcoin address reported due to illicit activity	Organisation <	TREG
Events with proposals	C × ATOS	ATOS	\$ 1827		Payload & Maiv	ware 🗿 TIE: Score-Analy	vsis="0.1"			3		admin@admin.test	2023-02-15	File linked to Agent Tesla malware family	Organisation <	1810
View delegation requests View periodic summary	X ATOS	ATOS	× 1826		Malware     Ø Payl     TIE: Score-Analysi	load 3 malware_classif	fication malware	-category="Botnet	2	3		admin@admin.test	2023-02-15	IP address linked to Agent Tesla malwate family	Organisation <	18 ∎0
Export Automation	X ATOS	ATOS	* 1825		<ul> <li>∂ circt-incident-class</li> <li>∂ cyber-threat-frame</li> </ul>	sification="vulnerability" ework:Engagement="explo	uit-vulnerabilitier	s" 🛛 TIE: Score -	Analysis="2.01"	10		admin@admin.test	2023-02-15	An issue has been discovered in GHLab CEEE affecting all versions starting from 13.7 ib before 13.8.7, all versions starting from 13.9 before 13.9.6, and all versions starting from 13.10 before 13.10.1.A specially crafted Wite page allowed attrickers to read arbitrary files on the server.	Organisation <	tg ∎⊗

#### Figure 50. MISP events enriched with TIE's threat score.

+ 🗉 🛛	: 🛪 Scope t	oggle 👻 🥤 🛙	leleted 🗠 Decay score	Context 🚏 Related Tags	T Filtering tool								Enter	value to search	Q ×
Date 7	Category	Туре	Value		Тар	gs	Galaxies	Comment	Correlate	Related Events	Feed hits	IDS	Distribution	Sightings	Activity Actions
2023-02-15	External analysis	other	2.00714		8	)+ <b>&amp;</b> +	8+2+	TIE - Threat Score related to event 1825		۹		0	Inherit	© ₽ (0/0/0)	•• 6 •
2023-02-15	Object name: vu References: 0	Inerability []											Inherit		C 1
2023-02-15	Other	cvss-score: float	9.8		0	)+ 2+	⊗+≜+			۹			Inherit	(0/0/0)	• 1 6 1
2023-02-15	Other	cvss-string: text	CVE-2021-22203		0	)+ 2+	⊗+≜+		0	۹			Inherit	© ₽ (0/0/0)	•••
2023-02-15	Other	created: datetime	2021-04-02T17:15:00	000000	3	)+ &+	8+ 2+			۹			Inherit	© ₽ (0/0/0)	
2023-02-15	Other	modified: datetime	2022-07-22T12.14:00	000000	0	)+ 2+	⊗+≜+		0	۹			Inherit	©₽≁ (0/0/0)	•••
2023-02-15	Other	published: datetime	2021-04-02T17:15:00	000000	3	9+ 2+	€+&+		0	۹			Inherit	10 10 Jr (0/0/0)	
2023-02-15	External analysis	references: link	https://gitlab.com/gitlab	org/gittab/-/issues/320919	3	)+ 2+	<b>⊗+</b> ≜+			۹			Inherit	心 Q チ (0/0/0)	
2023-02-15	External analysis	references: link	https://hackerone.com	reports/1098793	3	9+ 2+	€+ ≗+			۹			Inherit	(0/0/0)	• • • •
2023-02-15	External analysis	references: link	https://gitlab.com/gitlab	o-org/cves/-/blob/master/2021/CVE-2	021-22203 json	+ 2+	<b>⊗</b> + <b>≗</b> +			م			Inherit	心 ゆ チ (0/0/0)	
2023-02-15	Other	summary: text	An issue has been disi g from 13.7.9 before 12 pd all versions starting	covered in GitLab CE/EE affecting all 3.8.7, all versions starting from 13.9 t from 13.10 before 13.10.1 A special	Versions startin before 13.9.5, a	+ 2+	<b>⊗</b> + <b>≗</b> +			۹			Inherit	(0/0/0)	• 1 2 1

#### Figure 51. Vulnerability object.

# I.III Risk Assessment

The first step to access the risk assessment module is to enter valid credentials to log in as shown in Figure 52.

LOGIN	
Username:	
login	

#### Figure 52. Login form

Once we have logged in, the user will see a dashboard (Figure 53) with his personal information and a button to update any of the fields.

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Legal Entities Configuratio	n Data Processing Activities Cor	figuration Models	s Configuration Risi	k Report	sk Assessmen
nrise :demo mo				🏚 Launch Ri	sk Assessmen
nrise Idemo mo				Launch R	sk Assessmen
nrise :demo mo					
edemo mo					
mo					
unrise	)apartmant)				
Processing Activity: data_sha	are				
profile					
5	Processing Activity: data_sha	processing Activity: data_share	rocessing Activity: data_share	processing Activity: data_share	processing Activity: data_share

#### Figure 53. User profile menu

The following two screenshots, Figure 54 and Figure 55, show information from the user profile with more depth. Regarding Figure 55 we can also analyse the assets that we have served as input for the risk assessment module.

ERCA	User Profile Lega	I Entities Configuration	n Data Processing <i>i</i>	Activities Configuration	Models Configuration	Risk Report		
	Logal Entities Con	figuration				4	Launch Risk Ass	essment
	Name	e De	epartment	Description		Responsible		
	SUNRISE dem	no entity A IT I	Department	SUNRISE demo entity A	SUNRISE a	admin (admin@sı	inrise) 🚝	

CERCA v1.3

#### Figure 54. Legal entities configuration menu

RCA	User Profile	Legal Entities Configuration	Data Processing Activi	ities Configuration Models	Configuration Risk Repo	ort	
	Data Process	ing Activities Configuration				🌣 Laun	ch Risk Assessment
	Name	Controllers	Processors	Subprocessors	Third-Parties	Critical	
	data_share	SUNRISE demo entity A (IT Department)	SUNRISE demo entity A (IT Department)	SUNRISE Institute Demo (Information Security)	SUNRISE Research Centre	False	View Assets
RCA v1.3							

#### Figure 55. Data processing activities configuration

Figure 56 shows the menu where all the assets are displayed following the CIA triad (confidentiality, integrity, and availability).

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CERCA	User Profile	Legal Entities	Configuration	Data Proces	ssing Activities C	Configuration	Models Configu	ration	Risk Report		
										🗢 Launch F	Risk Assessment
ſ	Data Processi	ng Activities C	configuration -	> Assets in [	Data Processin	<b>g Activity:</b> da	ta_share				Ø
	Name	Category	Legal En	tity	Data Categ	jories	Availability	Con	fidentiality	Integri	ty
	Asset	physical	Critical Infras	ructure	personal,con	fidential	4		6	2	
RCA v1.3											

#### Figure 56. Asset view dashboard

In Figure 57, a list of threats, risks and security measures is displayed. We can also select a risk model or clear the current selection.

		🗘 Launch Risk Assessm
Models Configurat	ion -> Risk Model S	Selection for Data Processing Activity: data_share
Identified Threats	Identified Risks	Identified Security Measures Risk Models
	Below	it is shown the list of threats identified for the current data processing activity
Threat	High level threat	Threat details
Denial of service	Nefarious Activity/ Abuse	Distributed Denial of network service (DDoS) (network layer attack i.e. Protocol exploitation / Malformed packets / Flooding / Spoofing), of application service (DDoS) (application layer attack i.e. Ping of Death / XDoS / WinNuke / HTTP Floods) or both
Malicious code/ software/ activity	Nefarious Activity/ Abuse	Abuse of resources (incl. Cryptojacking); Search Engine Poisoning;Exploitation of fake trust of social media; Worms/ Trojans;Rootkits;Mobile malware;etc
Brute force	Nefarious Activity/ Abuse	Attempt to gain access to an asset protected by a finite secret value by using trial-and-error to exhaustively explore all the possible secret values in the hope of unlocking the asset

#### Figure 57. Model configuration dashboard

After clicking the "Select risk models" hyperlink, we are redirected to another menu, which is shown in Figure 58. The tool can suggest a risk model, but the user is free to choose whatever risk model he thinks that might suit better to his infrastructure.



Models Con	figuration -> Risk Model Selection for Data Processing Activity:data_share
Suggestee	I Risk Models for processing:
	Payment Resources Attack (WRP11) - (Threats: Failure of devices or systems)
Other Ris	k Models:
	Denial of Service Attack (WRP1)
	Invalidated Redirects and Forwards (WRP2)
	Bypass Login (WRP3)
	Compromise security via Trojan-malware (WRP4)
	Client-Server Protocol Manipulation (WRP5) Service Environ (WRP6)
	Session Friaduli (W.RP0) Crass Site Request Entropy (WRD7)
	SOL Line (request regels (ref. /)
	Buffer Overflow (WRP9)
	Relative Path Traversal (WRP10)
	Phishing and Impersonation Attack (WRP12)

#### Figure 58. Risk model selection dashboard

After selecting one of the risk models, we can observe that the models' configuration menu (Figure 59) is updated with the new information.

CERCA	User Profil	e Legal Entities Configuration	Data Processing Activities Configuration	Models Configuration	Risk Report	
		Models Configuration -> Risk I	Model Selection for Data Processing Act	tivity:data_share		
		Suggested Risk Models for data Other Risk Models: Cancel Submit	share:			
CERCA v1.3						

#### Figure 59. Model configuration dashboard updated with risk model

One of the most important inputs that CERCA needs to process the cyber risk calculation is the questionnaire. In Figure 60 we can observe an example of it.

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CERCA	User Profile Legal Entities Configuration Data Processing Activities Configuration Models Configuration Risk Report
	Legal Entities Configuration -> Legal Entity Questionnaire: SUNRISE demo entity A
	Q1/39 - Where are your company Head Offices located?
	Use of the information on the company business profile
	○ North America
	South & Central America
	Other
	Q2/39 - Does your company operate in multiple legal jurisdictions?
	Use of the information on the company business profile
	○ Yes, including the US or Europe
	○ Yes, excluding the US or Europe
	• No
	Q3/39 - Indicate the sensitivity level of the information your company maintains and processes, on average.

#### Figure 60. Questionnaire for risk model

Finally, after filling the necessary information, we would be able to get the analysis performed by the tool. Figure 61 shows that the risk report works either in a qualitative and quantitative way.

Risk R	Report: SUNRISE de	mo entity A		
		Overall cyber-risk status:		
		Average value MEDIUM		
	Risk Model:	WRP101: Malware Attack	LOW	
	Risk WRP101-R1:	Malware attack with loss of Availability	VERY LOW	
	Risk WRP101-R2:	Malware attack with loss of Confidentiality	LOW	
	Risk WRP101-R3:	Malware attack with loss of Integrity	VERY LOW	
	Risk Model:	WRP102: Denial of service Attack	MEDIUM	
	Risk WRP102-R1:	Denial of service attack with loss of Availability	LOW	
	Risk WRP102-R2:	Denial of service attack with loss of Confidentiality	MEDIUM	

#### Figure 61. Risk Report summary

# **I.IV Incident Reporting**

This manual is an initial version based on the previous manual of the CyberSec4Europe project [9]. Field names and screenshots are for financial entities and bank regulations because the behavior and functionalities of the module is equal for both cases, and we have not addressed the changes in the graphical interfaces. However, the interfaces and guides will be updated in future releases of the modules and deliverables.

The Incident Reporting module (AIRE) has two main interaction modes. The first is a graphical interface where users can create new incidents or transform the alarms into new incidents, follow the evolution of the incidents, and create and manage reports for authorities. The second is an API that allows the unattended ingestion of the output from other assets. In addition, AIRE has an integrated connection with MISP, which allows it to receive threat alarms from other similar infrastructures.

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#### I.IV.I WEB-GUI

The AIRE web allows to create report templates, mapping incident fields with report forms and setting timers, and manage the reports of the incidents; showing the preview, checking that all fields are fulfilled, and finally generating and sending the report.

# I.IV.I.I AIRE GUI – ADMINISTRATOR

Before starting to work normally with AIRE, it is necessary to register an organization, users, contact addresses, regulations, etc. To do so, it is necessary to login as admin, then there is the list of tabs for the different configurations, Figure 62:

(admin_atos@atos.net)	User Profile	Entities	Users	Contacts	Regulations	Workflow	Incident Management	Incidents Additional Info	Managerial Judgement	Managerial Green-light	Reports	Help	0

#### Figure 62. AIRE naviagtion bar

1. Entities: Show the list of organizations that are registered on AIRE, Figure 63:

(admin_atos@atos.net)	User Profile Entities	Users Contacts Reg	gulations Workflow Incident Management	Incidents Addition	al Info Manager	ial Judgement	Mana	igerial Green-	light Report	s Help	•
	Entities Config	guration 🛛 🔂 📩 📴						đ			
	Name	BIC	Туре	Contact1	Contact2	DPO	Đ	Add Entity			
	Gamma Bank	AAAABBCCXXX	Significant Institution, Payment Service Provider	Paolo Grandi	Giulia Longo	Antonio Conti	f≡	c î			

Figure 63. Entities Configuration List

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Add Entity or the edit button open a form that allows create or modify a new organization, Figure 64:

Use os@atos.net)	r Profile Entities Users (	ontacts Regulations Workflow Incident Man	agement Incidents Additional Info	Managerial Judgement	Managerial Green-light	Reports Help	0
	Entities Configuration	> Entity Edition:			÷		
	Name: Address: BIC: Type of Finantial Institution: Type of Entity: JST: Contact 1: Contact 2: Contact 3 (Trust Services): Data Protection Officer: Payment Service Provider Unique Indentification Number: Payment Service Provide Authorisation Number: Activity: Country: Cancel Submit	Camma Bank Via Rossi 2, 37121, Verona AAAABBCCXXX Less Significant Institution Operator of Essential Services (OES) Target 2 Critical Participant Entity with highest level of consolidation as sup Paolo Grandi Giulia Longo Antonio Conti 0 0 aa taly - IT	ervised by SSM 💙				

#### Figure 64. New entity form

Then it necessary to choose the regulation that the entity must meet, only reports associated to enabled regulations will be generated by the platform, Figure 65.

(admin_atos@atos.net)	User Profile Entities Users Contacts Regulations Workflow Incident Management Incidents Additional Info Managerial Juc	dgement Managerial Green-light Reports Help 🔂
	Selection of Regulations for the Entity Selected regulations for Gamma Bank: • © ECB-SSM • © PSD2 • © NIS • © eIDAS • © IARGET2 Other Regulations: • □ GDPR Cancel Submit	¢

Figure 65. Regulation for entities

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2. **Users:** Show the list of registered users with their information: contact information, position, or function. This page allows to create new users, *Add User*, or edit the information of the created users, Figure 66.

(admin_atos@atos.net)	User Profile	e Entities	Users	Contacts	Regulations	Incident Management	Incidents /	Additional Info	Managerial Judgemen	t Managerial Gr	reen-ligh	nt Repo	rts Help	•
	Us	ers Config	uration									Ø		
											₽Ado	User		
		N	lame		Surname	Email	Phone	Position	Function	n				
		Incident I	Manage Team	ment	User	imt_atos@atos.net		Specialist	Asset Owner / Inciden Team	t Management	ď	Ē		
		IncidentRe	eporting	Team	User	susan.gz@gmail.com	None	Specialist	Incident Reporti	ing Team	Ø	Ô		
	h	ncident Cla	ssificatio	on Team	User	iclt_atos@atos.net		Specialist	Incident Classifica	ation Team	Ľ	Ē		
		S	usana		Gonzalez	admin_atos@atos.net		Specialist	Admin		ø	<b>m</b>		
		Co	ntroller		User	controller_atos@atos.net		Specialist	Controlle	er	ľ			

#### Figure 66. List of registered users

- 3. **Contacts:** List of all contacts registered in AIRE, Figure 67. There are the following contact types:
  - Contact1: primary contact
  - Contact2: secondary contact
  - Contact3: associated to the trust officer
  - DPO: Data Protection Officer

(admin_atos@atos.net)	User Profile Entities	Users Conta	icts Regulations Workflow Inciden	t Management Incidents	Additional Info Manageria	l Judgement N	/anager	ial Green-li	ght Reports	H
	Contacts Co	nfiguration	5 <b>6 6</b>					ø		
							+Add C	ontact		
	Name	Surname	Email	Phone	Title	Туре				
	Paolo	Grandi	Paolograndi@gammabank.com	+393476452952	Controller	Contact1	Ø	Ē		
	Giulia	Longo	Giulialongo@gammabank.com	+393459385019	Incident Reporting Team	Contact2	Z	Î		
	Antonio	Conti	Antonioconti@gammabank.com	+393475930593	Data Protection Officer	DPO	ø	â		
	Antonio	Conti	Antonioconti@gammabank.com	+393475930593	Trust Officer	Contact3	ď	Î		

#### Figure 67. List of configured contacts

4. **Regulations:** Regulations for Mandatory Incident Reporting. This section manages the different regulations and has several subsections:

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(admin_atos@atos.net)	User Profile Entities Users Cont	acts Regulations Workflow Incident Management Incidents Additional Info	Managerial Judgement Manageri	al Green-light Reports Help 🕞
	Regulations for Mandatory	Incident Reporting		Ø
	Regulations Timers	Recipients Channels Templates ReportedAuthorities Criteria		
	List of regulations reg	stered 📑 🖥	ខ	
	Name	Timers		
	ECB-SSM	TimerReporting_M2_10d, TimerReporting_M3_20d, TimerClassification_M1	_2h 🗹 💼	
	PSD2	TimerDetection_M1_4h, TimerReporting_M2_d3, TimerBackToNormal_M3_	15d 🗹 💼	
	GDPR	TimerDetection_M1_72h	<b>e</b> 🖬	
	NIS	TimerReporting_M3_20d, TimerDetection_M2_24h, TimerDetection_M1_2	2h 🗹 💼	
	eIDAS	TimerDetection_M1_24h	<b>6</b>	
	TARGET2	TimerDetection_M2_2d, TimerDetection_M3_30d, TimerDetection_M1_2	h 🖻 菌	

#### 4.1. Regulations: List of registered regulations, Figure 68.

Figure 68. List of regulations registered

For each regulation registered in the platform, Figure 68, it is necessary to indicate:

- Last phase of reporting: depending on the reports that have to be disseminated according to a specific directive or regulation, it will be selected:
  - M1 (Initial) if only one report is required.
  - M2 (interim) in case a first and a second reports are required.
  - M3 (final) in case three mandatory reports (first, interim and final) are necessary.
- The Timers that will be triggered with the regulations (see next point about Timers)

(admin_atos@atos.net)	User Profile Entities Users Contacts Regulations Workflow Incident Management Incidents Additional Info Managerial Judgement N	Managerial Green-ligh	nt Reports Help	60
	Regulations Configuration -> Regulation Edition: ECB-SSM         Regulation Name:       ECB-SSM         Timers in the       TimerReporting_M2_10d         Regulation:       TimerReporting_M3_20d         TimerPotection_M1_4h       TimerReporting_M2_d3         Last Phase of Reporting_M3_=Vinal):       M3_=Vinal):         Cancel       Submit	¢		

Figure 69. New regulation form

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4.2. **Timers:** Indicate when a notification needs to be sent to the incident contact user (the email configured as Contact User in the TheHive template), Figure 68. In case a mandatory report has not been sent to the corresponding Supervisory Authorities in the deadline defined by a specific regulation.

(admin_atos@atos.net)	User Profile Entities Users Contacts <b>Re</b>	gulations Incident Management Incidents Additional II	nfo Manageri	al Judgement Manag	erial Green-lig	ht Reports Help
	Regulations for Mandatory Inciden	t Reporting				ø
	Regulations Timers Recipie	nts Channels Templates ReportedAuthorities	Criteria			
	Timers Configuration 🖹 🖥 🕻				ß	
	Name	Description	Duration	Phase Workflow	•Add Timer	
	TimerClassification_M1_2h	First report need to be reported after 2 hours of classification according to ECB	PT2H	M1 Start Data Conversion	6	
	TimerReporting_M2_10d	Intermedium report need to be reported after 10 days of first report	P10D	M2 Ready to star next phase	t 🗹 🛅	
	TimerReporting_M3_20d	Final report need to be reported after 2 hours of classification	P10D	M3 Ready to star next phase	t 🗹 💼	
	TimerDetection_M1_4h	First report need to be reported after 4 hours of detection	PT4H	M1 Start Inciden Reporting	t 🗹 💼	

# Figure 70. List of timers

Timer Edition, Figure 71, allows to create new timers or modify existing ones. The *timer duration* field defines the time windows within the report must be sent and uses ISO 8601 durations format<sup>6</sup>. *Report phase* defines the phase in which the report should be sent. And the *Workflow stage* define the event that trigger the current timer.

(admin_atos@atos.net)	User Profile Entities Users Contacts Regulations Incident Management Incidents Additional Info Managerial Judgement Managerial Green-light Reports Help	GÞ
	Timers Configuration -> Timer Edition: Timer:Classification_M1_2h         Name of the timer:       Timer:Classification_M1_2         Timer description:       First report need to be re	
	Timer Duration:     PT2H       Report phase where it is triggered:     M1 v)       Workflow stage where it is triggered:     Event_StartDataConversion v)       Cancel     Submit	

Figure 71. Timer edition form

<sup>&</sup>lt;sup>6</sup> <u>https://en.wikipedia.org/wiki/ISO 8601</u>



#### AIRE sends an email to the responsible party when a report is not sent on time, Figure 72.

AIRE CyberSec4Europe Incident Reporting Delay Notification (2021_186_GammaBank_001) D Intox ×							
aire.cs4eu@gmail.com Tue, Jul 27, 11:39 AM (3 day to me ▾	ys ago) 🏾 🏹	ſ	*	:			
Dear Incident Reporting Team,							
The following reports associated to the incident 2021_186_GammaBank_001 have not been generated yet:							
- Report following template templates/Template Notification PSD2 Spain 3g8lggb.xlsx (it is in the stage Reporting&Release)							

Best Regards.

#### Figure 72. Example of email sent by AIRE

4.3. **Recipients:** Associated to each entity and regulation, Figure 73. It will have also a Channel associated, which will be shown once the report has been generated by the platform as a suggestion of channel (e.g., email address) that need to be followed for the reporting.

(admin_atos@atos.net)	User Profile	Entities	Users	Contacts	Regulations	Workflow	Incident Management	Incidents Additional Info	Managerial Judgement	Managerial Green-light	Reports	Help	60

egulations for I	Mandatory	/ Incident Rep	orting						
Regulations	Timers	Recipients	Channels	Templates	ReportedAuthorities	Criteria			
Recipients (	Configurat	ion 🔀 🗟 😫							g
								<b>⊕</b> Adc	l Recipient
	Name		Entity		Regulation	Cł	nannel		
а	tos_ecb		Gamma Ba	ınk	ECB-SSM	EC	B/SSM	Ľ	Î
at	os_psd2		Gamma Ba	ink	PSD2	F	PSD2	<b>B</b>	Î
ā	itos_nis		Gamma Ba	ink	NIS		NIS	Ľ	Î
at	itos_nis os_eidas		Gamma Ba Gamma Ba	ink ink	NIS eIDAS	EC	NIS B/SSM	C C	
at	os_eidas		Gamma Ba Gamma Ba Gamma Ba	ink ink	NIS eIDAS TARGET2	EC	NIS B/SSM PSD2	C C	ā ā

#### Figure 73. List of Recipient Configurations



Recipients Configuration -> Recipient Edition: atos_ecb							
Financial Entity:	Gamma Bank 👻						
Regulation:	ECB-SSM ¥						
Channel:	European Central Bank * Banca di Italia Italian NIS Authority						
Cancel Submit							

Figure 74. Recipient Edition Form

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4.4. **Channels:** The information registered here, Figure 75, will be used in the Recipients and shown to the user as a suggestion when the reports are ready for revision and releasing.

(admin_atos@atos.net)	User Profile Entities Users Contacts Reg	ulations Incident Management I	Incidents Additional Info Managerial Judgement M	anagerial Green-light	Reports Help	GÞ
	Regulations for Mandatory Inciden	: Reporting			ß	
	Regulations Timers Recipie	Channels Templates	ReportedAuthorities Criteria			
	Channels Configuration	b		ខ		
				Add Channel		
	Name	Description	Address			
	European Central Bank	ECB Email	CyberCrimeIncidents@ecb.europa.eu	<b>1</b>		
	Banca di Italia	Responsible Italian Bank Email	Supervisione_rischio_ICT@pec.bancaditalia.it	t 🗹 💼		
	Italian NIS Authority	NIS Email	Supervisione_rischio_ICT@pec.bancaditalia.it	t 🗹 🛅		

Figure 75. List of communication channels

Add Channel button allow adding or modifying channels, Figure 76.



Figure 76. Channel Edition

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4.5. **Templates:** used by the platform for the generation of the reports will need to be associated to a regulation and a recipient. The formats currently supported are EXCEL, PDF and WORD. The template data format is the format used by the platform to populate information about times in the reports. Date and time formats used are the ones defined in SimpleDateFormat<sup>7</sup>.

tos@atos.net)	User Profile	Entities Users	Contacts Regula	ations Workflow	Incident Management Incidents Additional Info Managerial Jud	gement Ma	anagerial Gi
	Regul	lations for Man	datory Incident Re	porting			£
	Reg	julations Tim	ners Recipients	Channels	Templates ReportedAuthorities Criteria		
		Templates Confi	iguration 🛛 🕏 🖥 🏚				đ
		•	·			+Add Ter	mplate
		Regulation	Recipient	Format	Filename		
		ECB-SSM	atos_ecb	EXCEL	$templates/Template\_Notification\_ECB\_Spain\_astQe3B.xlsx$	ľ	Î
		eIDAS	atos_eidas	EXCEL	templates/Template_Notification_eIDAS_Italy_sfZVdhu.xlsx	ď	Î
		NIS	atos_nis	PDF	templates/Template_Notification_NIS_Italy_9v4zJoO.pdf	Ø	â
		TARGET2	atos_target2	WORD	templates/Template_Notification_TARGET2_Italy_y1B2k9c.docx	Ľ	â
		PSD2	atos_psd2	EXCEL	templates/Template_Notification_PSD2_Spain_a9BrFc4.xlsx	Z	â
				EVCEI		-	-
		GDPR	atos_gopr	EXCEL	templates/Template_Notification_GDPR_v1.xlsx	2	

#### Figure 77. List of Templates

Each Template is associated with a Regulation, a Recipient, a Report template file, and a Template mapping file. The Report template file is the base for the generated report and allows the extensions pdf, doc, docx, xls, and xlsx; the extension must be specified on the Template format field. The Template mapping file identifies which information from the Incident Register database need to be used in each field of the report template file and the Template date format specifies what the date format is. Figure 78 shows an example.

(admin_atos@atos.net)	User Profile Entities Users (	iontacts Regulations Incident Management Incidents Additional Info Managerial Judgement Managerial Green-light Reports Help	60
	Templates Configurati	on -> Template Edition: templates/Template_Notification_eIDAS_Italy.xlsx	
	Template Regulation: Template Recipient: Template format:	elDAS v atos_eidas v EXCEL	
	Template date format: Report template file:	dd/MM/YYYY Currently: templates/Template_Notification_eIDAS_Italy.xlsx Change: Change File No file chosen	
	Template mapping file: Cancel Submit	Currently_templatez/Template_Notification_etDAS_Italy_IR_mapping.xlsx Change: Choose File No file chosen	

#### Figure 78. Template Edition Form

4.6. **Reported Authorities:** In this menu, Figure 79, it is necessary to associate each reported authority with the regulations or specifications that require a mandatory report to be sent to it. This information will be used in the Managerial Judgement process to suggest the reported

<sup>&</sup>lt;sup>7</sup> <u>https://docs.oracle.com/javase/7/docs/api/java/text/SimpleDateFormat.html</u>

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authorities that need to be notified in case the criteria and thresholds associated to those specifications are matched.

(admin_atos@atos.net)	User Profile Entities Use	rs Contacts Regulations Wo	rkflow Incident №	lanagement Incidents Ac	lditional Info Managerial Judgemen	t Man	agerial Gre	een-light	Reports	Help	60
	Regulations for Ma	ndatory Incident Reporting					g				
	Regulations T	imers Recipients Channe	els Templates	ReportedAuthorities	Criteria						
	Reported Aut	Reported Authorities Configuration			Add Report	ed Auth	e				
		Name			e Specifications						
		Name		Туре	Specifications						
	Your N	Name lational Data Protection Authorit	ty Nation	<b>Type</b> nal Supervisory Authority	Specifications GDPR	ß	Ō				
	Your N	Name lational Data Protection Authorit 'our National NIS Authorities	y Nation	Type nal Supervisory Authority nal Supervisory Authority	Specifications GDPR NIS	C'	۵ ۵				
	Your N	Name Iational Data Protection Authoriti our National NIS Authorities European Central Bank	ty Nation Nation Nation	Type hal Supervisory Authority hal Supervisory Authority hal Supervisory Authority	Specifications GDPR NIS ECB-SSM	8 8	ā ā				
	Your N	Name lational Data Protection Authorit bur National NIS Authorities European Central Bank our Responsible Central Bank	y Nation Nation Nation Nation	Type nal Supervisory Authority nal Supervisory Authority nal Supervisory Authority nal Supervisory Authority	Specifications GDPR NIS ECB-SSM ECB-SSM, PSD2, eIDAS, TARGET2	8 8 8	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				
	Your N	Name lational Data Protection Authorit our National NIS Authorities European Central Bank our Responsible Central Bank Your National CSIRT	y Nation Nation Nation Nation Nation	Type nal Supervisory Authority nal Supervisory Authority nal Supervisory Authority nal Supervisory Authority nal Supervisory Authority	Specifications GDPR NIS ECB-SSM ECB-SSM, PSD2, eIDAS, TARGET2 eIDAS	6 6 6 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7					
	Your N Your Nationa	Name lational Data Protection Authorit bur National NIS Authorities European Central Bank our Responsible Central Bank Your National CSIRT I Competent Authority Under Th	y Nation Nation Nation Nation Nation te EIDAS Nation	Type nal Supervisory Authority nal Supervisory Authority nal Supervisory Authority nal Supervisory Authority nal Supervisory Authority nal Competent Authority	Specifications GDPR NIS ECB-SSM ECB-SSM, PSD2, eIDAS, TARGET2 eIDAS eIDAS	8 8 8 8 8 8 8 8					

# Figure 79. Reported Authorities Configuration

The Reported Authorities Editor, Figure 80, allows create or modify the entries of Reported Authorities.

(admin_atos@atos.net)	User Profile Entities Users Contacts Regulations Incident Management Incidents Additional Info Managerial Judgement Managerial Green-light Reports Help	6+
	Reported Authorities Configuration -> Reported Authorities Edition:         RA Name:       Your Responsible Central         RA Type:       National Supervisory Authority •         Regulation under it is specified this precision authority:       ECR-SSM •         Specified this       FILE •         Cancel       Submit	

Figure 80. Reported Authorities Editor

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4.7. **Criteria:** Figure 81 shows the criteria supported by the platform for the event classification. The current version of the demonstrator does not support customization of the criteria included in the regulations. These criteria are included here are preloaded and just included for information purposes, but they are not considered in real-time by the responder IR Event Classifier included in the demonstrator. Consequently, if some of them is removed or some is added, the changes will not be considered by the classifier.

gulations for	Mandatory	Incident Rep	orting						
egulations	Timers	Recipients	Channels	Templates	ReportedAuthorities	Criteria			
Criteria Co	onfiguration								đ
		Desci	iption		Lower Th	reshold	+ Higher Threshold	Add C	riteria
		Reputati	on impact		Yes		N/A	ľ	Î
		Service of	downtime		>120 mi	nutes	N/A	ľ	Î
	Paym	ent Service U	sers (PSUs) af	ected	>5000 and >	10% total	>50000 or 25% total	ľ	Ô
		Transactio	ns affected		>10000 an regul	d >10% lar	>5000000 or 25% regular	ď	Ō
	Impa	ct on Essentia	al Services pro	vided	N/A	4	N/A	ø	Î
	Im	pact on offer	ed Trust Servi	ces	N/A	4	N/A	ø	Î
		Impact on F	ersonal Data		N/A	4	N/A	ø	Î

Figure 81. List of Criterias

Figure 82 displays the *Criteria Edition* View where the user can set the lower and higher thresholds.

(admin_atos@atos.net)	User Profile Entities Users Contacts Regulations Incident Management Incidents Additional Info Managerial Judgement Managerial Green-light Reports Help	0
	Criteria Configuration -> Criteria Edition:         Description of the criteria:       Payment Service Users (F         Lower Threshold:       >5000 and >10% total •         Higher Threshold:       >50000 or 25% total •         Cancel       Submit	



More information about regulations can be found under the menu *Help*, Figure 83:

(admin_atos@atos.net)	User Profile Entities Users Contacts Regulations Workflow Incident Management Incidents Additional Info Managerial Judgement Managerial Green	·light Reports ⊨	Help 🕪
	Links of information about ECB/SSM Mandatory Incident Reporting Regulation		
	REGULATION (EU) No 1011/2012 OF THE EUROPEAN CENTRAL BANK     ECB Reporting documentation     European Central Bank Cyber Resilience		
	Links of information about PSD2 Directive		
	Payment services (PSD 2) - Directive (EU) 2015/2366     Guidelines on major incidents reporting under PSD2		

Figure 83. Help menu

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#### I.IV.I.II AIRE GUI – USER

Once AIRE has been configured by the administrator, users can manage incidents and send reports. This section describes the functionalities that the assets offer.

The incidents are managed by the TheHive<sup>8</sup> tool. When "Incident Management" is clicked a pop-up window will be shown with the graphical interface provided by TheHive, Figure 84.

(imt_atos@atos.net)	Jser Profile Incident Management	ncidents Additional Info Reports Help			G
		TheHive - Login - Google Chrome —	0 ×		
	User Profile	■ labcs2.project-cs4eu.eu:6302/index.html#i/login	07	e	
	Username: imt_atos Name: Incident Managem	<b>TheHive</b>			
	Last name: User Email: imt_atos@atos.net	Sign in to start your session			
	Entity: Gamma Bank	imt_atos	L		
	Update user profile		<b>.</b>		
		Sign In			
		OR			
		Sign In with SSO			
		Version: 4.1.10-1			

#### Figure 84. TheHive login interface

After signing in, the TheHive graphical interface is embedded within the AIRE interface, Figure 85. Where the user can perform several actions related with incident management.

User Profile Entities Users Contacts Recipients Channels Templates Incident Management Managerial Judgement Managerial Green-light Reports	Č\$
🖗 The Hive + New Case My tasks 👔 Waiting tasks 👔 Alerts 👔 🕍 Dashboards 🛛 Q. Search	🔍 Caseld 🔄 வ CS4EU ATOS Incident Management Team
List of cases (0 of 0)	☑ <sup>®</sup> Open in new window — Hide
T Quick Filters   Storby +  Storby +	
1 filter(s) applied: status: Open 🛪 Clear filters	
No records	

Figure 85. TheHive embedded in AIRE interface

1. **New Case:** Start the process of creating a case for an incident. This may be an empty case or use a predefined template, Figure 86. The template "Incident Report" includes the fields required for the mandatory incident reporting, Figure 87.

<sup>&</sup>lt;sup>8</sup> <u>http://thehive-project.org/</u>



÷.	Hernve T	new case my tasks 🕛 maining ta	SKS 0 AUCUS 25 100 Day	sinoards - Gebearch				~	Caseid	ATUS/COMED A	поэтновенстванадениенствани
			Create a new cas	se							
List	of cases (20 of	f 20)									+ Show live stream
No	case selected -	¶Quick Filters → 🛛 🗢 Sort by →	Case details						istom Fields	L Stats Q Filte	rs 15 💙 per page
			Title 🗰			Date ≭					
Fi	ilters		[CyberSec4Europe] Tit	le		01-02-2022 16:22		now			
	× status	✓ Any Of <del>~</del>	Severity 🗰	т	LP 🗱		PAP 🗱				
	hadde filme and		L M H C		WHITE GREEN AMBER	RED	WHITE GREEN AMBER RED				
	Tradd a filter	ear	Tags								
			Case tags					+			
1 filt	er(s) applied: sta	tus 🗙 Clear filters	Description <b>*</b>								
			## General Information					*			
			_Introduce a general desc	ription of the security eve	ent_			•			
c	⊂ Status ≑	# Number≎ Title≎							s	Assignee 🗢	Dates S.→ C.≑ U.≑
		E #20. (CuberCastEuropalData last	Case tasks (from templat	e: Incident Report )							6 00/01/00 10:00
	© 4 hours	WorkflowStage: Managerial.Judgemen								CC	C. 02/01/22 12:26
					No tasks have b	peen specified			vables c		U. 02/01/22 13:44
											C 44/04/00 10.10
	© 16 minutes	#21 - [CyberSeC4Europe] Test GDP     GDPR Sub							4	AIR	C. 01/31/22 13:19
		(Closed at 01/31/22 13:34 as Other)					_		vables 0		U. 01/31/22 13:34
		_	Cancel * Required	field			+0	Create case			
	Open	#26 - [CyberSec4Europe]Demo Te.							4		S. 01/28/22 09:33

# Figure 86. Template selection for a new Case

TheHive + New Case My tasks 👩 Waiting ta	isks 🙃 Alerts 🙃 Ital Dashboards 🛛 Q Search	Q	CaseId	CAL ATOS/CS4EU AT		
	Create new Case					
List of cases (20 of 20)					+ Show live stream	
No case selected - Quick Filters - Sort by -	Empty Case		istom Fields	Lall Stats Q Filters	15 🗸 per pag	e
Filters x status ~ Any Of~	OR					
+ Add a filter X Clear	Select a template	Filter templates Q				
1 filter(s) applied: status X Clear filters	Incident Report ## General Information _Introduce a general description of the security event_## Specific Information f incident is likely to receive or has already received m	ior Mandatory Incident Reporting * The				
□ Status≎ #Number≎ Títle≎	Cancel	Jeventy + Dec	5	Assignee <b>≎</b>	Dates S.→ C.≑ U.≑	

# Figure 87. New case form with Incident Respot template

ist of cases (17 of 21)				🖾 Open in new window 🛛 Hid
No case selected + T Quick Filters   Filters  S status  Any Of Open  Enter a sta Add a filter Coser	tus Q Sarch	Custom Fields and Stats Q F	ilters 15 v per page	Updated by ATOS Incident Reporting Engine User     O 3 minut     Updated by ATOS Incident Reporting Engine User     Status: Open     owner: CS4U Incident Management Team     resolutionSatus: Indexeminate     ImpacSatus: Nolmpact     summary:     tags:     Iwriterestigne basecharge     Tas / Incident/Reporting     Tas / Incident/Report     Tas / Incident Report     Tas / Inci
litter(s) applied: status Open x Clear filters	First Previous 1 2 Next Last			Added by ATOS Incident Reporting Engine User     O 3 minu     Data Collection     Plesse, Introduce the information required about the     incident occurred.     #129-(CybericsetLumpe]Test1 Incident Atos 至 Data Collection
□ Status	Severity <b>≑</b>	Details Assignee	¢ Dates S.▼ C.¢ U.¢	Added by CS4EU ATOS Incident Management Team     O 3 minut     [CyberSec4Europe]Test1 Incident Atos
Open         E29 - [CyberSec4Europe]Test1 Incident Atos           Ø 4 minutes         WorkflowStage: DataCollection	•	Tasks 1 Observables 0 TTPs 0	<b>S. 02/01/22 16:44</b> C. 02/01/22 16:44 U. 02/01/22 16:45	<ul> <li>cription in eventariamotion_influored a general or cription of the security event_## Specific Information for M ndatory Incident Reporting * The incident is likely to receiv or has already received media coverage (newspaper, blogs, ocial network) [</li> </ul>
				#29 - [CyberSec4Europe]Test1 Incident Atos

This action creates an empty case in TheHive, Figure 88:

Figure 88. New incident in the list of cases

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Figure 89 displays the details of the case.

<b>TheHive</b> + New Case	e My tasks 💿 Waiting tasks 💿 Alerts 🔼 🕍 Das	hboards Q Search		Q Caseld	CAI ATOS/CS4EU ATOS Incident Management Team				
Case # 29 - [CyberSec4]	Case # 29 - [CyberSec4Europe]Test1 Incident Atos + Show live stream								
CS4EU ATOS Incident Managem	nent Team 🏥 02/01/22 16:44 🕐 5 minutes			+	Sharing (0)   ⊘Close I™ Flag ⊀ Merge 🗙 Remove				
🖆 Details 🖀 Tasks 🕦	🖈 Observables 💿 💄 TTPs								
Basic Information									
Title	[CyberSec4Europe]Test1 Incident Atos								
Severity									
TLP	TUP-WHITE								
РАР	PAPWHITE								
Assignee	CS4EU Incident Management Team								
Date	02/01/22 16:44								
Tags	WorkflowStage: DataCollection								
Additional information	□ Layout								
First Report General Descript	Not Specified	Interim Report Detailed Desc	Not Specified	Final Report Updated Descri	Not Specified				
Event ID	Not Specified	Contact User	Not Specified	Event Timeline: Detection	Not Specified				
Event Timeline: Occurrence	Not Specified	Event Timeline: Closure	Not Specified	Event Timeline: Duration	Not Specified				
Incident Status	Not Specified	Incident Type	Not Specified	Event Detection	Not Specified				
Event Detection: Specify if 0	Not Specified	Impact on Offered Payment	Not Specified	Impact on RTGS: Target 2	Not Specified				
Impact on Personal Data	Not Specified	Risk to rights and freedom of	Not Specified	Impact on Offered Trust Serv	Not Specified				
Impact on Essential Services	Not Specified	Affected essential services o	Not Specified	Impact on Other area under	Not Specified				
Other impacted area	Not Specified	Overall impact on Confidenti	Not Specified	Overall impact on Integrity	Not Specified				
https://abca3.nroiect.cs4ex.ex/63036ade	onistan Filozoosia	Oursell immediate Continuity	Not Constitud	Oursell Immediate Authoriticity	Not Constand				

# Figure 89. Details of a case

In the *Tasks* tab there are the pending task for the case, Figure 90. *Data Collection* task is automatically created and assigned to the *IMT* group.

🖓 The Hive + New Case My tasks 💽 Waiting tasks 🚺 Alerts 📧 🔟 Dashboards 🛛 Q Search	Q Caseld CA	ATOS/CS4EU ATOS Incident	Management Tean
📜 Case # 29 - [CyberSec4Europe]Test1 Incident Atos		+ 9	Show live stream
L CS4EU ATOS Incident Management Team	嶜 Sharing	g (0)   \Theta Close 🍽 Flag 💉 M	erge 🗙 Remove
Totalis 🗮 Tasks 🕐 Observables 🕥 🏂 TTPs			
No tasks selected + Add Task T Quick Filters +	E Show Gr	roups Q Filters 15	✓ per page
Filters			
+ Add a filter			
List of tasks (1 of 1)			
Group Task	Date	Assignee	Actions
□ Z = 1 INT ▼ Data Collection Started 4 minutes app	02/01/22 16:45	CS4EU Incident Management Team	₫ 0

Figure 90. Tasks of associated with a case

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Datos.net)	User Prof	file Incident Management Incident	s Additional Info <b>Reports</b> I	Help			
		Incident Reports registered in th	ne Incident Reporting Smart	t Engine: 🛛 🔂 🔂			đ
		Summary Ready Manageria	I Judgement Ready Data	Conversion Re Status	ady Green- Phase	light Reporting Ready Re	porting Reported
		2022_028_GammaBank_003	Cyber Security Incident	In progress	M3	ManagerialJudgement	Jan. 28, 2022, 8:33 a.m.
		2022_032_GammaBank_001	Cyber Security Incident	In progress	M1	ManagerialJudgement	Feb. 1, 2022, 11:26 a.m.
		2022_021_GammaBank_003	Cyber Security Incident	Reported_M3	МЗ	DataConversion	Jan. 21, 2022, 9:20 a.m.
		2022_017_GammaBank_001	Cyber Security Incident	In progress	M1	DataConversion	Jan. 17, 2022, 12:40 p.m.
		2020_365_ENTITY_001	Cyber Security Incident	In progress	M1	DataConversion	Jan. 17, 2022, 12:05 p.m.
		2022_031_GammaBank_004	Cyber Security Incident	In progress	M1	DataConversion	Jan. 31, 2022, 12:18 p.m.
		2020_365_ENTITY_001	Cyber Security Incident	In progress	M1	Open	Feb. 1, 2022, 3:44 p.m.

In the tab *Repots* of the general interface, Figure 91, there will be a new report opened:

(imt\_ato:

Figure 91. List of Reports

**NOTE:** When *New Case* is registered, since no information has been provided yet, the event ID "2020\_365\_ENTITY\_001" will be assigned by default. Once the information is included through TheHive, it will be reflected also in the dashboard.

2. Task Actions: allow to close, resume, or delete the task of a case, Figure 92.

Case         My tasks (i)         Waiting tasks (i)         Alerts (ii)         Case and the case of th	Q Caseld	CAI) ATOS/CS4EU ATOS Incident Manaj	gement Team
Case # 29 - [CyberSec4Europe]Test1 Incident Atos		+ Show I	live stream
CS4EU ATOS Incident Management Team	<b>쓸</b> SF	haring (0)   🛛 Close 🍽 Flag 💉 Merge	× Remove
➢ Details  ☐ Tasks			
No tasks selected * + Add Task T Quick Eilters *	III SI	how Groups Q Filters 15 Y	per page
Filters			
+ Add a filter			
List of tasks (1 of 1)			
Group Task	Date	Assignee	Actions
□ E = 1 IMT	02/01/22 16:45	CS4EU Incident Management Team	∎ ⊘

Figure 92. Task list of a case

When the Data Collection task is closed, the associated report changes to Enrichment.

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3. Incident Additional Info: All Incidents tab displays the list of all incidents registered, Figure 93.

(imt_atos@atos.net)	Profile Incident Management Incident	s Additional Info F	eports Help				0
	Specific and Additional Information All Incidents Impacted Proce Data Breaches	ion for Mandatory sses Affected PS	incident Repo	r <b>ting</b> Services Trust Services Trust Services Assets Essentia	I Service	es	
	List of incidents registered	Registration Date	Туре	Description		Ø	
	2022_032_GammaBank_001	Feb. 1, 2022, 11:26 a.m.	Cyber Security Incident	Financial and personal information of 100.000 clients of an entity are being sold by cybercriminals on the dark web	ď	۲	
	2022_032_GammaBank_002	Feb. 1, 2022, 3:44 p.m.	Cyber Security Incident	Test information about the incident	ď	0	
	2022_021_GammaBank_003	Jan. 21, 2022, 9:20 a.m.	Cyber Security Incident	This is a demo test attack	Ø	٥	

Figure 93. List of incidents registered

In addition, a user can enrich the data editing the information about a registered incident, Figure 94.

Incident Additional Information Edition:   I lease complete the following form with the information about the incident to report.   You will find three group of questions:   • Sepecific information for Mandatory Incident Reporting   • Sepecific information for Mandatory Incident Reporting   • Sepecific information for Mandatory Incident Reporting   • ChyberSecurity Incident subcategory:   • Operational Security Incident subcategory:   • If other type of incident, please specify:   • If other type of incident, please specify:   • Geographical extension of the incident:   • Systems and components affected, please specify:   • If other systems/components affected, please specify:   • If other systems and components affected, please specify:   • If other systems and components affected, please specif	(admin_atos@atos.net)	User Profile Entities Users Contacts Regulations I	ncident Management Incidents Additional Info Managerial Judgement Managerial Green-light Reports Help 🕒	Þ
Please complete the following form with the information about the incident to report.         You will find three group of questions:         • General information for Mandatory Incident Reporting         • Additional information for Mandatory Incident Reporting         • Additional information for Mandatory Incident Reporting         • CyberSecurity Incident subcategory:         • Ransonware         • Topian         • Virus         • Operational Security Incident subcategory:         • Ransonware         • Topian         • Virus         • Worn         • Operational Security Incident subcategory:         • Ransonware         • Virus         • Worn         • Worn         • Virus         • Worn         • Rates appendix         • If other type of incident, please specify:         • If incident classified as APT, please specify:         • If other systems/components affected:         • Barking-related user applications/software applications/software applications/software applications/software applications/software applications/software applications         • Tother inpact, please specify:         • If other systems/components affected, please specify:         • If other inpact, please specify:         • If other inpact, please specify:		Incident Additional Information Edition:	<b>←</b>	
GENERAL INFORMATION FOR MANDATORY INCIDENT REPORTING         CyberSecurity Incident subcategory:       Ransonware         Trigian       Virus         Worm       Virus         Operational Security Incident subcategory:       Process failure         Material Harm       Hardware         If other type of incident, please specify:       Cross-border EU         Geographical extension of the incident:       Cross-border EU         Systems and components affected;       Hardware         Endpoints/cidents applications       Banking-related user applications;         Banking-related user applications <td< th=""><th></th><th>Please complete the following form with the inform You will find three group of questions: • General Information for Mandatory Incide • Specific Information for Mandatory Incide • Additional Information for Mandatory Incide</th><th>nation about the incident to report. Int Reporting Int Reporting Ident Reporting</th><th></th></td<>		Please complete the following form with the inform You will find three group of questions: • General Information for Mandatory Incide • Specific Information for Mandatory Incide • Additional Information for Mandatory Incide	nation about the incident to report. Int Reporting Int Reporting Ident Reporting	
Operational Security Incident subcategory:       Process failure         Material Harm       Material Harm         Material Harm       Accidental events (e.g. human error)         If other type of incident, please specify:		GENERAL INFORMATION FOR MANDATORY IN CyberSecurity Incident subcategony:	CIDENT REPORTING Ransonware Trojan Virus Worm *	
If other type of incident, please specify: If incident classified as APT, please specify: Geographical extension of the incident: Systems and components affected: If other systems/components affected, please specify: If other impact, please specify: Escalation procedures and countermeasures activated / to be activated as a consequence of the incident: If other interval as a consequence of the incident: If other interval as a consequence of This mode has been or is likely to be triggered Banking-related user applications Enterprise specify: If other impact, please specify: If other interval as a consequence of If othe		Operational Security Incident subcategory:	Process failure Material Harm HW problem Accidental events (e.g. human error)	
If incident classified as APT, please specify: Geographical extension of the incident: Systems and components affected: If other systems/components affected, please specify: If other impact, please specify: Escalation procedures and countermeasures activated / to be activated as a consequence of the indicate: The function of the incident: Cross-border EU Hardware Endpoints/clients Enterplies activated as a consequence of Cross mode nor is likely to be triggered Brown of the indicate: The indicat		If other type of incident, please specify:		
Geographical extension of the incident: Systems and components affected: Hardware Endepoints/clients Enterprise software applications Banking-related user applications/software • If other systems/components affected, please specify: If other impact, please specify: Escalation procedures and countermeasures activated / to be activated as a consequence of the incident: BrD activated		If incident classified as APT, please specify:		
Systems and components affected: Hardware Endeprise software applications Banking-related user applications/software • If other systems/components affected, please specify: If other impact, please specify: Escalation procedures and countermeasures activated / to be activated as a consequence of the initiant		Geographical extension of the incident:	Cross-border EU 🗸	
If other systems/components affected, please specify: If other impact, please specify: Escalation procedures and countermeasures activated / to be activated as a consequence of the indicate		Systems and components affected:	Hardware ^ Endpoints/clients Enterprise software applications Banking-related user applications/software +	
If other impact, please specify: Escalation procedures and countermeasures activated / to be activated as a consequence of the incident: BCP activated		If other systems/components affected, please specify:		
Escalation procedures and countermeasures Higher level of internal escalation (Outside any periodical reporting procedures) - activated / to be activated as a consequence of Crisis mode has been or is likely to be triggered BrD activated		If other impact, please specify:		
		Escalation procedures and countermeasures activated / to be activated as a consequence of the incident:	Higher level of internal escalation (Outside any periodical reporting procedures) = Crisis mode has been or is likely to be triggered RCP artivated	

Figure 94. Incident Additional Information Edition

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The eye icon, Figure 93, shows the logs registered related to the security event lifecycle, Figure 95Figure 94:

imt_atos@atos.net)	User Profi	le Incident Management Incidents Additio	nal Info Reports Help			
		Security Event Lifecycle				÷
		Timestamp	Log	User	Additional data	
		Feb. 1, 2022, 3:44 p.m.	Incident registered	imt_atos		
		Feb. 1, 2022, 3:52 p.m.	Task closed	imt_atos	Task closed:Data Collection	

### Figure 95. Security Event Lifecycle

The other tabs in the Figure 93 allow to manage the elements that are affected by an incident, such as services, assets, processes, or data. These elements are:

• Essential Services: In case the institution is a provider of essential services, they will be defined in this menu. A name needs to be assigned so it can be assigned to the incident.

iin_atos@atos.net)	User Profile Entities Use	ers Contacts Regulatio	ns Incident Management	Incidents Additional Info	Managerial Judgement	Managerial Green-lig	iht Repo	rts Help
	Specific and Add	tional Information for I	Mandatory Incident Repor	rting			Ø	
	All Incidents	Impacted Processes	Affected PS Payment S	Services Trust Services	Trust Services Assets	Essential Services		
	List of Ferent	ial Camilana registered					2	
	List of Essent	ai services registered				Add Essential Servic	ce .	
		Name	Affected Users	Type of	Essential Service			
	Fin	ancial Gamma Bank	10000	Fin	ancial sector	C 💼		

#### Figure 96. List of Essential Services

<ul> <li>Figure 97 d</li> </ul>	lisplays the edition/cre	ation form for this sub-menu.		
User Pro (imt_atos@atos.net)	file Incident Management Incidents Additional Inf	o Reports Help		64
	Essential Services affected edition		÷	
	Name to identify the affected essential service: Essential service: Services are offered directly to the clients (consumers and companies): Number of clients of the institution for the service:	FinancialGammaBank Financial sector • a 10000		
	Number of users affected by the disruption of the essential service: Normal level of transactions of the institution (in terms of number of transactions): Number of transactions affected by the disruption of the essential service: Cancel Submit	500 50000 10000		



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• Trust Services Assets: External services that support the trust protocols for Critical Infrastructures. Figure 98 displays the list of Trust Services Assets registered.

(admin_atos@atos.net)	User Profile Entities Users	Contacts Regulations Incident M	anagement Incident	s Additional Info	Managerial Judgement	Managerial Green-lig	ht Repor	ts Help	60
	Specific and Addition	nal Information for Mandatory Inc	ident Reporting				Ø		
	All Incidents Im	pacted Processes Affected PS	Payment Services	Trust Services	Trust Services Assets	Essential Services			
	List of Trust Servi	ces Assets registered			•	Add Trust Service Asse	t		
	Name asset1	<b>Type</b> Time Stamping Authority (TSA)	Platform	Impact Medium Impact	Additional da	ita 			

### Figure 98. List of Trust Services Assets registered

• Figure 99 shows the edition form of one Trust Service Asset.

(admin_atos@atos.net	User Profile Entities Users Contacts Regulations Incident Management Incident	s Additional Info Managerial Judgement Managerial Green-light Reports Help	
	Trust Services Asset edition         Name to identify the trust service asset:         Type of trust service asset:         Type of impact of the trust service asset:         Type of impact of the trust service asset:         Additional info about the impact of the trust service asset:         Additional info about the impact of the trust service asset:         Cancel	SA) Platform	

### Figure 99. Trust Services Asset edition

Trust Services: Internal services that support the trust protocols for Critical Infrastructures.
 Figure 100 displays the list of Trust Services registered.

dmin_atos@atos.net)	User Profile Entities Users	Contacts Regulations Incident I	Management Inciden	ts Additional Info Manager	rial Judgement Manage	rial Green-light	t Reports Help	GÞ
	Specific and Addition	al Information for Mandatory In	cident Reporting				ø	
	All Incidents Im	pacted Processes Affected PS	Payment Services	Trust Services Trust Services	ervices Assets Essent	al Services		
	List of Trust Servic	tes registered			∎ Ad	C Trust Service		
	Name	Trust Services Affected	Assets Affected	Subscribers Affected	Level Impact			



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rigu	ie tot shows the edition	Torm of one must service Asset.	
(admin_atos@atos.net)	User Profile Entities Users Contacts Regulations In	ncident Management Incidents Additional Info Managerial Judgement Managerial Green-light Reports Help	*
	Trust Services affected edition		
	Name to identify the affected trust service: Offered Trust Service Affected: Trust Services Asset Affected:	trustServiceA Electronic signature service Electronic investamp service Registered delivery service asset1	
	Severity on the trust level of the incident: Number of affected subscribers: Total number of subscribers: Total number of subscriptions: Additional info about the subscribers: Cancel Submit	No impact (Level 1)            5000         20000           30000         No info	

### Figure 101 shows the edition form of one Trust Service Asset.

### Figure 101. Trust Services affected edition

 Impacted Processes: Shows the list of processes impacted by an attack, the impact, and the recovery time.

فی ایسی (admin_atos@atos.net)	User Profile Entities U	Jsers Contacts Regulat	ions Incident M	fanagement Inciden	ts Additional Info	Managerial Judgement	Manage	ial Green-light	Reports	Help	60
	Specific and Ad	lditional Information fo	r Mandatory Ind	cident Reporting				4	3		
	All Incidents	Impacted Processes	Affected PS	Payment Services	Trust Services	Trust Services Assets	Essenti	al Services			
	List of impa	acted processes registered	ł					ø			
		Name		Туре		RTO		Add Process			
		Process1	٩	Not Critical Process		60	<b>B</b>	ā			

# Figure 102. List of Impacted Processes



# Figure 103. Processes Affected edition

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 Data Breaches: lists the *Personal Data Breaches* with the type, data category and the number of affected subjects, Figure 104.

(imt_atos@atos.net)	User Profile	Incident Manage	ment Incidents Ac	lditional Info Repor	ts Help				G
		Specific and Addi	tional Information	for Mandatory Inci	ident Reporting			Ø	
		All Incidents	Impacted Processe	s Affected PS	Payment Services Trust Services	Trust Services Assets	Essential Services		
		Data Breaches							
		List of Person	al Data Breaches reg	gistered			£	;	
		In	ncident	Туре	DataSubject Category	Number DataSubjects	dd Personal Data Breach	-	
		2021_298_0	GammaBank_001	Availability breach	Corporate customers , Employees	500	2 0		

### Figure 104. List of Personal Data Breaches registered

Figure 105 displays the form to add or edit the information of a *Personal Data Breach*.

User l imt_atos@atos.net)	Profile Incident Management Incidents Additional In	o Reports Help		
	Personal Data Breach Configuration -> Persona	l Data Breach Edition:	÷	
	Incident: Type: Type of breached data: Other data subject category: Number of data subjects affected: Third parties affected: Type of breached data: Special category of personal data:	2021_298_GammaBank_001 V Availability breach V Corporate customers Retail/Private customers Management  500 Demographic personal data Banking and operational data Special categories of personal data Contact data		
	Data protection measures: Security measures taken: Actions planned and/or already taken to address and mitigate the personal data security breach: Actions planned and/or already taken to prevent similar future violations: Likely consequences of the violation of the protection of personal data: Has the violation been communicated to the data subjects?	Data not identifiable no security measures take this is the action taken to this is the action planned Discrimination Fraud Damage to reputation Limitation of rights of the data subject +		

### Figure 105. Personal Data Breach Edition

• **NOTE:** The association of a data breach with an incident is done by making a selection from the list of active incidents in that menu.

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4. Add observables: Include information about the incident and run analyzers on them, Figure 106.

🛞 The Hive + New Case My tasks 💿 Waiting tasks 🕡 Alerts 📧 🔛 Dashboards 🔍 Search	Q Cased ATOS/CS4EUATOS Incident Classification Team
Case # 20 - [CuberSer/Europe]Test] Incident Atos	+ Show live stream
CS4EUATOS Incident Management Team  20/01/22 16:44  1 aminutes	😤 Sharing (0)   ⊘ Close 🍽 Flag 💉 Merge 🗙 Remove   🌩 Responders
Tetails 🖀 Tasks 🔕 🗡 Observables 💽 🛓 TTPs	
No observable selected - + Add observable(s) 📥 Export	M Stats Q Filters 15 v per page
Filters + Add a filter	
List of observables (0 of 0)	
Nc	records.

# Figure 106. List of observables

The button Add observable open a form to create new observables elements, Figure 107.

🕆 🛞 TheHive + New Case My tasks 💿 Waiting tasks 📭 Alerts 瘫 🖬 🖽 Das	poards Q. Search Q. Search CAN ATOS/CS4EU ATOS Incident Management Team
Create new obse	vable(s)
📮 Case # 28 - [CyberSec4Europe]Data leak detec	+ Show live stream
Ty L CS4EU ATOS Incident Management Team	★ file → Sharing (0)   @Close  = Flag * Merge × Remove
	* aire_dashboard_locale_es_LC_MESSAGES_django.po.es.zip 2.5 KB ORemove
🖀 Details 🛛 🗮 Tasks 🔕 💉 Observables 💿	
No observable selected - + Add observable(s)	The file is a zipped archive
	Type archive's password if available
Filters	* WHITE GREEN ANGER RED
+ Add a filter	oc 🔅
List of observables (0 of 0) Has been sig	led ①
Ignore for simil	ity 🗞
Tags	Add tags
Description	
Description	
	* Required field ** At least, one required field
faul	
Cancel	Trate observable(s)

Figure 107. Create new observable form

After selecting some observables, *Run analyzers* allows us to run different analyzers, Figure 108.





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TheHive + New Case My tasks 🗿 Waiting ta	sks 👩 Alerts 🙃 🖬 Alerts 🙃	Q Search	٩	Caseid ATOS/CS4EU ATOS Incident Management Team
Case # 28 - [CyberSec4Europe]Data leak detec	Select the analyzers you want to run	5)		+ Show live stream
CS4EU ATOS Incident Management Team 🛗 02/01/22 12:20	file analyzers	Select all / Deselect all		Sharing (0)   ⊘Close ⊨ Flag ★ Merge ★ Remove
Tetails Tasks () > Observables ()		JUDAS_1_0     HADES_File_1_0		
I selected observable + Add observable(s) Export	Cancel		Run selected analyzers	Let Stats Q Fallers 15 V per page
+ Add a filter				

Multiple analyzers can be selected to run together, Figure 109.



5. *Incident Classification* Task: is automatically created when the *Data Enrichment* Task is completed, Figure 110.

🛞 The Hive + New Case My tasks 🜒 Waiting tasks 🕦 Alerts 😰 🔛 Dashboards 🔍 Search	Q Caseld CAI	ATOS/CS4EU ATOS Incident (	Classification Team
Case # 29 - [CyberSec4Europe]Test1 Incident Atos		<b>+</b> S	how live stream
CS4EU ATOS Incident Management Team 🗎 02/01/22 16:44 013 minutes	🕈 Sharing (0)   🛛 Close 🇯	Flag 💉 Merge 🗙 Remove	Responders
➢ Details ➡ Tasks ●			
No tasks selected * + Add Task T Quick Filters *	🔚 Show Gri	oups Q Filters 15	✓ per page
Filters			
+ Add a filter			
list of tacks (2 of 2)			
	Data	A	Antione
Acei quoru	Date	Assignee	Actions
□ ✓ M ▲ IMT ▼ Vata Collection Closed after 7 minutes	02/01/22 16:45	CS4EU Incident Management Team	û 🕨 🌣
□ ✓ ► 1 IMT-ICLT T Vata Enrichment Closed after 7 minutes	02/01/22 16:52	CS4EU Incident Classification Team	: ► ↔
□ E ⊨ ▲ ICLT ▼ Incident Classification Started <i>a few seconds ago</i>	02/01/22 17:01	CS4EU Incident Classification Team	ڨ ⊘ ≎

Figure 110. Automated creation of Incident Classification task

Each task has its own view where details and actions are showed, Figure 111.

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<b>%</b> TheHive +	New Case My tasks 🕐 Waiting tasks 🕐 Alerts 😰 🕍 Dashboards 🛛 Q Search			Q CaseId	CAI ATOS/CS4EU	ATOS Incident C	lassification Team
Case # 29 - [Cv	herSec4Furope)Test1 Incident Atos					+ Sł	now live stream
CS4EU ATOS Inciden	it Management Team			👹 Sharing (0)   😡	Close 🍽 Flag 💉 Mere	Remove I	* Responders
						,	
🖆 Details 🛛 🖀 Ta	asks 🚯 🖈 Observables 👩 🛓 TTPs 🗧 Incident Classification 🛞						
Basic Information				📽 Sharing (0) 🍴	A Require Action 🍽 F	lag ⊘Close	Responders
Title	Incident Classification	Start date	02/01/22 17:01				
Group	ICLT	Duration	Started a few seconds ago				
Assignee	CS4EU Incident Classification Team	Status	InProgress				
Description							
Classification of the inc	ident (based on the information provided), to determine the Incident Severity Level.						
Task logs							
+ Add new task log	\$ Sort by: Newest first +					10	✓ per page
		No records					
Task sharing							
raak and mg							
		No records					

# Figure 111. Detail of a task

The repo	rt passes to the	next IR work	flow, Fig	gure	112.		
User Prof (imt_atos@atos.net)	ile Incident Management Incident	s Additional Info <b>Reports</b>	Help				6+
	Incident Reports registered in th Summary Ready Manageria	e Incident Reporting Smar	t Engine: 🖪 🗎 🕻 Conversion Re	ady Green-	light Reporting Ready R	🞜 Porting Reported	
	Incident 2022_028_GammaBank_003 2022_032_GammaBank_001 2022_021_GammaBank_003 2022_017_GammaBank_001	Type Cyber Security Incident Cyber Security Incident Cyber Security Incident Cyber Security Incident	Status In progress In progress Reported_M3 In progress	Phase M3 M1 M3 M1	IR Workflow ManagerialJudgement ManagerialJudgement DataConversion DataConversion	Registration Date           Jan. 28, 2022, 8:33 a.m.           Feb. 1, 2022, 11:26 a.m.           Jan. 21, 2022, 9:20 a.m.           Jan. 17, 2022, 12:40 p.m.	
C	2020_365_ENTITY_001 2022_031_GammaBank_004 2022_032_GammaBank_002	Cyber Security Incident Cyber Security Incident Cyber Security Incident	In progress In progress In progress	M1 M1 M1	DataConversion DataConversion IncidentClassification	Jan. 17, 2022, 12:05 p.m. Jan. 31, 2022, 12:18 p.m. Feb. 1, 2022, 3:44 p.m.	)

Figure 112. List of Incident Reports registered

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6. **Event Classification Task:** Check the information to do the event classification has been introduced in the template and invoke the *Responder* (located in the upper right corner in TheHive GUI from the page with the Case details), Figure 113.

<b>TheHive</b> + New Cas	se My tasks 🧿 Waiting tasks 🗿 Alerts 🔼 네 Da	shboards Q Search		Q Caseld	CAI ATOS/CS4EU ATOS Incident Classification Team
Case # 29 - [CyberSec4	Europe]Test1 Incident Atos				+ Show live stream
CS4EU ATOS Incident Manage	ment Team 🛗 02/01/22 16:44 📀 13 minutes			營 Sharing (0)   🤤	O Close I <sup>™</sup> Flag ≠ Merge ★ Remove ✿ Responders
🖀 Details 📑 Tasks 🗿	🖈 Observables 👩 🛓 TTPs 🛛 🗟 Incide	nt Classification ⑧			
Basic Information					
Title	[CyberSec4Europe]Test1 Incident Atos				
Severity					
TLP	TLPWHITE				
РАР	PAPAWHITE				
Assignee	CS4EU Incident Classification Team				
Date	02/01/22 16:44				
Tags	WorkflowStage: IncidentClassification				
Additional information	□Layout				
First Report General Descript.	Test information about the incident	Interim Report Detailed Desc	Not Specified	Final Report Updated Descri	Not Specified
Event ID	2022_032_GammaBank_002	Contact User	susan.gz@gmail.com	Event Timeline: Detection	02/01/22 16:51
Event Timeline: Occurrence	Not Specified	Event Timeline: Closure	Not Specified	Event Timeline: Duration	Not Specified
Incident Status	Ongoing	Incident Type	Cyber Security Incident	Event Detection	External Auditor
Event Detection: Specify if O	. Not Specified	Impact on Offered Payment	yes	Impact on RTGS: Target 2	yes
Impact on Personal Data	yes	Risk to rights and freedom of	. yes	Impact on Offered Trust Serv	yes

### Figure 113. Responders in an Incident Detail View

The Responder is integrated with AIRE asset, Figure 114, so the function of the user who executes it will be checked, and it only will get a result in case it belongs to ICLT (according to the workflow configuration).

TheHive + New Cas		sks 🙃 Alerts 🗺 🔟 Dashboards 🔍 Q. Search	Q	aseld CAI ATOS/CS4EU ATOS Incident Classification Team
		Run responders		
Case # 29 - [CyberSec4		Please select the responder you want to run		+ Show live stream
L CS4EU ATOS Incident Manage	ement Team  🋗 02/01/22 16:44	Filter responders	۹	0)   🛛 Close 🍽 Flag 💉 Merge 🗙 Remove   🌣 Responders
🚡 Details 📑 Tasks 🗿	🖈 Observables 👩	CS4EU Incident Reporting Data Conversor_1_0 Generate Excel template for mandatory incident reporting with security incident data		
Basic Information		CS4EU Incident Reporting Event Classifier_1_0 Suggest the Severity of a Security Event		
Title	[CyberSec4Europe]Test1 In	CyberSec4Europe Incident Reporting Data Sharing MISP_1_0 Prepare MISP event and share it with MISP instance		
Severity	H			
TLP	TLP:WHITE			
РАР	PAP.WHITE	Cancel		
Assignee	CS4EU Incident Classificatio	n Team		
Date	02/01/22 16:44			
Tags	WorkflowStage: IncidentClass	affication		
Additional information				

Figure 114. Selection of one responder to run for an incident case

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The result of the classification is available at the end of the incident page, Figure 115.

🛞 The Hive + New Case My tasks 🗿 Waiting tasks 🗿 Alerts 😰 🔛 Dashboards 🛛 Q. Search	Q Caseld	CAI ATOS/CS4EU ATOS Incident Class	sification Team
Specific Information for Mandatory Incident Reporting			
The incident is likely to receive or has already received media coverage (newspaper, blogs, social network) []			
Specify:			
Regulatory obligations have been or will probably be missed []			
Specify:			
Sanctions have been or will probably be breached []			
Specify:			
The same type of incident has occurred before []			
Specify:			
Additional information (E.g. number of claims, legal challenge):			
Additional Information for Mandatory Incident Reporting			
1. Cause of identity theft:			
Phising[]			
• spooning () • Pharming ()			
• Other[]			
If other, please specify:			
2. Further information on the impact:			
Third party provider affected? (Ves/No)			
Online Banking Fraud? (Yes/No)			
Other frauds? (Yes;No) If other frauds, please specify:			
Staff affected? (Yes/No) If yes, please specify:			
Other impact? (Yes/No) If yes, please specify			
Responder Jobs			
Status Name	Cortex Se	rver Date	Actions
SXXXXX CSAEU Incident Reporting Event Classifier_1_0	local	02/01/22 17:04	Q
TheHive Project 2016-2021, AGPL-V3		Version: 4.1.10-1	

# Figure 115. List of Responder Jobs with status

# The action button shows the output, Figure 116.

- 🛞 The F	live + New Case My tasks 🙃 Walting tasks 🙃 Alerts 🛲 🖾 Dashboards Q Search	Q Caseld	CALL ATOS/CS4EU ATOS Incident Classificat	
Spec	Report of CS4EU Incident Reporting Event Classifier 1 0 responder			_
• The				
Spe				
• Reg	"Incident Impact Severity": "Significant",			
Spr	"message": "Success execution of IR Event Classifier API", "ECD-SSD submission": true,			
• Sar	"PSD2 submission": false,			
Spe	"MIS submission": false, "EID6S submission": false,			
• The	"TARGET2 submission": false,			
Spi				
. Ad				
- 70				
Addi			Close	
1. Cause o	fidentity theft:			
• Phi				

Figure 116. Output example for after run a responder

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This information will be also automatically updated in the tags of the case, Figure 117, and in the fields of the template, so the ICLT user can check the suggestion and modify it if he/she considers it.



Figure 118. Fields of a template

The execution of the responder will invoke AIRE asset to determine if the user has permissions to execute for this phase of the workflow. If not, it will be shown something like Figure 119.

The	ive + New Case My tasks n Waiting tasks n Alerts n IM Dashboards Q Search				Q Caseld 🔄 CAL CS4EU ATOS Incident Class	sification Team
• Otr If o	Report of CS4EU Incident Reporting Event Classifier_1_0 responder					19 minutes
• Sta If y • Oth	{ "message": "User imt_atoshas not permission to execute responder IR Data Conversor" }					
lfy					Close	
Respon						
Status	Name	Cortex Server	Date	Actions		
Success	CS4EU Incident Reporting Event Classifier_1_0	LOCAL CORTEX	11/06/20 17:17	۹		



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7. **Managerial Judgement Task:** is automatically created and assigned to the Controller when the *Incident Classification* task is closed, Figure 120 and Figure 121.

TheHive	+ New Case	My tasks 💿 Waiting tasks 🕕 Alerts 🔁	Left Dashboards Q Search	Q Cas	eld CAI ATO	S/CS4EU ATOS Incident C	lassifi	ication Tean
Case # 29 -	- [CyberSec4Eu	ope]Test1 Incident Atos				+s	how li	ve stream
L CS4EU ATOS In	ncident Managemen	t Team		👹 Sharing (0	)   🛛 Close 🍽 Flag	,≭Merge ≭Remove	🗘 Re	sponders
🖆 Details	🖬 Tasks 🚺	🖈 Observables 👩 🛓 TTPs 🕴	Incident Classification ③					
No tasks selected		▼ Quick Filters ~			E Show Groups	Q Filters 15	~	per page
Filters + Add a filter								
List of tasks (	(4 of 4)							
	Group	Task		Date	A	ssignee		Actions
□ <b>~</b> ≈±	IMT	▼ Data Collection Closed after 7 minutes		02/01/	22 16:45 C	S4EU Incident Ianagement Team	a	• •
□ <b>√</b> ≈ <b>1</b>	IMT-ICLT	▼ Data Enrichment Closed after 7 minutes		02/01/	22 16:52 C	S4EU Incident lassification Team	ð	• •
□ <b>√</b> ≈±	ICLT	▼ Incident Classification Closed after 8 minutes		02/01/	22 17:01 C	S4EU Incident lassification Team	Û	• •
L ≈L	CONTROLLER	✓ Managerial Judgement Started <i>a few seconds ago</i>		02/01/	22 17:09 C	S4EU Controller	ŧ	⊘ ¢

# Figure 120. Automatic creation of Managerial Judgement Task

bller_atos@atos.net)	User Profile Incident Management	Incidents Additional Info M	lanagerial Judgeme	ent Manag	gerial Green-light Reports	Help
	Incident Reports registered in t	he Incident Reporting Smar	t Engine: 📘 🗟 🕻			ŕ
	Summary Ready Manageria	al Judgement Ready Data	Conversion Re	ady Green-	light Reporting Ready Re	eporting Reported
	Incident	Туре	Status	Phase	IR Workflow	Registration Date
	2022_028_GammaBank_003	Cyber Security Incident	In progress	M3	ManagerialJudgement	Jan. 28, 2022, 8:33 a.m.
	2022_032_GammaBank_001	Cyber Security Incident	In progress	M1	ManagerialJudgement	Feb. 1, 2022, 11:26 a.m.
	2022_021_GammaBank_003	Cyber Security Incident	Reported_M3	M3	DataConversion	Jan. 21, 2022, 9:20 a.m.
	2022_017_GammaBank_001	Cyber Security Incident	In progress	M1	DataConversion	Jan. 17, 2022, 12:40 p.m.
	2020_365_ENTITY_001	Cyber Security Incident	In progress	M1	DataConversion	Jan. 17, 2022, 12:05 p.m.
	2022_031_GammaBank_004	Cyber Security Incident	In progress	M1	DataConversion	Jan. 31, 2022, 12:18 p.m.

Figure 121. Automatic creation of Managerial Judgement IR Workflow

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8. Under the menu *Managerial Judgement*, the controller will see the report with the impact classification, Figure 122.

troller_atos@atos.net)	User Profile Incident Management	Incidents Addition	nal Info Mana	gerial Judgement Managerial Green-light Reports Help	)	
	List of Incidents ready for man	nagerial judgement	t			đ
	Event ID	Registration Date	Туре	Description	Impact Classification	
	2022_028_GammaBank_003	Jan. 28, 2022, 8:33 a.m.	Cyber Security Incident	Test incident	Not Available	0
	2022_032_GammaBank_001	Feb. 1, 2022, 11:26 a.m.	Cyber Security Incident	Financial and personal information of 100.000 clients of an entity are being sold by cybercriminals on the dark web	Significant	0
	2022_032_GammaBank_002	Feb. 1, 2022, 3:44 p.m.	Cyber Security Incident	Test information about the incident	Significant	0

### Figure 122. List of Incident ready for managerial judgement

The *Detail* button (the "Eye") shows the event severity classification and the suggested mandatory reporting based on the criteria of the regulations enabled, Figure 123.

(controller_atos@atos.net)	User Profile Incident Management Incidents Additional Info Managerial Judgement Managerial Green-light Reports Help	6+
	Confirm managerial judgement for the incident: 2022_032_GammaBank_002         Based on the information you have compiled till this point, the severity of your incident is classified as:         Significant         Do you confirm the severity? [YES •         If No, please specify why:         If No, please specify under the incident:         Draw National NIS Authority/Authorities         Your National CSIRT         Surver Central Bank ?         Your National CSIRT         Europeen Central Bank ?         Your National Competent Authority under the eIDAS         Your National CSIRT         Europeen Central Bank ?         Your National Competent Authority under the eIDAS         Your National CSIRT         Europeen Central Bank ?         Your Stational Competent Authority under the eIDAS         Your Stational Competent Authority under the eIDAS         Your Stational Competent Authority indepetee the IDAS         Bubmit	

#### Figure 123. Form for a managerial judgement

**NOTE:** In case the Controller does not confirm the classification and select to open the incident, the incident reporting process will come back to the "Data Enrichment" phase. In this case, the controller does not confirm to proceed with the reporting, the incident reporting process will finish, and the reports will be closed.

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Once the managerial judgement is done, go to Incident Management tab to close the task. Automatically, the task called "Managerial Judgement" will be closed by AIRE asset and the workflow of the report will be moved to the following step (depending on the managerial judgement). Then, a new task "Data Conversion" will be created assigned to the Incident Reporting Team and the report will be ready for report preparation, Figure 124.

TheHive + New Case	My tasks 🧿 Waiting tasks 🗿 Alerts 📧 🕍 Dashboards 🛛 Q. Search	Q Caseld 🗮 Organisation	CAC ATOS/CS4EU ATOS Controller
Case # 29 - [CyberSec4E	urope]Test1 Incident Atos		+ Show live stream
L CS4EU ATOS Incident Manageme	ent Team 🗎 02/01/22 16:44 🕐 27 minutes	🕍 Sharing (0)   ⊘ Close  ≢ Flag 💉 Merge 🗶 Remove	e   🏕 Export (0)   🌣 Responders
🖆 Details 📑 Tasks 🛐	🖈 Observables 🕐 🛓 TTPs 🛛 🗮 Managerial Judgement 🎯		
No tasks selected 🕶 🕇 Add Task	Y Quick Filters -	E Show Groups	Filters 15 Y per page
Filters			
+ Add a filter			
List of tasks (5 of 5)			
Group	Task	Date Assign	nee Actions
□ ✓ 1≈ 1 IMT	▼ ◆ Data Collection Closed after 7 minutes	02/01/22 16:45 CS4EU 02/01/22 16:45 Manag	Incident 🌐 Þ 🔅 gement Team
🗆 🖌 🍽 👤 IMT-ICLT	▼ Vata Enrichment Closed after 7 minutes	02/01/22 16:52 CS4EU Classif	l Incident 🍵 Þ 💠 fication Team
	▼ VIncident Classification Closed after 8 minutes	02/01/22 17:01 CS4EU Classift	l Incident 🍵 🕨 🌣 fication Team
CONTROLLER	▼ Managerial Judgement Closed after <i>a few seconds</i>	02/01/22 17:13 CS4EU	/ Controller 🔒 🕨 🌣
□ <u>X</u>  ∾ <b>1</b> IRT	▼ ✓ Data Conversion Started <i>a few seconds ago</i>	02/01/22 17:14 CS4EU Report	Incident 💼 🔗 ♦ ting Team
TheHive Project 2016-2021, AGPL-V	/3		Version: 4.1.10-1 (@)

Figure 124. New Data Conversion Task

This event is registered in the *Summary* of the *Reports* tab, Figure 125.

controller_atos@atos.net)	User Profile Incident Management	Incidents Additional Info M	lanagerial Judgeme	ent Mana <u>c</u>	gerial Green-light Reports	Help
	Incident Reports registered in th	e Incident Reporting Smar	t Engine: 🛛 🔡 💆			e
	Summary Ready Manageria	I Judgement Ready Data	Conversion Re Status	ady Green- Phase	light Reporting Ready	eporting Reported Registration Date
	2022_028_GammaBank_003	Cyber Security Incident	In progress	M3	ManagerialJudgement	Jan. 28, 2022, 8:33 a.m.
	2022_032_GammaBank_001	Cyber Security Incident	In progress	M1	ManagerialJudgement	Feb. 1, 2022, 11:26 a.m.
	2022_021_GammaBank_003	Cyber Security Incident	Reported_M3	МЗ	DataConversion	Jan. 21, 2022, 9:20 a.m.
	2022_017_GammaBank_001	Cyber Security Incident	In progress	M1	DataConversion	Jan. 17, 2022, 12:40 p.m.
	2020_365_ENTITY_001	Cyber Security Incident	In progress	M1	DataConversion	Jan. 17, 2022, 12:05 p.m.
	2022_032_GammaBank_002	Cyber Security Incident	In progress	M1	DataConversion	Feb. 1, 2022, 3:44 p.m.

Figure 125. Register of Data Conversion Task

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9. **Run Responder:** the additional information required for reporting needs to be completed by the Incident Reporting Team user for invoking the responder *CS4EU Incident Reporting Data Converter*, which generates the Excel files associated to the regulations enabled and confirmed by the Controller in the managerial judgement, Figure 126.

☆ The Hive + New Case My tasks	Waiting tasks 🙃 Nerts 📅 M Disbbaards 🛛 Search
	Run responders
Case # 29 - [CyberSec4Europe]Test1	cident ) * Show live stream
L CS4EU ATOS Incident Management Team 🗰 02,	1/22 16:41 Filter responders Q (0)   @ Close  # Flag * Merge * Remove   @ Responders
🖀 Details 🗮 Tasks 🕥 🗡 Observat	CS4EU Incident Reporting Data Conversor_1_0     Generate Excel template for mandatory incident reporting with security incident data
Basic Information	CS4EU Incident Reporting Event Classifier_1_0 Suggest the Severity of a Security Event
Title [CyberSec4Euro	e]Testi In CyberSec4Europe Incident Reporting Data Sharing MISP_1_0 Propare MISP event and share it with MISP Instance
Severity 📕	
TLP TLP.WHITE	
PAP	Cancel
Assignee CS4EU Incident	rporting Team
Date 02/01/22 16:44	
Tags	utaConversion COPR Submission ECB Submission Significant

#### Figure 126. Run responder invokation

The result of the execution is shown at the end of the page, Figure 127.

<b>⊗TheHi</b> √	e 🔸 New Case My tasks 🕡 Waiting tasks 🕡 Alerts 😰 🕍 Dashboards 🛛 Q. Search	Q Caseld	CAN ATOS/CS4EU ATOS Incident Re	porting Team
The in	ident is likely to receive or has already received media coverage (newspaper, blogs, social network) []			
Specify	а.			
<ul> <li>Regula</li> </ul>	tory obligations have been or will probably be missed []			
Specify				
<ul> <li>Sancti</li> </ul>	ns have been or will probably be breached []			
Specify				
The sa	ne type of incident has occurred before []			
Specify				
Additio	nal information (E.g. number of claims, legal challenge):			
Additi	onal Information for Mandatory Incident Reporting			
1. Cause of ic	entity theft:			
Phising	.0			
<ul> <li>Spoofi</li> <li>Pharm</li> </ul>	16.11 nr.[]			
Other	1			
If othe	, please specify:			
2. Further in	ormation on the impact:			
Third p	arty provider affected? (Yes/No)			
Online	Banking Fraud? (Yes/No)			
Other	rauds? (Yes/No) If other frauds, please specify:			
Staff a	fected? (Yes/No) If yes, please specify:			
Other	mpact? (Yes/No) If yes, please specify			
Responder	Jobs			
Status	Name	Cortex Server	Date	Actions
Success	CS4EU Incident Reporting Data Conversor_1_0	local	02/01/22 17:18	۹
Success	CS4EU Incident Reporting Event Classifier_1_0	local	02/01/22 17:04	۹
TheHive Proje	:t 2016-2021, AGPL-V3		Version: 4.1.10-1	

# Figure 127. Status of Responders Jobs

The action button opens a text box with the result of the responder execution, Figure 128.

R The Hive + New Case My tasks M Walting tasks A Alerts 🖚 Hell Dashboards Q Search	Q Caseld	CAL ATOS/CS4EU ATOS Incident Reporting Team
The Report of CS4EU Incident Reporting Data Conversor_1_0 responder		
• Re		
{     Sy "message": "Success execution of IR Data Coverson responder",     "Damonty Ellar": "// "apprets/%///*huma/%//*FVEL/%//*filmama/%//*forfidentDamonty EfB.SSM apprets/%///*huma/%//*FVEL/%//*filmama/%///*filmama/%//*filmama/%//*filmama/%//*filmama/%//*filmama/%//*filmama/%///*filmama/%///*filmama/%//*filmama/%///*filmama/%///*filmama/%//*filmama/%//*filmama/%///*filmama/%//*filmama/%//*filmama/%//*filmama/%//*filmama/%///*filmama/%//*filma	".\"IncidentPeror	t DSD2 ator mrd2 20220201 161003
<pre>     Si</pre>	. ( Incluentación	
• Th		•
Sp		Close
• Ad		
Additional Information for Mandatory Incident Reporting		



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An email is sent to the Incident Reporting Team user who executed the responder job with the Excel file generated attached, Figure 129.

0	, 0	
Security Event Lifecycle ×	M AIRE CS4EU Incident Report Tem X +	🖻 – O ×
$\leftrightarrow$ $\rightarrow$ C $$ mail.google.com/	۰ 😢 🕁 📲 🖈 🌖	
= 附 Gmail	Q Search mail	0 🕸 🏼 💿
Compose		1 of 24,488 < > Es *
<b>Inbox</b> 10,986	AIRE CS4EU Incident Report Template (2022_032_GammaBank_002) $\sum$ Interval $\sum$	X 🖶 🖸
<ul> <li>Snoozed</li> <li>Important</li> <li>Sent</li> </ul>	aire.cs4eu@gmail.com to me ≁ Dear Incident Reporting Team,	@₽ 5.21 PM (0 minutes ago) 😭 🔦 🗧
Drafts 598	Please find attached the report template generated related to incident 2022_032_GammaBank_002	
Spam 11     Categories	Contact Person: <u>susan gz@gmail.com</u> Best Regards.	
Meet New meeting Join a meeting Hangouts Susana ~ +	IncidentReport_EC.	
	aire.cs4eu@gmail.com to me +	@₽ 5:21 PM (0 minutes ago) 🟠 🔦 ⋮
No Hangouts contacts Find someone	IncidentReport_PS.	
• @	aire.cs4eu@gmail.com to me +	@ 5.21 PM (0 minutes ago) 📩 👟 :

# Figure 129. Email to Incident Reporting Team user

All the reports are available in the dashboard under *Reports* in *Ready Data Conversion,* Figure 130.

(controller_atos@atos.net)	User Profile Incident Management	Incidents Additional Info Managerial Ju	dgement Managerial Green-light	Reports Help	
	Incident Reports registered in th	e Incident Reporting Smart Engine: 🚦	1212		đ
	Summary Ready Managerial	Judgement Ready Data Conversion	Ready Green-light Reporting	Ready Reporting Reported	
	Incident	Template		Filename	
	2022_021_GammaBank_003	Template_Notification_ECB_Spain_astQe3	B.xlsx IncidentReport_ECB-SS	M_atos_ecb_20220120_124556.xls	×
	2022_017_GammaBank_001	Template_Notification_ECB_Spain_astQe3	B.xlsx IncidentReport_ECB-SS	M_atos_ecb_20220118_093611.xls	×
	2020_365_ENTITY_001	Template_Notification_ECB_Spain_astQe3	B.xlsx		
	2022_032_GammaBank_002	Template_Notification_ECB_Spain_astQe3	B.xlsx IncidentReport_ECB-SS	M_atos_ecb_20220201_162135.xls	x
	2022_031_GammaBank_004	Template_Notification_ECB_Spain_astQe3	B.xlsx		
	2022_021_GammaBank_003	Template_Notification_PSD2_Spain_a9BrFo	4.xlsx IncidentReport_PSD2	_atos_psd2_20220120_124602.xlsx	
	2022_017_GammaBank_001	Template_Notification_PSD2_Spain_a9BrFo	:4.xlsx IncidentReport_PSD2	_atos_psd2_20220118_093616.xlsx	
	2020_365_ENTITY_001	Template_Notification_PSD2_Spain_a9BrFo	:4.xlsx		
	2022_032_GammaBank_002	Template_Notification_PSD2_Spain_a9BrFo	:4.xlsx IncidentReport_PSD2	_atos_psd2_20220201_162140.xlsx	

Figure 130. List of available reports

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10. **Upload modified reports:** In case the report is modified, the new version of the documents can be uploaded to the platform from the Reports section. This upload functionality is available from the menu "All" under "Reports" menu. The name of the file selected to upload to the platform must be the same of one already existent, Figure 131.

(admin_atos@ato	os.net)	User Profile	Entities	Users	Contacts	Regulations	Workflow	Incident Management	Incidents Additional Info	Managerial Judgement	Managerial Green-light	Reports	Help	6
Incid	dent Repo	rts regis	tered in t	he Incide	ent Repo	rting Smart E	ngine: 📘	iii 🕺				C		
											6			
Su	ummary	Ready	Manageri	alJudgem	ent F	Ready DataCor	nversion	Ready Green-lig	ghtReporting F	leady Reporting	Reported	All		
Selec	ct a file to	upload: (	filename	must be t	he same	registered in t	he platform	Choose File	No file chosen					
Upl	load													
Thes	se are all th	e report	s registere	ed in the l	ncident F	Reporting Platf	orm:							
•	2022_039	9_Gamm	aBank_0	01: report	s/Inciden	tReport_NIS_a	tos_nis_202	20209_105819.p	df (Reported_M2)					
•	2022_039	9_Gamm	aBank_0	01: report	s/Inciden	tReport_ECB-9	SSM_atos_e	cb_20220209_10	5823.xlsx (Reported	d_M2)				
•	2022_039	9_Gamm	aBank_0	01: report	s/Inciden	tReport_PSD2	_atos_psd2_	20220209_10582	27.xlsx (Reported_N	/12)				
•	2022_039	9_Gamm	aBank_0	01: report	s/Inciden	tReport_eIDAS	s_atos_eidas	20220209_1032	44.xlsx (Reported_	M1)				
•	2022_03	9_Gamm	abank_0	1: report	s/Inciden	tReport_GDPF	c_atos_gdpr	20220209_1032	22 vlsv (Reported_1	VII) -)				
	2022 039	9 Gamm	aBank 0	01: report	s/Inciden	tReport_GDFF	FT2 atos ta	raet2 20220209	105821 XdU4Pn8	ocx (Reported 1	M2)			
•	2021_27	7_Gamm	aBank_0	01: report	s/Inciden	tReport_elDA	5_atos_eidas	20211005_1212	200.xlsx (Reported	M1)	'			

Figure 131. Upload modified reports menu

The new file will be registered with the same name but automatically adding a suffix. In this way, the users will always visualize the last version of the reports but can identify which ones are the generated automatically by the platform (they end with the timestamp <yyyymmdd\_HHMMSS>) or have been modified (they end with <yyyymmdd\_HHMMSS> followed by \_<suffix>), Figure 132

admin_atos@atos.net)	User Profile Entities Users Contacts Reg	gulations Workflow Incident Ma	nagement Incidents Additional Info Managerial Judgement I	Managerial Green-lig	ht <b>Reports</b> Help	C
	Incident Reports registered in the I	ncident Reporting Smart Engine	: ND N	đ		
	Summary Beady Managerial Iu	dnement Ready DataConversio	n Ready Green-lightReporting Ready Reporting Rea	orted All		
	Incident	Regulation	link			
	2022_039_GammaBank_001	ECB-SSM	IncidentReport_ECB-SSM_atos_ecb_20220209_105823.xlsx			
	2022_039_GammaBank_001	PSD2	IncidentReport_PSD2_atos_psd2_20220209_105827.xlsx			
	2022_039_GammaBank_001	NIS	IncidentReport_NIS_atos_nis_20220209_105819.pdf			
	2022_039_GammaBank_001	TARGET2 Inc	dentReport_TARGET2_atos_target2_20220209_105821_XdU4Pn8。	docx		

Figure 132. Ready Green-light Reporting list

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11. **Close Data Conversion Task:** Once the report has been completed and reviewed by the IRT, the user will close the task *Data Conversion* associated and a new task *Green-light for Reporting* will appear assigned to the CONTROLLER, Figure 133.

<b>&amp; The Hive</b>	+ New Case M	y tasks 🕖 Waiting tasks 🕖 Alerts 😰 🛛 🕍 Dashboards 🛛 🔍 Search	Q 2	9 CAI ATOS/C	S4EU ATOS Incident	: Reportir	ng Team
_							
Case # 29	- [CyberSec4Euro	pe]Test1 Incident Atos			+ Sho	w live st	tream
CS4EU ATOS	Incident Management	eam 🛗 02/01/22 16:44 🧿 2 days	營 Sharing (0)	@ Close ⊨ Flag ⊀ Me	erge 🗙 Remove   🕯	Resport	nders
🖀 Details	🛢 Tasks 👩 .	Observables					
No tasks selected	t + Add Task	Quick Filters +		Show Groups	Filters 15	✓ per	page
Filters							
+ Add a filter							
List of tasks	(6 of 6)						
	Group	Task	Date	Assigne	e	Acti	ions
□	IMT	▼ ✓ Data Collection Closed after 7 minutes	02/01/22	16:45 CS4EU Ir Manager	ncident t ment Team	•	•
□ <b>~</b> ™±	IMT-ICLT	▼ ✓ Data Enrichment Closed after 7 minutes	02/01/22	2 16:52 CS4EU Ir Classific	ncident f ation Team	• •	•
□ <b>~</b> ≈ <b>1</b>	ICLT	▼ VIncident Classification Closed after 8 minutes	02/01/22	CS4EU Ir 17:01 Classific	ncident I ation Team	• •	•
	CONTROLLER	▼ Managerial Judgement Closed after <i>a few</i> seconds	02/01/22	17:13 CS4EU C	Controller 1	• •	•
□ <b>√</b> ≈ <b>1</b>	IRT	▼ ✓ Data Conversion Closed after 2 days	02/01/22	CS4EU Ir 17:14 Reportin	ncident I ng Team	• •	•
□ ⊠⊨	CONTROLLER	▼ Green-light for Reporting Started a few seconds ago	02/03/22	2 15:48 CS4EU C	Controller t	9	•
TheHive Project	2016-2021, AGPL-V3				Version: 4.1.10-1		

### Figure 133. New Green-light for Reporting Task

A new register is added into the *Summary* of the *Reports*, Figure 134.

(controller_atos@atos.net)	User Profile Incident Management	Incidents Additional Info M	anagerial Judgeme	ent Manag	gerial Green-light <b>Reports</b>	Help	GÞ
(controller_atos@atos.net)	Incident Reports registered in th Summary Ready Manageria Incident 2022_028_GammaBank_003 2022_021_GammaBank_003	le Incident Reporting Smart Judgement Ready Data Type Cyber Security Incident Cyber Security Incident	Engine: Engine	Phase M3 M1	light Reporting Ready Ri IR Workflow ManagerialJudgement IncidentClassification	eporting Reported	
	2022_032_GammaBank_001 2022_021_GammaBank_002 2022_017_GammaBank_001 2020_365_ENTITY_001 2022_034_GammaBank_001 2022_031_GammaBank_004 2022_032_GammaBank_002	Cyber Security Incident Cyber Security Incident Cyber Security Incident Cyber Security Incident Cyber Security Incident Cyber Security Incident	In progress Reported_M3 In progress In progress Reported_M1 In progress In progress In progress	M1 M3 M1 M2 M1 M1 M1	ManagerialJudgement DataConversion DataConversion DataConversion Enrichment DataConversion GreenLightReporting	Feb. 1, 2022, 11:26 a.m. Jan. 21, 2022, 9:20 a.m. Jan. 17, 2022, 12:40 p.m. Jan. 17, 2022, 12:05 p.m. Feb. 3, 2022, 11:08 a.m. Jan. 31, 2022, 12:18 p.m. Feb. 1, 2022, 3:44 p.m.	

Figure 134. Register of Green Light Report

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In the tab *Ready Green-light Reporting* inside *Reports* there is a list of all ready reports, Figure 135.

(controller_atos@atos.net)	User Profile Incident Management Inciden	s Additional Info Managerial Ju	dgement Managerial Green-light	Reports Help	
	Incident Reports registered in the Incid	ent Reporting Smart Engine:	5 B B		ß
	Summary Ready Managerial Judger	nent Ready Data Conversion	Ready Green-light Reporting	Ready Reporting Reported	
	Incident	Regulation	Link		
	2022_032_GammaBank_002	ECB-SSM	IncidentReport_ECB-SSM_atos_e	cb_20220201_162135.xlsx	
	2022_032_GammaBank_002	PSD2	IncidentReport_PSD2_atos_psd	2_20220201_162140.xlsx	
	2022_032_GammaBank_002	NIS	IncidentReport_NIS_atos_nis_	20220201_162146.pdf	
	2022_032_GammaBank_002	elDAS	IncidentReport_eIDAS_atos_eida	as_20220201_162148.xlsx	
	2022_032_GammaBank_002	TARGET2	IncidentReport_TARGET2_atos_targ	et2_20220201_162150.docx	
	2022_032_GammaBank_002	GDPR	IncidentReport_GDPR_atos_gdp	or_20220201_162151.xlsx	

# Figure 135. List of Ready Green-light Reporting

12. **Managerial Green-light:** allows to perform the managerial judgement. The tab displays the list of ready reports, Figure 136.

(controller_atos@atos.net)	User Profile Incident Management Incidents Ad	r Profile Incident Management Incidents Additional Info Managerial Judgement Managerial Green-light Reports Help									
	List of Incidents ready for managerial green	ist of Incidents ready for managerial green-light for reporting									
	Event ID	Event ID Registration Date Description									
	2022_032_GammaBank_002	Feb. 1, 2022, 3:44 p.m.	Test information about the incident	0							

### Figure 136. List of Incident ready for managerial green-light for reporting

Selecting in the details (eye) the managerial judgement form will appear to confirm if proceeding with the reporting, Figure 137.

(controller_atos@atos.net)	User Profile Incident Management Incidents Additional Info Managerial Judgement Managerial Green-light Reports Help	GÞ
	Confirm green-light reporting for the incident: 2022_032_GammaBank_002	
	Figure 137. Configuration of green-light reporting form.	

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*Submit* button automatically closes the task *Green-light for Reporting*, showing a confirmation, Figure 138.

(controller_atos@atos.net)	User Profile Incident Management Incidents Additional Info Managerial Judgement Managerial Green-light Reports Help	Č\$
	Confirm green-light reporting for the incident: 2022_032_GammaBank_002	
	Confirmed managerial judgement Manager Motivation:	

# Figure 138. Confirmation of task closed

It also creates new task, *Reporting & Release*, which will be assigned to IRT user, Figure 139.

TheHive + New Case My tag	asks 👔 Waiting tasks 🚺 Alerts 😰 🔲 🕍 Dashboards 🛛 🔍 Search	Q 29	ATOS/CS4EU ATOS Incic	lent Reporting Team
Case # 29 - [CyberSec4Europe	]Test1 Incident Atos		+	Show live stream
L CS4EU ATOS Incident Management Tear	n 🛗 02/01/22 16:44 📀 <b>2 days</b>	Sharing (0)   ⊖ Close	Flag ⊀ Merge 🗙 Remove	Responders
🖆 Details 📑 Tasks 😰 🖈	Observables 🕥 🏦 TTPs 🛛 B Green-light for Reporting $\odot$			
No tasks selected - + Add Task T Qu	kk filters +	🔚 Show Gr	oups Q Filters 15	✓ per page
Filters				
+ Add a filter				
List of tasks (7 of 7)				
Group	Task	Date	Assignee	Actions
□ ✔™≗ IMT	▼ VData Collection Closed after 7 minutes	02/01/22 16:45	CS4EU Incident Management Team	• • •
🗆 🖌 🍽 💄 IMT-ICLT	▼ Closed after 7 minutes	02/01/22 16:52	CS4EU Incident Classification Team	• • •
□ ✓⊨ ICLT	▼ reident Classification Closed after 8 minutes	02/01/22 17:01	CS4EU Incident Classification Team	• • •
CONTROLLER	▼ Vanagerial Judgement Closed after a few seconds	02/01/22 17:13	CS4EU Controller	• • •
□ ✔ 🖻 💄 IRT	▼ Closed after 2 days	02/01/22 17:14	CS4EU Incident Reporting Team	8 × 0
CONTROLLER	▼ Closed after few seconds	02/03/22 15:52	CS4EU Controller	<b>a</b> ► 0
□ <u>E</u>  = <b>1</b> IRT	▼ Reporting & Release Started <i>a lew seconds ogo</i>	02/03/22 15:52	CS4EU Incident Reporting Team	ڨ ⊘ ✿

Figure 139. New Reporting and Release Task

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(susan.gz@gmail.com)	User Profile Incident Management Incidents Additional Info Reports	Help		
	Incident Reports registered in the Incident Reporting Smart Er	ngine: 🔁 🛗 🐉	n linkt Panarting - Pandu Pan	🧭
	Incident Type 2022_028_GammaBank_003 Cyber Security Incident	Status Phase In progress M3	IR Workflow ManagerialJudgement	Registration Date
	2022_021_GammaBank_003         Cyber Security Incident           2022_032_GammaBank_001         Cyber Security Incident	In progress M1 In progress M1	IncidentClassification ManagerialJudgement	Jan. 21, 2022, 9:20 a.m. Feb. 1, 2022, 11:26 a.m.
	2022_021_GammaBank_002         Cyber Security Incident           2022_017_GammaBank_001         Cyber Security Incident	Reported_M3 M3 In progress M1	DataConversion DataConversion	Jan. 21, 2022, 9:20 a.m. Jan. 17, 2022, 12:40 p.m.
	2022_035_ENTITY_001 Cyber Security Incident 2022_034_GammaBank_001 Cyber Security Incident 2022_031_GammaBank_004 Cyber Security Incident	In progress M1 Reported_M1 M2 In progress M1	DataConversion Enrichment DataConversion	Jan. 17, 2022, 12:05 p.m. Feb. 3, 2022, 11:08 a.m. Jan. 31, 2022, 12:18 p.m.
	2022_032_GammaBank_002 Cyber Security Incident	In progress M1	ReportingAndRelease	Feb. 1, 2022, 3:44 p.m.

### The event is registered on the Summary of the Reports, Figure 140.

### Figure 140. Reporting And Release register in Summary of Reports

**NOTE:** In case the Controller does not confirm proceeding with the actual reporting, the incident reporting process will finish, and the reports will be closed.

13. **Closing the reporting phase:** IRT user can close the task associated *Reporting & Release* from TheHive template. The report will appear in the dashboard under *Reports* tab in the status *Reported\_M1*, changing the phase to *M2* and the workflow to a new *Enrichment*, Figure 141.

<b>STheHive</b>	+ New Case	My tasks 👩 🛛 Waiting tasks 🚺 🖉	Nerts 📴 🛯 🕍 Dashboards 🛛 Q. Search		٩	29 <b>CAI</b>	ATOS/CS4EU ATOS Incide	nt Repo	orting Team
Case # 29	9 - [CyberSec4E	urope]Test1 Incident Atos					+ SI	how live	e stream
L CS4EU ATOS	Incident Manageme	ent Team 🛗 02/01/22 16:44 🛛 🕑 2 day	s		營 Sharing (	))   @Close ⊯Flag	ζ x <sup>#</sup> Merge X Remove	🖨 Resp	ponders
🖀 Details	🖀 Tasks 👩	🖈 Observables 💿 🛛 🛓 TTP	s 📕 Green-light for Reporting 🛞	🖀 Reporting & Release 🛞					
No tasks selecte	ed 🛨 🕇 Add Task	▼ Quick Filters →				E Show Groups	Q Filters 15	♥ p	per page
Filters									
+ Add a filter									
List of tasks	(7 of 7)								
	Group	Task			Date	A	lssignee	A	lctions
□ ✓™1	IMT	▼ Data Collection Closed after 7 minutes			02/01,	/22 16:45 N	:S4EU Incident Ianagement Team	•	• •
□ <b>~</b> P±	IMT-ICLT	▼ Data Enrichment Closed after 7 minutes			02/01	/22 16:52 C	S4EU Incident	•	• •
□ ✓™±	ICLT	▼ Vincident Classification Closed after 8 minutes			02/01	/22 17:01 C	S4EU Incident	•	• •
□ ✓™±	CONTROLLER	▼ Managerial Judgemen Closed after <i>a few second</i>	t s		02/01,	/22 17:13 0	:S4EU Controller	•	• •
□ ✓≈1	IRT	▼ Data Conversion Closed after 2 days			02/01,	/22 17:14 R	:S4EU Incident Reporting Team	•	• •
□ <b>✓</b> ™ <b>1</b>	CONTROLLER	▼ Green-light for Report Closed after a few second	ing İs		02/03	/22 15:52 0	:S4EU Controller	û 🕨	• •
□ ⊻≃≗	IRT	▼ Reporting & Release Started 11 minutes ago			02/03	/22 15:52 R	S4EU Incident Reporting Team	<b>₫</b> 0	•
The Hive Project	2016-2021 ACRI A	13					Version: 4.1.10	u 🐻	



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And a new task "Data Enrichment" will be opened in TheHive to enrich the information about the incident for the Interim Report (M2), Figure 142.

<b>⊗</b> TheHive +	New Case My tasks 🧿 Waiting tas	sks 💿 Alerts 🔼 🕍 Dashboards 🛛 Q. Search		Q 25	9 CAI ATOS/CS4EU AT	OS Incident Reporting Team
CS4EU ATOS Incident	Management Team 🏙 02/01/22 16:44	© 2 days		🚰 Sharing (0)	@Close ⊯Flag ⊀Merge ¥R	emove   🌣 Responders
Ta Details	sks 🚯 🗡 Observables 💿	Screen-light for Reporting ③	🛎 Reporting & Release 🛞			
No tasks selected 🛩	Add Task <b>T</b> Quick Filters <del>•</del>				E Show Groups Q Filters	15 Y per page
Filters						
+ Add a filter						
List of tasks (8 of 8	)					
Grou	o Task			Date	Assignee	Actions
□ <b>✓</b> ≈ <b>1</b> IMT	▼ Data Collecti Closed after 7 n	tion minutes		02/01/22	: 16:45 CS4EU Incident Management Tea	im 🗎 🕨 🗢
□ ✔ <b>≈</b> 1 IMT-R	TLT T Data Enricht Closed after 7 m	ment minutes		02/01/22	: 16:52 CS4EU Incident Classification Tea	am 🗎 🕨 🌣
	▼ Vincident Class Closed after 8 m	minutes		02/01/22	2 17:01 CS4EU Incident Classification Tea	am 🏛 🕨 🌣
	ROLLER T Managerial J Closed after a fe	Judgement few seconds		02/01/22	2 17:13 CS4EU Controlle	r <b>≐ ►</b> ≎
□ 2 IRT</td <td>▼ Data Conver Closed after 2 d</td> <td>rsion days</td> <td></td> <td>02/01/22</td> <td>2 17:14 CS4EU Incident Reporting Team</td> <td>* ► •</td>	▼ Data Conver Closed after 2 d	rsion days		02/01/22	2 17:14 CS4EU Incident Reporting Team	* ► •
	ROLLER	for Reporting few seconds		02/03/22	15:52 CS4EU Controlle	e ► 0
□	▼ Reporting & Closed after 12	k Release 2 minutes		02/03/22	2 15:52 CS4EU Incident Reporting Team	≐ ► ≎
□ Z ≈ 1 IMT-R	LT	ment tes ago		02/03/22	: 16:04 CS4EU Incident Classification Ter	am 🗎 🛛 🌣

### Figure 142. New Date Enrichment Task

The cycle will be repeated to generate the Interim and Final reports depending on the regulations selected as active for the entity and the last phase configured.

14. **Security Event Lifecycle:** Under *Incidents Additional Info* menu, the *Security Event Lifecycle* of *All Incidents* can be consulted, Figure 143.

(admin_atos@atos.net)	User Profile Entities Users Contacts	Regulations Workf	low Incident	Management Incidents Additional Info Managerial Judgement	nt Manag	erial Gree	n-light Reports Help	G\$
	Specific and Additional Informat	ion for Mandatory	Incident Repo	rting		đ		
	All Incidents Impacted Proce	esses Affected P	; Payment	Services Trust Services Trust Services Assets Essenti	al Services			
	List of incidents registered					Ø		
	Event ID	Registration Date	Туре	Description				
	2022_032_GammaBank_001	Feb. 1, 2022, 11:26 a.m.	Cyber Security Incident	Financial and personal information of 100.000 clients of an entity are being sold by cybercriminals on the dark web	6			
	2022_032_GammaBank_002	Feb. 1, 2022, 3:44 p.m.	Cyber Security Incident	Test information about the incident	ß			
	2022_021_GammaBank_002	Jan. 21, 2022, 9:20 a.m.	Cyber Security Incident	This is a demo test attack	6	•		
	2022_021_GammaBank_003	Jan. 21, 2022, 9:20 a m	Cyber Security	This is a demo test attack v3	<b>B</b> (			

Figure 143. Consult of Security Event Lifecycle

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(admin_atos@atos.net)	User Profile Entities	Users Contacts	Regulations Workfl	ow Incident Management	Incidents Additional Info	Managerial Judgement	Managerial Green-	ight Reports	Help	0
	Security Event l	Lifecycle					÷			
	Timestamp	Log	User		Additional data					
	Feb. 3, 2022, 11:09 a.m.	Incident registered	imt_atos							
	Feb. 3, 2022, 11:09 a.m.	Task created	aire		Task created:Data Collection	on				
	Feb. 3, 2022, 11:14 a.m.	Task closed	imt_atos		Task closed:Data Collectic	n				
	Feb. 3, 2022, 11:14 a.m.	Task created	aire		Task created:Data Enrichme	ent				
	Feb. 3, 2022, 11:16 a.m.	Task closed	iclt_atos		Task closed:Data Enrichme	nt				

This shows the log with timestamps for all events related with an incident, Figure 144.

Figure 144. Security Event Lifecycle

In case there is a delay in the reporting process and the reports have not been reported and released on the time configured for some of the regulations, a notification similar to the one shown in the Figure 145 will be sent to the email configured as Contact User in the incident template.

•	aire.cs4eu@gmail.com to me ≁ Dear Incident Reporting Team,	12:34 PM (3 hours ago)	☆	4	:
	The following reports associated to the incident 2022_021_GammaBank_003 have not been reported to the Supervisory Authorities yet: - Report following template templates/Template_Notification_NIS_Italy_9v4zJoO.pdf (it is in the stage IncidentClassification and should have been already reported according to NIS re	gulation)			
	Best Regards.				
	aire.cs4eu@gmail.com to me Dear Incident Reporting Team, The following reports associated to the incident 2022_021_GammaBank_003 have not been reported to the Supervisory Authorities yet: - Report following template templates/Template_Notification_eIDAS_Italy_stZVdhu.xisx (it is in the stage IncidentClassification and should have been already reported according to eID	2:32 PM (1 hour ago) VAS regulation)	☆	4	:
	Best Regards.				

### Figure 145. Email to Contact User reminding of pending reports

A notification also be sent to the Contact User in case some exception is detected with respect the Incident reporting workflow. For example, if a user without permissions is closing a task which is not assigned to that profile/role, Figure 146

	÷	□         □         □         ○         €         □         □         37 of 24,518         <	> E	s Ť
ľ		AIRE CyberSec4Europe Incident Reporting Notification (2022_028_GammaBank_003) D	•	ß
		aire.cs4eu@gmail.com Tue, Feb 1, 10:47 AM (2 days ago) 🙀 to me 👻 Dear Incident Contact User,	*	:
		It has been detected that the user with username "icit_atos@atos.net" has closed the task Managerial Judgement on the incident 2022_028_GammaBank_003 without the required permissions. Best Regards.		
		Reply Forward		

### Figure 146. Notification of closing task without permission

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# I.IV.II INPUT METHODS

The process of incident management and reporting to authorities can be automated through the AIRE APIs, which allow starting, updating, and closing the enforcement processes. Also, the incident management submodule, TheHive, can receive alerts from SIEMs within the system and IoCs from MISP instances, which contain relevant information about events occurred in other related companies.

# I.IV.II.I REST API

Using the REST API, other systems can interact with AIRE's security incident reporting service, advising of finished tasks or demanding the end of pending tasks (CyberSec4Europe - D3.21 Framework to design and implement adaptive security systems. L. Pasquale and A. Hassan. 2022). Users can also consult security incident information and classify the incidents, which must be validated by managerial judgement. Furthermore, they can report to the competent authority. The action that a user can perform depends on its role and the workflow stage of the item. The **aire-workflow-enforcement** service supports the creation of new incidents and assignment of tasks to the different users, depending on their role. The API contains the following functions:

HTTP Method	URI	Description
POST	/aire/startProcess	Start AIRE workflow enforcement process when a new incident is registered.
POST	/aire/endProcess	End AIRE workflow enforcement process when a registered incident is closed.
POST	/aire/taskChangeNotification	Notify to trigger the next step in the Incident Reporting Workflow.
POST	/aire/checkWorkflowAuth	Receive a notification to check if a user has permissions to execute an action on an incident in the current workflow stage.
GET	/aire/managerial_judgement/{incidentId}	Get managerial judgement form for an incident.
POST	/aire/managerial_judgement	Submit managerial judgement.
GET	/aire/green_light/{incidentId}	Get green-light form for reporting for an incident.
POST	/aire/green_light	Submit green-light managerial judgement

#### Table 6: aire-workflow-enforcement REST API

The **aire-reports-generator service** transforms the information of security incidents to the different report templates. Then, they are sent to the Competent Authorities based on the regulations. The following table summarizes the API offered by the aire-reports-generator service:

#### Table 7. aire-reports-generator service REST API

HTTP Method	URI	Description					
GET	/aire/generateReports/{incidentId}	Generate incident.	report	templates	for	а	specific

The **aire-thehive-plugin** service is a middle layer that uncouples the incident management and response tool of organizations from the AIRE engine. It catches actions executed by users inside TheHive and calls the associated actions from AIRE engine. Also, it supports a REST API endpoint to

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execute actions in TheHive or responders. Such as, checking the user authorization for an action or launching DataConversor Responder, which generates a report of the incident.

# Table 8: aire-thehive-plugin service REST API

HTTP Method	URI	Description				
POST	/aire/webhook-collector	TheHive Webhook Collector				
POST	/aire/executeIR-action	Execute action requests on TheHive				
POST	/aire/checkAuthorization	Check authorization for a TheHive Responder execution				
GET	/aire/generateReport/{caseId}	Generate report templates for a specific incident.				

TheHive features its own APIs<sup>9</sup> to control the distinct parts: Organizations, Alerts, Cases, Tasks, etc. This documentation focuses on APIs that are used on automatic mode by other components, such as create new alerts, update a case, or close a task. For this reason, the list of function is not exhaustive.

# Cases:

# Table 9: The Hive REST API for Cases

HTTP Method	URI	Description
POST	/api/case	Create a Case
PATCH	/api/case/{id}	Update a Case
DELETE	/api/case/{id}?force=1	Permanently delete a Case
POST	/api/v0/case/{id1}/_merge/{id2}	Merge two Cases in a single Case
POST	/api/v0/query	List alerts merged in a Case; case id passed in Request Body

# Alerts:

### Table 10: The Hive REST API for Alerts

HTTP Method	URI	Description
POST	/api/v1/query?name=alerts	List of Alerts
POST	/api/alert	Create an Alert
DELETE	/api/alert/{id}?force=1	Delete an Alert
РАТСН	/api/alert/{id}	Update an Alert
POST	/api/alert/{id1}/merge/{id2}	Merge an Alert into an existing Case
POST	/api/alert/{id}/createCase	Promote an Alert as a new Case

Tasks:

# Table 11: The Hive REST API for Tasks

HTTP Method	URI	Description
POST	/api/v0/query	List Tasks of a case; case id passed in Request Body
POST	/api/case/{id}task	Create a Task

<sup>9</sup> http://docs.thehive-project.org/thehive/api/

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РАТСН	/api/case/task/{id}	Update a Task
GET	/api/case/task/{id}	Get Task of a case
POST	/api/v0/query	List all waiting Tasks

# I.IV.II.II OTHER APIs

TheHive can receive security events related with the current infrastructure from other systems, for example, alerts form Wazuh SIEM or IoC from MISP instances. It registers the security events and displays them in a dashboard, where users can monitor the system and transform the alerts into incidents with a button on the view.

On one hand, TheHive can receive the alerts generated and sent by Wazuh to a Kafka broker<sup>10</sup>. Wazuh has to send the alerts to the topic *wazuh-alerts*. Then, these alerts are transformed from wazuh format to TheHive alert format and registered in its API.

On the other hand, TheHive can monitor the IoC from MISP instances and shows them in the alert dashboard. To enable this feature, it is necessary configure the tool, adding in application.config file. It queries the events from the *misp.url.instance* every *1 hour* for the tags *SUNRISE1* and *SUNRISE2*, and then, it creates alarms for the events, which are displayed in the alarm dashboard.

```
misp {
  servers: [
    {
      name = "MISP-NAME"
      url = "https://misp.url.instance"
      auth {
        type = key
        key = "XXXXXX"
      }
      caseTemplate = "Incident Report"
      tags = ["SUNRISE1", "SUNRISE2"]
      #filters
      max-age = 7 days
      max-attributes = 1000
      max-size = 1 MiB
      includedTheHiveOrganisations = ["*"]
      excludedTheHiveOrganisations = []
      #indicate if the tags of the case should be exported to MISP
event (default: false)
      #exportCaseTags = True
    }
   ]
  # Interval between consecutive MISP event imports in hours(h)or
  # minutes(m).
  interval: 1 hour
```

<sup>&</sup>lt;sup>10</sup> https://kafka.apache.org/

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